

Mobile Special Offers

£1 SIM offer for Black Friday (available Fri 27th – Mon 30th November 2015)

The offer is available to new broadband customers or those re-signing / upgrading their KCOM broadband contract.

Monthly allowance		Monthly rental SIM Only		Monthly rental including Samsung Galaxy A3			Monthly rental including Samsung Galaxy S5 Neo			Monthly rental including either Apple iPhone6 16GB or Samsung S6 32GB		
Minutes ¹ & Texts	Data ³	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Handset charge Inc. VAT	Ex VAT	Inc. VAT	Handset charge Inc. VAT	Ex VAT	Inc. VAT	Handset charge Inc. VAT
12 Month Contracts												
250 Mins & unlimited Text	250 MB	£5.83	£6.99	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

¹Inclusive minutes

Inclusive minutes can be used for calls to standard UK landlines (starting 01, 02 and 03) and all UK network mobiles, but not international calls or calls to special or premium rate numbers. See Chargeable Call Information below for more details.

²Inclusive texts

Inclusive texts can be used for UK text messaging. Picture messages will cost an extra. See Chargeable Call Information below for more details.

³Data & Wi-Fi

UK data usage only. Fair Usage Policy applies to O2 unlimited Wi-Fi. See Wifi Fair Usage Policy below for more details.

Chargeable Call Information

Once the inclusive minutes / text / data allowance has been used calls / texts and data will be charged at the relevant rate for the type of call made.

Out Of Bundle call charges excluding VAT:	
Calls to UK landlines ¹	33p*
Calls to O2 mobiles ¹	33p*
Calls to other UK mobiles ¹	33p*
SMS (UK text message) ²	10p
Picture & video messages	21p
Voicemail	Free
Data per MB (where tariff has no inclusive data) ³	£1.80
Data overage (per MB) ³	2.5p
O2 directory enquiries 118402	83p
Non O2 directory enquiries (Inc. 118500 and 118118)	£4.17

Roaming calls, international calls, texts and data	See http://www.o2.co.uk/international/internationalhub
Premium rate numbers	See http://www.o2.co.uk/help/everything-else/extras-and-premium-rates
Calls to 05, 08 and 07 special numbers	See http://www.o2.co.uk/help/everything-else/special-numbers

1. Calls to UK landlines, O2 mobiles and other UK mobiles

Minimum call charge is one minute and then per second billing thereafter.

Calls to any of the Channel Isles (Jersey, Guernsey & Isle of Man) are not included in voice call bundles. They are charged at the standard Out Of Bundle voice call rate 33p per minute.

2. UK text message

Tariffs include unlimited texts. Text messages are charged at 10p per message thereafter.

3. UK browsing

UK data usage only. Data used while outside of the UK is not included.

Wifi fair usage policy

The following Policy relates to your use of O2 Wifi Service only. It is designed to make sure you can get a Service that is great value, fast and reliable.

You must make sure that any use of the Service, by yourself or anyone else via your account, complies with this Policy. If you (or anyone else using the Service via your account) breach this Policy, we or O2 may:

1. give you a notice to stop or moderate the unacceptable use(s); or
2. Terminate or suspend your Service, with or without notice as we consider appropriate, under the Terms.

This Policy is in addition to the Terms and Conditions for O2 Wifi and is part of the Terms for that Service. Anything which is not defined in this Policy will have the meaning set out in the Terms. If there's any inconsistency between the Policy and the Terms, the Policy will prevail.

Contract terms early termination charges

Early termination charges apply for customers ceasing their KCOM Mobile service whilst still in contract. These Early Termination Charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on this charge.

	Monthly allowance			SIM Only	Samsung Galaxy A3	Samsung Galaxy S5 Neo	iPhone 6 16GB & Samsung S6 32GB
Contract term	Minutes ¹	Texts ²	Data ³	Early Termination Charge	Early Termination Charge	Early Termination Charge	Early Termination Charge
12m	250	Unlimited	250 MB	£5.83	n/a	n/a	n/a