

Direct Debit

Service Description

- Quarterly direct debit enables customers to pay their quarterly telephone bill automatically, by informing a bank or building society to debit their current account.
- Customers need to complete a simple direct debit Instruction form and return it to KCOM.
- To cancel a direct debit instruction, customers must write to their bank or building society

Charging Structure

- This service is free of charge.

Click [here](#) to see the charge for failed direct debits.