

KCOM Safestart

Service description

KCOM SafeStart provides an easy way to purchase a managed firewall to protect your network when purchasing a KCOM business broadband package.

KCOM SafeStart provides a range of firewall and security appliances on a simple monthly pricing plan. These services come with;

- Free setup, configuration and installation within the monthly fee.
- NetCare support for the devices
- Freephone access to specialist Network support team.
- This service comes with the same priority repair time as your broadband service.

Currently only available to KCOM Lightstream Managed and Managed Pro, KCOM Broadband Gold & Platinum customers and Leased Line Internet Access services.

Pricing table

	Connection Charge	Monthly Charge					
		1 Year		2 Year		3 Year	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
SafeStart ASA 5505 - 10 USER	POA	POA	POA	POA	POA	POA	POA
SafeStart ASA 5505 - 50 USER	POA	POA	POA	POA	POA	POA	POA
SafeStart ASA 5505 - Unlimited	POA	POA	POA	POA	POA	POA	POA
SafeStart ASA 5512	POA	POA	POA	POA	POA	POA	POA
Safestart SoHoBlue UTM Standard (10)	POA	POA	POA	POA	POA	POA	POA
Safestart SoHoBlue UTM Premium (10)	POA	POA	POA	POA	POA	POA	POA
Safestart SoHoBlue UTM Standard (25)	POA	POA	POA	POA	POA	POA	POA
Safestart SoHoBlue UTM Standard (50)	POA	POA	POA	POA	POA	POA	POA
Safestart SoHoBlue UTM Premium (100)	POA	POA	POA	POA	POA	POA	POA
Safestart Globemaster UTM Premium (250)	POA	POA	POA	POA	POA	POA	POA
Safestart Globemaster UTM Premium (500)	POA	POA	POA	POA	POA	POA	POA
Firewall Bespoke Configuration	POA	POA	POA	POA	POA	POA	POA

Notes:

- () denotes maximum no of users
- Monthly subscription includes: (i) hardware, (ii) software updates/upgrades and (iii) hardware support, (iv) fault management (v) installation of a templated SafeStart firewall option, else bespoke installation charges apply for a bespoke Config
- Hardware remains the property of KCOM (KCOM) who will recover the hardware at the end of the contract OR in the event of early termination
- In the event that the contract is terminated early, KCOM reserves the right to levy an early termination charge
- In the event that the recovered hardware is damaged beyond normal wear and tear KCOM reserves the right to levy a charge (proportional to length of time it has been in service) for refurbishment or replacement, as deemed appropriate
- Unified Threat Management (UTM) Standard and Premium Packages are defined in table below.

Component	UTM Standard	UTM Premium
Advanced Firewall	Y	Y
Email Anti-Virus	Y - Clam	Y - Sophos
Anti-Spam	Y	Y
URL Filtering	Y	Y
Email Policy Filtering	Y	Y
Anti-Spyware	N	Y
Browsing Anti-Virus	N	Y
Intrusion Detection	N	Y
S/W & F/W Upgrade Service	Y	Y

Notes:

- () denotes maximum no of users
- Monthly subscription includes: (i) hardware, (ii) software updates/upgrades and (iii) hardware support, (iv) installation and fault management
- Hardware remains the property of KC (KC) who reserves the right to recover it conclusion of contract OR in the event of early termination
- In the event that the contract is terminated early, KC reserves the right to levy an early termination charge
- In the event that the recovered hardware is damaged beyond normal wear and tear KC reserves the right to levy a charge (proportional to length of time it has been in service) for refurbishment or replacement, as deemed appropriate
- Netpilot Guardsman and Vanguard are desk top units whereas the Globemaster is rack mounted
- Unified Threat Management (UTM) Standard and Premium Packages are defined in table below.