

## KCOM installation and conversion

### 1. Charging Structure

		Connection charge
		Inc. VAT
Full connection charge	KCOM Phone-Only Service	£120.00
Full connection charge	KCOM Broadband and Phone Service	£0.00
Conversion From Home Superway To KCOM Phone-Only Service	Current premises	£61.20
	<u>After a move to a new premises *</u>	£60.00
Regularisation of illicit master socket		Full Connection Charge Applies
Conversion from hardwired to NTE		£0.00
Conversion from ISDN2 / 2e to KCOM Phone-Only Service	Current premises	£79.20
	<u>After a move to a new premises*</u>	£79.20
Installations taken over (with no alterations)	KCOM Phone-Only Service	£30.00
Installations taken over (with no alterations)	KCOM Broadband and Phone Service	£0.00
<u>Installations taken over (with no alterations) (EYE**)</u>		£0.00
<u>Installation of new line, where BT line exists (EYE**)</u>		£0.00
Ex-directory rental per exchange Line		£0.00

\* These conversions will be waived for those customers who simultaneously have their line xDSL enabled.

\*\* EYE means East Yorkshire Expansion area, i.e. those villages outside of KCOM's original licensed area.