

Call Diversion Ceased Line - Residential

1. Service description

Call Diversion allows your calls to be diverted to a new telephone number.

2. Charging structure

	Connection		Rental (pa)	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Call Diversion - Ceased Lines	N/A		£15.00	£18.00
Programme change per line	£12.00	£14.40	N/A	

If a customer has Call Diversion Ceased line, the person calling the number pays normal charges for calling that number. The customer (with the ceased line) pays for diversion of the call to the new number. Calls are charged at the appropriate Residential Payphone and Superway call charges.

3. Note

The number to which the subscriber requires the calls diverted to must be able to handle them. The maximum number of digits is 16.

KCOM reserve the right to withdraw the service after a period of 12 months from the date full service ceased.