

## Hotline

### 1. Service description

Allows a caller to be connected to a pre-programmed number by dialling a single button on a telephone which is connected to a standard exchange line.

Normal call charges are raised for the calls which are made to the pre-programmed number.

### 2. Charging structure

Service (Available on request for business customers only)	Connection Charge		Annual Rental	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Hotline	£0.00		£114.00	£136.80
Programmed change per change of number	£11.00	£13.20	N/A	

The above is in addition to the normal cost of connection and rental of a standard business exchange line, either Local or UK National. A programming charge of £11 will be raised for each subsequent change of number.