

International Call Charges

Charge Rates for International Destinations (Ex International Mobile Calls)

Country	Fixed	Mobile
A		
Afghanistan	<u>13</u>	
Alaska	<u>4</u>	
Albania	<u>3</u>	<u>IM03</u>
Algeria	<u>3</u>	<u>IM03</u>
Andorra	<u>1</u>	<u>IM01</u>
Angola	<u>13</u>	
Anguilla	<u>5</u>	<u>IM05</u>
Antarctica	<u>13</u>	
Antigua & Barbuda	<u>5</u>	
Antilles Netherlands	<u>8</u>	<u>IM08</u>
Argentina	<u>10</u>	<u>IM10</u>
Armenia	<u>8</u>	<u>IM08</u>
Aruba	<u>8</u>	<u>IM08</u>
Ascension	<u>13</u>	
Australia	<u>6</u>	<u>IM06</u>
Australian Territory	<u>18</u>	
Austria	<u>2</u>	<u>IM02</u>
Azerbaijan	<u>8A</u>	
Azores	<u>1</u>	
B		
Bahamas	<u>5</u>	
Bahrain	<u>8</u>	
Bangladesh	<u>12</u>	<u>IM12</u>
Barbados	<u>5</u>	<u>IM05</u>
Belarus	<u>8A</u>	
Belgium	<u>1A</u>	<u>IM01A</u>
Belize	<u>8</u>	<u>IM08</u>
Benin	<u>10</u>	
Bermuda	<u>5</u>	<u>IM05</u>
Bhutan	<u>14</u>	
Bolivia	<u>13</u>	<u>IM13</u>
Bosnia-Herzegovina	<u>3</u>	<u>IM03</u>
Botswana	<u>10</u>	
Brazil	<u>10</u>	<u>IM10</u>
Brunei Darussalam	<u>14</u>	
Bulgaria	<u>3</u>	<u>IM03</u>
Burkina Faso	<u>13</u>	<u>IM13</u>
Burundi	<u>13</u>	
C		
Cambodia	<u>17</u>	<u>IM17</u>
Cameroon	<u>10</u>	<u>IM10</u>
Canada	<u>4</u>	
Canary Islands	<u>1</u>	

Cape Verde	<u>13</u>	<u>IM13</u>
Carriacou	<u>5</u>	
Cayman Islands	<u>5</u>	<u>IM05</u>
Cent. African Rep	<u>13</u>	<u>IM13</u>
Chad	<u>18</u>	
Chatham Islands	<u>6</u>	
Chile	<u>10</u>	<u>IM10</u>
China	<u>14</u>	<u>IM14</u>
Christmas Island	<u>6</u>	
Cocos Islands	<u>6</u>	
Colombia	<u>13</u>	<u>IM13</u>
Comoros	<u>18</u>	
Congo	<u>13</u>	<u>IM13</u>
Cook Islands	<u>18</u>	
Costa Rica	<u>10</u>	<u>IM10</u>
Croatia	<u>3</u>	<u>IM03</u>
Cuba	<u>18</u>	
Cyprus @	<u>2</u>	<u>IM02</u>
Czech Republic	<u>2</u>	<u>IM02</u>
D		
Denmark	<u>1A</u>	<u>IM01A</u>
Diego Garcia	<u>17</u>	
Djibouti	<u>13</u>	
Dominica	<u>5</u>	<u>IM05</u>
Dominican Rep.	<u>5</u>	<u>IM05</u>
E		
East Timor	<u>17</u>	<u>IM17</u>
Ecuador	<u>13</u>	<u>IM13</u>
Egypt	<u>9</u>	<u>IM09</u>
El Salvador	<u>10</u>	<u>IM10</u>
Equatorial Guinea	<u>13</u>	
Eritrea	<u>10</u>	
Estonia	<u>8A</u>	<u>IM08A</u>
Ethiopia	<u>10</u>	<u>IM10</u>
F		
Falkland Islands	<u>13</u>	
Faroe Islands	<u>2</u>	
Fiji	<u>13</u>	<u>IM13</u>
Finland	<u>2</u>	<u>IM02</u>
France	<u>1A</u>	<u>IM01A</u>
French Guiana	<u>13</u>	<u>IM13</u>
French Polynesia	<u>17</u>	
G		
Gabon	<u>10</u>	<u>IM10</u>
Gambia	<u>10</u>	
Georgia	<u>8</u>	<u>IM08</u>
Germany	<u>1A</u>	<u>IM01A</u>
Ghana	<u>10</u>	<u>IM10</u>
Gibraltar	<u>1</u>	<u>IM01</u>
Greece	<u>1</u>	<u>IM01</u>
Greenland	<u>13</u>	

Grenada	<u>5</u>	
Guadeloupe	<u>8</u>	<u>IM08</u>
Guam	<u>18</u>	
Guatemala	<u>10</u>	
Guinea	<u>13</u>	<u>IM13</u>
Guinea Bissau	<u>18</u>	
Guyana	<u>13</u>	<u>IM13</u>
H		
Haiti	<u>13</u>	<u>IM13</u>
Hawaii	<u>4</u>	
Honduras	<u>10</u>	
Hong Kong ¹	<u>6</u>	<u>IM06</u>
Hungary	<u>2</u>	<u>IM02</u>
I		
Iceland	<u>3</u>	<u>IM03</u>
India	<u>16</u>	<u>IM16</u>
Indonesia	<u>14</u>	<u>IM14</u>
Iran	<u>10</u>	
Iraq	<u>10</u>	
Irish Republic	<u>IR</u>	<u>IMIR</u>
Israel	<u>8A</u>	<u>IM08A</u>
Italy	<u>1</u>	<u>IM01</u>
Ivory Coast	<u>10</u>	
J		
Jamaica	<u>5</u>	<u>IM05</u>
Japan ²	<u>3</u>	<u>IM03</u>
Jordan	<u>9</u>	<u>IM09</u>
K		
Kazakhstan	<u>8A</u>	
Kenya	<u>10</u>	<u>IM10</u>
Khabarovsk	<u>8</u>	
Kiribati	<u>18</u>	
Korea (North)	<u>18</u>	
Korea (South)	<u>14</u>	<u>IM14</u>
Kuwait	<u>8</u>	<u>IM08</u>
Kyrgyzstan	<u>8A</u>	<u>IM08A</u>
L		
Laos	<u>13</u>	<u>IM13</u>
Latvia	<u>8A</u>	<u>IM08A</u>
Lebanon	<u>9</u>	<u>IM09</u>
Lesotho	<u>10</u>	
Liberia	<u>10</u>	<u>IM10</u>
Libya	<u>3</u>	
Liechtenstein	<u>1A</u>	<u>IM01A</u>
Lithuania	<u>8A</u>	<u>IM08A</u>
Luxembourg	<u>1A</u>	<u>IM01A</u>
M		
Macao	<u>14</u>	
Macedonia	<u>3</u>	<u>IM03</u>
Madagascar	<u>13</u>	<u>IM13</u>

Madeira		<u>1</u>	
Malawi		<u>10</u>	
Malaysia ²	<u>3</u>		<u>IM03</u>
Maldives Islands		<u>13</u>	
Mali		<u>13</u>	
Malta	<u>2</u>		<u>IM02</u>
Marshall Islands		<u>17</u>	
Martinique	<u>8</u>		<u>IM08</u>
Mauritania	<u>13</u>		<u>IM13</u>
Mauritius		<u>10</u>	
Mayotte		<u>10</u>	
Mexico		<u>14</u>	
Micronesia		<u>17</u>	
Midway Island		<u>17</u>	
Moldova	<u>8</u>		<u>IM08</u>
Monaco	<u>1</u>		<u>IM01</u>
Mongolia		<u>13</u>	
Monserrat	<u>5</u>		<u>IM05</u>
Morocco		<u>3</u>	
Mozambique	<u>13</u>		<u>IM13</u>
Myanmar		<u>18</u>	
N			
Nakhodka		<u>13</u>	
Namibia		<u>10</u>	
Nauru Island		<u>18</u>	
Nepal		<u>14</u>	
Netherlands	<u>1A</u>		<u>IM01A</u>
New Caledonia	<u>17</u>		<u>IM17</u>
New Zealand	<u>6</u>		<u>IM06</u>
Nicaragua		<u>10</u>	
Niger	<u>13</u>		<u>IM13</u>
Nigeria	<u>15</u>		<u>IM15</u>
Niue Islands		<u>13</u>	
Norfolk Islands		<u>13</u>	
N. Mariana Islands		<u>18</u>	
Norway	<u>2</u>		<u>IM02</u>
O			
Oman	<u>8</u>		<u>IM08</u>
P			
Pakistan	<u>12</u>		<u>IM12</u>
Palau		<u>18</u>	
Palestine	<u>8A</u>		<u>IM08A</u>
Panama	<u>10</u>		<u>IM10</u>
Papua New Guinea		<u>13</u>	
Paraguay	<u>10</u>		<u>10</u>
Peru	<u>10</u>		<u>10</u>
Philippines		<u>14</u>	
Poland	<u>2</u>		<u>IM02</u>
Portugal	<u>1</u>		<u>IM01</u>
Puerto Rico		<u>5</u>	
Q			

Qatar	<u>8</u>	
R		
Reunion	<u>13</u>	<u>IM13</u>
Rodriguez Island	<u>18</u>	
Romania	<u>8A</u>	<u>IM08A</u>
Ross Island	<u>13</u>	
Russia	<u>8A</u>	<u>IM08A</u>
Rwanda	<u>13</u>	<u>IM13</u>
S		
St Helena	<u>13</u>	
St Kitts & Nevis	<u>5</u>	
St Lucia	<u>5</u>	<u>IM05</u>
St Pierre et Miquelon	<u>9</u>	<u>IM09</u>
St Vincent & Grenadines	<u>5</u>	<u>IM05</u>
Sakhalin	<u>13</u>	
Samoa U.S.	<u>18</u>	
Samoa West	<u>17</u>	
San Marino	<u>3</u>	
Sao Tome & Principe	<u>18</u>	<u>IM18</u>
Saudi Arabia	<u>8</u>	<u>IM08</u>
Senegal	<u>10</u>	
Serbia and Montenegro	<u>3</u>	<u>IM03</u>
Seychelles	<u>10</u>	<u>IM10</u>
Sierra Leone	<u>10</u>	
Singapore	<u>7</u>	<u>IM07</u>
Slovakia	<u>2</u>	<u>IM02</u>
Slovenia	<u>3</u>	<u>IM03</u>
Solomon Islands	<u>17</u>	
Somalia	<u>18</u>	
South Africa	<u>8A</u>	<u>IM08A</u>
Spain	<u>1</u>	<u>IM01</u>
Spanish N. Africa	<u>1</u>	
Sri Lanka	<u>12</u>	<u>IM12</u>
Sudan	<u>10</u>	
Surinam	<u>10</u>	<u>IM10</u>
Swaziland	<u>10</u>	
Sweden	<u>1A</u>	<u>IM01A</u>
Switzerland	<u>1A</u>	<u>IM01A</u>
Syria	<u>9</u>	
T		
Taiwan	<u>14</u>	<u>IM14</u>
Tajikistan	<u>13</u>	<u>IM13</u>
Tanzania	<u>10</u>	<u>IM10</u>
Tartarstan	<u>8</u>	
Thailand	<u>14</u>	<u>IM14</u>
Togo	<u>10</u>	<u>IM10</u>
Tokelau	<u>17</u>	
Tonga	<u>13</u>	<u>IM13</u>
Trinidad & Tobago	<u>5</u>	<u>IM05</u>
Tristan De Cunha	<u>17</u>	
Tunisia	<u>3</u>	<u>IM03</u>

Turkey	<u>3</u>	<u>IM03</u>
Turkmenistan	<u>12</u>	
Turks & Caicos Islands	<u>5</u>	<u>IM05</u>
Tuvalu	<u>18</u>	
U		
Uganda	<u>10</u>	
Ukraine	<u>8A</u>	
Utd Arab Emirates	<u>8</u>	<u>IM08</u>
U.S.A.	<u>4</u>	
Uruguay	<u>10</u>	
Uzbekistan	<u>8A</u>	
V		
Vanuatu	<u>18</u>	
Vatican City	<u>1</u>	
Venezuela	<u>10</u>	<u>IM10</u>
Vietnam	<u>13</u>	<u>IM13</u>
Virgin Islands U.K.	<u>5</u>	
Virgin Islands U.S.	<u>5</u>	
W		
Wake Island	<u>17</u>	
Wallis & Fortuna	<u>17</u>	
Y		
Yemen	<u>10</u>	<u>IM10</u>
Yugoslavia (See Serbia and Montenegro)	N/A	
Z		
Zaire	<u>13</u>	<u>IM13</u>
Zambia	<u>10</u>	
Zimbabwe	<u>10</u>	<u>IM10</u>

@ Band 3 charges apply to numbers beginning with 00 905

International Call Charges from Residential & Payphone Lines (Excluding Public Payphones)

Charge Band	Charge In Pence Per Minute ≤					
	Daytime		Evening		Weekend	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Irish Republic	17.53	21.03	15.12	18.14	13.77	16.52
Charge Band 1	27.22	32.66	22.68	27.21	19.89	23.86
Charge Band 1A	21.77	26.12	20.41	24.49	17.70	21.24
Charge Band 2	29.52	35.42	26.53	31.83	24.79	29.74
Charge Band 3	51.66	61.99	43.85	52.62	41.58	49.89
Charge Band 4	15.31	18.37	14.55	17.46	13.58	16.29
Charge Band 5	59.72	71.66	50.40	60.48	47.88	57.45
Charge Band 6	33.77	40.52	32.10	38.52	29.95	35.94
Charge Band 7	44.73	53.67	42.48	50.97	40.32	48.38
Charge Band 8	77.87	93.44	62.44	74.92	57.42	68.90
Charge Band 8A	60.86	73.03	56.20	67.44	51.68	62.01
Charge Band 9	96.77	116.12	83.12	99.74	75.78	90.93
Charge Band 10	100.49	120.58	84.67	101.60	75.78	90.93
Charge Band 11	58.97	70.76	56.02	67.22	53.22	63.86
Charge Band 12	102.06	122.47	96.77	116.12	75.78	90.93
Charge Band 13	103.57	124.28	98.98	118.77	91.80	110.16
Charge Band 14	82.80	99.36	78.66	94.39	73.44	88.12
Charge Band 15	80.39	96.46	75.78	90.93	68.13	81.75
Charge Band 16	91.80	110.16	87.08	104.49	75.78	90.93
Charge Band 17	153.19	183.82	149.36	179.23	145.53	174.63
Charge Band 18	134.03	160.84	130.21	156.25	126.37	151.65

For call calculation purposes points 3, 5 and 6 within General Notices Section 16 call calculation policy apply [click here](#) for further details'

Charge Band 01/01/10	Pence Per Minute	
	At All Times	
	Ex VAT	Inc. VAT
Inmarsat A	504.00	604.80
Inmarsat B	323.00	387.60
Inmarsat B-Sat High Speed Data - Duplex	808.00	969.60
Inmarsat M	336.00	403.20
Inmarsat M4 High Speed Data PSTN / ISDN	600.00	720.00
Inmarsat Mobiq	220.00	264.00
Inmarsat M4 Voice	220.00	264.00
Emsat	185.00	222.00
Thuraya *	300.00	360.00
Iridium *	300.00	360.00
Skyphone	485.00	582.00

All calls are timed to the next whole second and are subject to a 5.5p (Ex VAT) minimum charge

See **below** for time period tables.

≤ These charges are applicable to international fixed lines only, and specifically exclude calls to international mobile numbers. For details of the charges to mobile numbers, see **below**

± Minimum charge of £1.50 (Ex VAT). The 5.5p minimum charge does not apply to this band.

International Mobile Call Charges from Residential & Payphone Lines (Excluding Public Payphones)

Charge Band	Charge In Pence Per Minute ≤					
	Daytime		Evening		Weekend	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
IMIR	34.551	41.61	32.141	38.56	30.791	36.94
IM01	44.241	53.08	39.701	47.64	36.911	44.29
IM01A	38.791	46.54	37.431	44.91	34.721	41.66
IM02	46.541	55.84	43.551	52.26	41.811	50.17
IM03	68.681	82.41	60.871	73.04	58.601	70.32
IM04	32.331	38.78	31.571	37.88	30.601	36.72
IM05	76.741	92.08	67.421	80.90	64.901	77.88
IM06	50.791	60.94	49.121	58.94	46.971	56.36
IM07	61.751	74.10	59.501	71.40	57.341	68.80
IM08	94.891	113.86	79.461	95.35	74.441	89.32
IM08A	77.881	93.45	73.221	87.86	68.701	82.44
IM09	113.791	136.54	100.141	120.16	92.801	111.36
IM10	117.511	141.01	101.691	122.02	92.801	111.36
IM11	75.991	91.18	73.041	87.64	70.241	84.28
IM12	119.081	142.89	113.791	136.54	92.801	111.36
IM13	120.591	144.70	116.001	139.20	108.821	130.58
IM14	99.821	119.78	95.681	114.81	90.461	108.55
IM15	97.411	116.89	92.801	111.36	85.151	102.18
IM16	108.821	130.58	104.101	124.92	92.801	111.36
IM17	170.211	204.25	166.381	199.65	162.551	195.06
IM18	151.058	181.27	147.233	176.68	143.399	172.07

All calls are timed to the next whole second and are subject to a 5.5p (Ex VAT) minimum charge

See **below** for time period tables.

For details of international mobile numbers, see the **Number Group Section**

Dialled International Calls from Payphones (Owned or Managed by KCOM)

Charge Band and Charge Period 01/01/10	Dialled	
	Time allowed for 10p (sec's)	
	Daytime	Evening/Weekend
Irish Republic	11.65	14.14
Charge Band 1	7.70	9.8
Charge Band 1A	9.38	10.94
Charge Band 2	7.90	8.13
Charge Band 3	6.30	6.43
Charge Band 4	11.29	12.58
Charge Band 5	3.80	4.59
Charge Band 6	5.90	6.72
Charge Band 7	5.90	6.02
Charge Band 8	2.80	3.48
Charge Band 8A	3.37	3.87
Charge Band 9	2.36	2.65
Charge Band 10	2.36	2.6
Charge Band 11	4.22	4.31
Charge Band 12	2.36	2.41
Charge Band 13	2.36	2.41
Charge Band 14	2.55	2.73
Charge Band 15	2.55	2.89
Charge Band 16	2.36	2.6
Charge Band 17	2.55	2.73
Charge Band 18	2.55	2.6

All above charges include VAT @ 20%

See below for time period tables.

Time Periods

Daytime Rate	Monday ~ Friday 7am ~ 7pm
Evening Rate	Monday ~ Friday, before 7am and after 7pm
Weekend Rate	All Day Saturday and Sunday