

No longer available for new supply

Hosting & Domains

Free Basic Webspace

The free basic Webspace provides a small amount of space to host a basic personal website. Business customers get a sub-domain website address in the format www.YourName.karoo.net which matches your Karoo email address format name@YourName.karoo.co.uk

This service is limited in size up to 50MB and limited in functionality. It supports .html webpages and CGI scripts and comes FREE to all business customers.

Business Webspace – Linux

Our Business Webspace is more feature rich and allows you host more complex websites.

You will look more professional by ordering a domain name for this hosting space. This means you can look more professional and have a mybusinessname.com or mybusinessname.co.uk professional looking business website address and email.

The business Webspace not only supports .html and CGI but also has the following technical features:

Operating System, RHEL 5.4

Webserver, Server version: Apache/2.2

PHP v5.1

Zend Engine v2.1

PERL v5.8

Business Webspace - Database

For a small additional charge the service can also support MySql, v5.0.

This means that your business can run a small database for your website like a shopping cart or Content Management System for your website.

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Why Business Webspace from KCOM?

KCOM provides this shared hosting service on a fully resilient hardware platform. All the data is replicated between two Storage Area Networks at two locations.

Nightly backup is performed to resilient servers and built in a cluster will a second disaster recovers site to make sure your website is highly available to your customers.

No bandwidth charges – some providers limit the amount of concurrent connections your website can receive at any one time or charge you for extra usage. KCOM's charge is an inclusive amount for your Webspace.

FREE Statistics package for your website.

How do I access my Webspace?

You can access your Webspace by using a FTP program or by using your Internet browser such as Internet Explorer.

FTP access using a FTP program

FTP is a method of getting your files onto your Webspace. You can upload personal files such as photos or you can create a website.

To transfer the files from your computer to your Webspace you will need an FTP program. FTP stands for File Transfer Protocol, in other words, a standard for transferring files over the Internet.

For simplicity and ease of use, it is highly recommended that you use an FTP program to upload your files to your Webspace. You can get basic FTP programs for free from the internet by using a search engine.

Your FTP (File Transfer Protocol) username and password will be provided to you when you join the service. You will need some FTP software to upload to your free Webspace.

Alternatively, you can upload your pages via the following URL: http://ftpadmin.k-c.co.uk/

Statistics

You can access your FREE statistics with your business Webspace via the following:

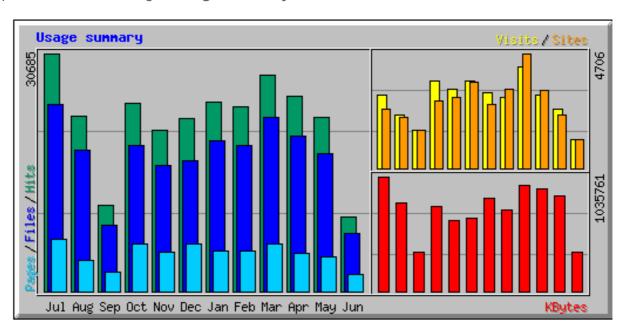
http://webstats.k-c.co.uk/www.YOUR-DOMAIN.COM

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You use the same Username and Password to access the statistics as you are provided to upload to your webspace.

Example of Statistics Package - Usage Summary



Summary by Month

| Summary by Month | | | | | | | | | | |
|------------------|------|-----------|-------|---------|----------------|---------|--------|--------|-------|-------|
| Month | | Daily Avg | | | Monthly Totals | | | | | |
| | Hits | Files | Pages | Visits | Sites | KBytes | Visits | Pages | Files | Hits |
| Jun 2010 | 562 | 441 | 131 | 68 | 1154 | 350905 | 1171 | 2232 | 7509 | 9566 |
| May 2010 | 722 | 575 | 142 | 78 | 2161 | 858049 | 2444 | 4412 | 17832 | 22398 |
| Apr 2010 | 839 | 667 | 164 | 100 | 3180 | 926626 | 3015 | 4937 | 20020 | 25171 |
| Mar 2010 | 898 | 722 | 196 | 133 | 4706 | 960221 | 4151 | 6076 | 22398 | 27862 |
| Feb 2010 | 849 | 670 | 183 | 103 | 3258 | 733242 | 2893 | 5140 | 18784 | 23774 |
| Jan 2010 | 789 | 624 | 169 | 99 | 2616 | 844227 | 3097 | 5242 | 19364 | 24461 |
| Dec 2009 | 717 | 545 | 195 | 115 | 3532 | 658433 | 3591 | 6054 | 16900 | 22245 |
| Nov 2009 | 692 | 542 | 167 | 107 | 2924 | 644587 | 3228 | 5030 | 16274 | 20787 |
| Oct 2009 | 780 | 606 | 199 | 115 | 2772 | 770787 | 3582 | 6175 | 18816 | 24208 |
| Sep 2009 | 371 | 284 | 85 | 51 | 1543 | 351989 | 1537 | 2561 | 8527 | 11131 |
| Aug 2009 | 726 | 589 | 129 | 70 | 2094 | 797639 | 2196 | 4007 | 18284 | 22534 |
| Jul 2009 | 989 | 777 | 216 | 96 | 2411 | 1035761 | 2987 | 6696 | 24104 | 30685 |
| Totals | | | | 8932466 | 33892 | 58562 | 208812 | 264822 | | |

Detailed Statistics

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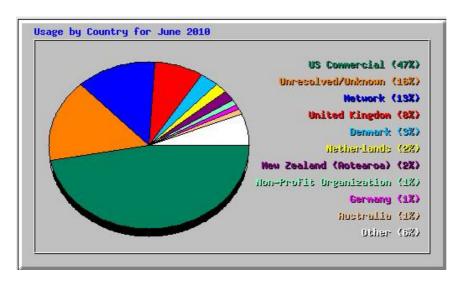
You can access

Monthly, Daily and Hourly statistics

Top URL's - Your top visited webpages

Top Entry & Exit pages - so you can see which pages your customer start on and leave from

Usage by country





Pricing

Webspace

Current Pricing

| | | Price per Month | | |
|-------------------|--------------|-----------------|-------------|--|
| | Size - Up to | Ex VAT | Inc. VAT | |
| Business Webspace | 100MB | £3.99 | £4.79 | |
| Business Webspace | 1GB | £7.99 | £9.59 | |
| MySQL Webspace | 100MB | £5.00 | £6.00 | |
| Web Statistics | N/A | £0.00 | £0.00 | |

Customers who pay for the above Webspace can also get the following services for FREE:

One Email Forwarding & Pointing

One Web Forwarding & Pointing

One Domain Name Transfer

One Change of MX record

One sub-domain set-up

Standard Charges

| | Typo | Price | | |
|-----------------------------|----------------|--------|----------|--|
| | Туре | Ex VAT | Inc. VAT | |
| Email Forwarding / Pointing | Per Address | £50.00 | £52.00 | |
| Web Forwarding / Pointing | Per Address | £50.00 | £52.00 | |
| Web IP Mapping | Per Address | £75.00 | £77.00 | |
| Domain name transfer | Per Domain | £25.00 | £27.00 | |
| Node Name Change | Per Domain | £5.00 | £7.00 | |
| Change of MX record | Per Domain | £5.00 | £7.00 | |

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Domain Registration

| | Price per year | | | | |
|------------------|----------------|----------|-----------------|----------|--|
| | 2 year | contract | 1 year contract | | |
| | Ex VAT | Inc. VAT | Ex VAT | Inc. VAT | |
| .uk | £8.49 | £10.19 | £20.00 | £24.00 | |
| .co.uk | £8.49 | £10.19 | £20.00 | £24.00 | |
| .me.uk | £8.49 | £10.19 | £20.00 | £24.00 | |
| .org.uk | £8.49 | £10.19 | £20.00 | £24.00 | |
| Itd.uk* | £8.49 | £10.19 | £20.00 | £24.00 | |
| plc.uk* | £8.49 | £10.19 | £20.00 | £24.00 | |
| .com | £8.49 | £10.19 | £20.00 | £24.00 | |
| .uk & .com | £15.49 | £18.59 | £36.99 | £44.39 | |
| .co | £18.50 | £22.20 | £30.00 | £36.00 | |
| .org | £8.49 | £10.19 | £20.00 | £24.00 | |
| .net | £8.49 | £10.19 | £20.00 | £24.00 | |
| .eu | £14.95 | £17.94 | £30.00 | £36.00 | |
| uk.com | £48.49 | £58.19 | ١ | I/A | |
| uk.net | £48.49 | £58.19 | N/A | | |
| gb.net | £48.49 | £58.19 | N/A | | |
| gb.com | £48.49 | £58.19 | N/A | | |
| .cc | £25.00 | £30.00 | N/A | | |
| .net.uk | £8.49 | £10.19 | £20.00 | £24.00 | |
| .sch.uk | £8.49 | £10.19 | £20.00 | £24.00 | |
| .ac | £48.49 | £58.19 | N/A | | |
| .ac.uk | £100.00 | £120.00 | N/A | | |
| .gov.uk | £100.00 | £120.00 | N/A | | |
| .info | £8.49 | £10.19 | £20.00 | £24.00 | |
| .biz | £8.49 | £10.19 | £20.00 | £24.00 | |
| .eu.com | £48.49 | £58.19 | N/A | | |
| .ie | N | /A | £60.00 | £72.00 | |
| .co.in | N | N/A | | £8.40 | |
| .hk | N/A | | £40.00 | £48.00 | |
| .vn | N/A | | £120.0 | £144.00 | |
| .ru | N/A | | £20.00 | £24.00 | |
| .com.cn or .cn | N | /A | £20.00 | £24.00 | |
| .de | N/A | | £32.00 | £38.40 | |
| .services | N | /A | £30.00 | £36.00 | |
| .dk | N | /A | £32.00 | £38.40 | |
| .se | N/A | | £32.00 | £38.40 | |
| .us | £8.49 | £10.19 | £20.00 | £24.00 | |
| .imagedata.group | £29.95 | £35.94 | N | I/A | |



Domain Registration for 10 years

| | Price per 10 | | |
|--------|--------------|-------------|--|
| | years | | |
| | Ex VAT | Inc. VAT | |
| .co.uk | £50.00 | £60.00 | |

All domain names are payable annually in advance. These prices above apply for new domains only.

At the time of order, the above domain names include the set-up of email forwarding and web forwarding. Subsequent changes incur the charges below.

* The registrant must be (for .ltd.uk) a 'Limited Company' incorporated under the Companies Act 1985, or (for .plc.uk) a 'Public Limited Company' incorporated under the Companies Act 1985; and the domain name registered by the applicant must be related to their company name.

To protect you from forgetting to renew a domain, and someone else re-registering it, KCOM automatically renews domain names unless you provide us with 1 month notice not to do so.

Obsolete Pricing

| LITMI | Annual Rental | | |
|---|---------------------------|----------|--|
| HTML | Ex VAT | Inc. VAT | |
| 25 MB (No Longer Available for New Supply) | Included In The Tariff | | |
| 50 MB (No Longer Available for New Supply) | £60.00 | £72.00 | |
| 100 MB (No Longer Available for New Supply) | £120.00 | £144.00 | |
| 150 MB (No Longer Available for New Supply) | £180.00 | £216.00 | |
| 200 MB (No Longer Available for New Supply) | £240.00 | £288.00 | |

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