

KC Global & KC Global Mobile – No Longer Available for New Supply

1. Service description

KC Global and Global Mobile is a scheme that is available to residential customers who are on a KCOM price plan. For a monthly fee, customers receive 10 hours of anytime calls to fixed line and mobiles (chosen package permitting) in KCOM's 50 most popular destinations. This does not include UK mobiles in those countries. There are 2 discount schemes available.

Please note that the call allowances are aligned to the calendar month, regardless of billing date. This means that the call allowances for KC Global and KC Global Mobile refresh on the 1st of the month.

A complete list of destinations is listed below.

KC Global

10 hours of calls to international fixed line numbers in our 50 most popular destinations for one low monthly price. The free calls will be automatic when the call is made and will appear under the customer discount schemes on their telephone bill. The reduction will be applied at the time of the call.

KC Global Mobile

10 hours of calls to international fixed line and international mobile numbers in our 50 most popular destinations for one low monthly price. The free calls will be automatic when the call is made and will appear under the customer discount schemes on their telephone bill. The reduction will be applied at the time of the call. This does not include UK mobiles in those countries.

Any other applicable discounts will be applied after the KC Global or KC Global Mobile call reduction has occurred.

Inclusive destinations are as follows:

| Our 50 inclusive destinations | | | | |
|-------------------------------|-----------|----------------|--------------|----------------------|
| Australia | Denmark | Irish Republic | Nigeria | South Africa |
| Austria | Egypt | Israel | Norway | Spain |
| Barbados | Finland | Italy | Pakistan | Sweden |
| Belgium | France | Japan | Philippines | Switzerland |
| Brazil | Germany | Malaysia | Poland | Thailand |
| Bulgaria | Gibraltar | Malta | Portugal | Turkey |
| Canada | Greece | Mauritius | Saudi Arabia | United Arab Emirates |
| China | Hong Kong | Morocco | Serbia | USA |
| Cyprus | Hungary | Netherlands | Singapore | Vietnam |
| Czech Republic | India | New Zealand | Slovakia | Zimbabwe |

2. Service Constraints

- A monthly fair usage policy of 10 hours per month applies to this discount scheme
- The reduction applies to calls to international landlines or international mobiles only
- International toll-free numbers are excluded
- KC Global and KC Global Mobile is only available to customers on a KCOM telephone only price plan or KCOM bundle plan
- It is not available on any other service i.e. Light User Scheme

3. Charging structure

| Discount scheme | Price Per Month | | Contract Term In Months |
|-----------------------|-----------------|----------|----------------------------|
| | Ex VAT | Inc. VAT | |
| KC Talk Global | £4.17 | £5.00 | 12 |
| KC Talk Global Mobile | £6.25 | £7.50 | 12 |

Notes

Please note, in accordance with KCOM's rounding policy, the total cost of a call to all destinations will be rounded up to the next whole penny. See [notices](#)