

KC Global & KC Global Mobile

1. Service description

KC Global and Global Mobile is a scheme that is available to residential customers who are on a KCOM price plan. For a monthly fee, customers receive unlimited free calls to KC's 50 most popular destinations. A complete list of destinations is listed below. There are 2 discount schemes available.

KC talk global

Free international fixed line telephone calls for one low monthly price to our 50 most popular destinations. The free calls will be automatic when the call is made and will appear under the customer discount schemes on their telephone bill. The reduction will be applied at the time of the call.

KC talk global mobile

Free international fixed line and mobile telephone calls for one low monthly price to our 50 most popular destinations. The free calls will be automatic when the call is made and will appear under the customer discount schemes on their telephone bill. The reduction will be applied at the time of the call.

Any other applicable discounts will be applied after the KC global or KC global mobile call reduction has occurred.

Inclusive destinations are as follows:

Our 50 inclusive destinations				
Australia	Denmark	Irish Republic	Nigeria	South Africa
Austria	Egypt	Israel	Norway	Spain
Barbados	Finland	Italy	Pakistan	Sweden
Belgium	France	Japan	Philippines	Switzerland
Brazil	Germany	Malaysia	Poland	Thailand
Bulgaria	Gibraltar	Malta	Portugal	Turkey
Canada	Greece	Mauritius	Saudi Arabia	United Arab Emirates
China	Hong Kong	Morocco	Serbia	USA
Cyprus	Hungary	Netherlands	Singapore	Vietnam
Czech Republic	India	New Zealand	Slovakia	Zimbabwe

2. Service Constraints

- A monthly fair usage policy of 10 hours per month applies to this discount scheme
- The reduction applies to calls to international or international mobiles only
- International toll free numbers are excluded
- KC global and KC global mobile is only available to customers on a KC price plan or KC bundle plan
- It is not available on any other service i.e. Light User Scheme

3. Charging structure

Discount scheme	Price Per Month		Contract Term In Months
	Ex VAT	Inc. VAT	
KC Talk Global	£4.17	£5.00	12
KC Talk Global Mobile	£6.25	£7.50	12

Notes

Please note, in accordance with KCOM's rounding policy, the total cost of a call to all destinations will be rounded to the next whole penny. See [notices](#)