

Hosting & Domains

Free Basic Webspace

The free basic Webspace provides a small amount of space to host a basic personal website. Business customers get a sub-domain website address in the format `www.YourName.karoo.net` which matches your Karoo email address format `name@YourName.karoo.co.uk`

This service is limited in size up to 50MB and limited in functionality. It supports .html webpages and CGI scripts and comes FREE to all business customers.

Business Webspace – Linux

Our Business Webspace is more feature rich and allows you host more complex websites.

You will look more professional by ordering a domain name for this hosting space. This means you can look more professional and have a `mybusinessname.com` or `mybusinessname.co.uk` professional looking business website address and email.

The business Webspace not only supports .html and CGI but also has the following technical features:

Operating System, RHEL 5.4

Webserver, Server version: Apache/2.2

PHP v5.1

Zend Engine v2.1

PERL v5.8

Business Webspace - Database

For a small additional charge the service can also support MySql, v5.0.

This means that your business can run a small database for your website like a shopping cart or Content Management System for your website.

Why Business Webspace from KCOM?

KCOM provides this shared hosting service on a fully resilient hardware platform. All the data is replicated between two Storage Area Networks at two locations.

Nightly backup is performed to resilient servers and built in a cluster will a second disaster recovers site to make sure your website is highly available to your customers.

No bandwidth charges – some providers limit the amount of concurrent connections your website can receive at any one time or charge you for extra usage. KCOM's charge is an inclusive amount for your Webspace.

FREE Statistics package for your website.

How do I access my Webspace?

You can access your Webspace by using a FTP program or by using your Internet browser such as Internet Explorer.

FTP access using a FTP program

FTP is a method of getting your files onto your Webspace. You can upload personal files such as photos or you can create a website.

To transfer the files from your computer to your Webspace you will need an FTP program. FTP stands for File Transfer Protocol, in other words, a standard for transferring files over the Internet.

For simplicity and ease of use, it is highly recommended that you use an FTP program to upload your files to your Webspace. You can get basic FTP programs for free from the internet by using a search engine.

Your FTP (File Transfer Protocol) username and password will be provided to you when you join the service. You will need some FTP software to upload to your free Webspace.

Alternatively, you can upload your pages via the following URL: **<http://ftpadmin.k-c.co.uk/>**

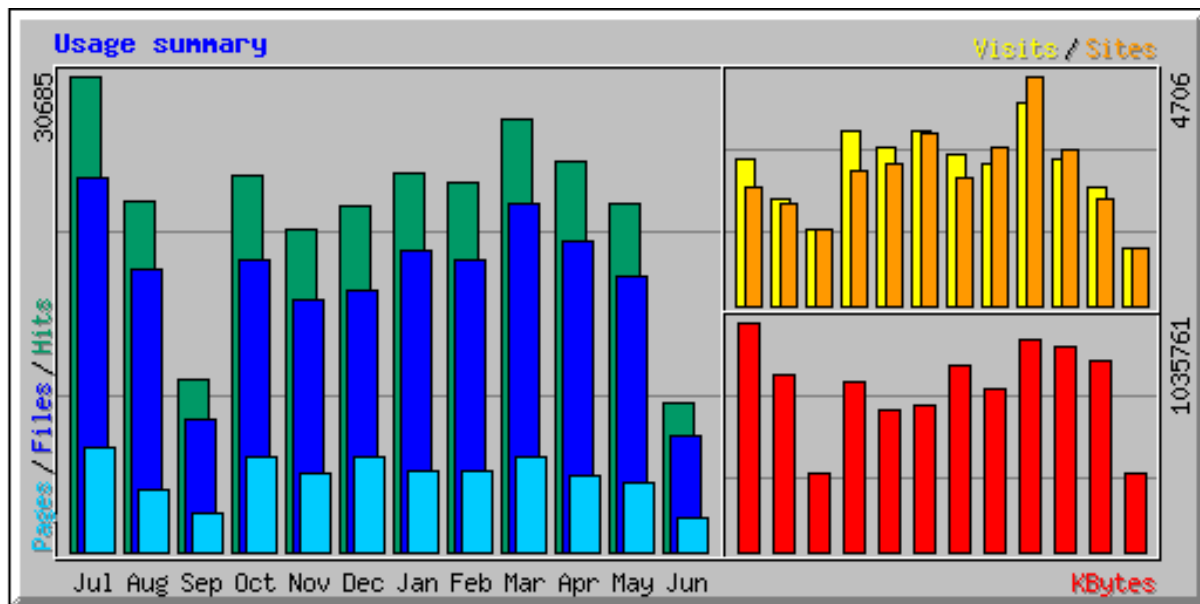
Statistics

You can access your FREE statistics with your business Webspace via the following:

<http://webstats.k-c.co.uk/www.YOUR-DOMAIN.COM>

You use the same Username and Password to access the statistics as you are provided to upload to your webpage.

Example of Statistics Package - Usage Summary



Summary by Month

Summary by Month										
Month	Daily Avg				Monthly Totals					
	Hits	Files	Pages	Visits	Sites	KBytes	Visits	Pages	Files	Hits
Jun 2010	562	441	131	68	1154	350905	1171	2232	7509	9566
May 2010	722	575	142	78	2161	858049	2444	4412	17832	22398
Apr 2010	839	667	164	100	3180	926626	3015	4937	20020	25171
Mar 2010	898	722	196	133	4706	960221	4151	6076	22398	27862
Feb 2010	849	670	183	103	3258	733242	2893	5140	18784	23774
Jan 2010	789	624	169	99	2616	844227	3097	5242	19364	24461
Dec 2009	717	545	195	115	3532	658433	3591	6054	16900	22245
Nov 2009	692	542	167	107	2924	644587	3228	5030	16274	20787
Oct 2009	780	606	199	115	2772	770787	3582	6175	18816	24208
Sep 2009	371	284	85	51	1543	351989	1537	2561	8527	11131
Aug 2009	726	589	129	70	2094	797639	2196	4007	18284	22534
Jul 2009	989	777	216	96	2411	1035761	2987	6696	24104	30685
Totals						8932466	33892	58562	208812	264822

Detailed Statistics

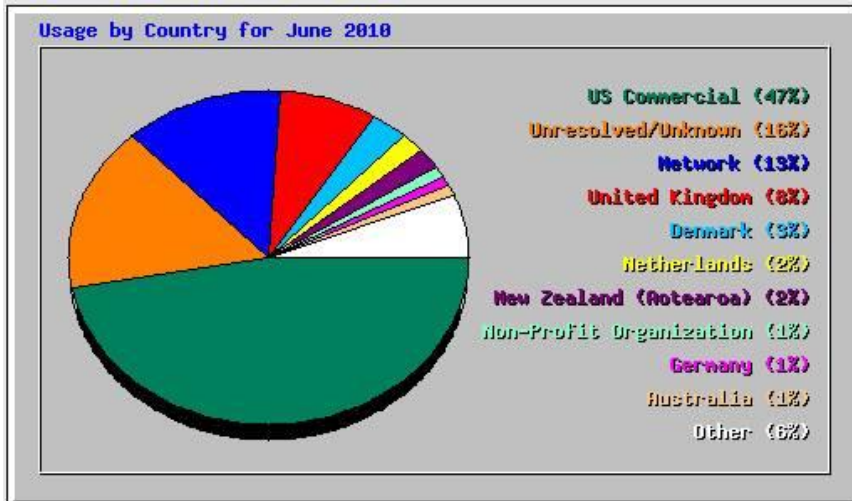
You can access

Monthly, Daily and Hourly statistics

Top URL's – Your top visited webpages

Top Entry & Exit pages - so you can see which pages your customer start on and leave from

Usage by country



Pricing

Webspace

Current Pricing

	Size - Up to	Price per Month	
		Ex VAT	Inc. VAT
Business Webspace	100MB	£3.99	£4.79
Business Webspace	1GB	£7.99	£9.59
MySQL Webspace	100MB	£5.00	£6.00
Web Statistics	N/A	£0.00	£0.00

Customers who pay for the above Webspace can also get the following services for FREE:

One Email Forwarding & Pointing

One Web Forwarding & Pointing

One Domain Name Transfer

One Change of MX record

One sub-domain set-up

Standard Charges

	Type	Price	
		Ex VAT	Inc. VAT
Email Forwarding / Pointing	Per Address	£50.00	£52.00
Web Forwarding / Pointing	Per Address	£50.00	£52.00
Web IP Mapping	Per Address	£75.00	£77.00
Domain name transfer	Per Domain	£25.00	£27.00
Node Name Change	Per Domain	£5.00	£7.00
Change of MX record	Per Domain	£5.00	£7.00

Domain Registration

	Price per year			
	2 year contract		1 year contract	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
.uk	£8.49	£10.19	£20.00	£24.00
.co.uk	£8.49	£10.19	£20.00	£24.00
.me.uk	£8.49	£10.19	£20.00	£24.00
.org.uk	£8.49	£10.19	£20.00	£24.00
ltd.uk*	£8.49	£10.19	£20.00	£24.00
plc.uk*	£8.49	£10.19	£20.00	£24.00
.com	£8.49	£10.19	£20.00	£24.00
.uk & .com	£15.49	£18.59	£36.99	£44.39
.co	£18.50	£22.20	£30.00	£36.00
.org	£8.49	£10.19	£20.00	£24.00
.net	£8.49	£10.19	£20.00	£24.00
.eu	£14.95	£17.94	£30.00	£36.00
uk.com	£48.49	£58.19	N/A	
uk.net	£48.49	£58.19	N/A	
gb.net	£48.49	£58.19	N/A	
gb.com	£48.49	£58.19	N/A	
.cc	£25.00	£30.00	N/A	
.net.uk	£8.49	£10.19	£20.00	£24.00
.sch.uk	£8.49	£10.19	£20.00	£24.00
.ac	£48.49	£58.19	N/A	
.ac.uk	£48.49	£58.19	N/A	
.gov.uk	£48.49	£58.19	N/A	
.info	£8.49	£10.19	£20.00	£24.00
.biz	£8.49	£10.19	£20.00	£24.00
.eu.com	£48.49	£58.19	N/A	
.ie	N/A		£60.00	£72.00
.co.in	N/A		£7.00	£8.40
.hk	N/A		£40.00	£48.00
.vn	N/A		£120.00	£144.00
.ru	N/A		£20.00	£24.00
.com.cn or .cn	N/A		£20.00	£24.00
.de	N/A		£32.00	£38.40
.services			£30.00	£36.00

Domain Registration for 10 years

	Price per 10 years	
	Ex VAT	Inc. VAT
.co.uk	£50.00	£60.00

All domain names are payable annually in advance. These prices above apply for new domains only.

At the time of order, the above domain names include the set-up of email forwarding and web forwarding. Subsequent changes incur the charges below.

* The registrant must be (for .ltd.uk) a 'Limited Company' incorporated under the Companies Act 1985, or (for .plc.uk) a 'Public Limited Company' incorporated under the Companies Act 1985; and the domain name registered by the applicant must be related to their company name.

To protect you from forgetting to renew a domain, and someone else re-registering it, KCOM automatically renews domain names unless you provide us with 1 month notice not to do so.

Obsolete Pricing

HTML	Annual Rental	
	Ex VAT	Inc. VAT
25 MB (No Longer Available for New Supply)	Included In The Tariff	
50 MB (No Longer Available for New Supply)	£60.00	£72.00
100 MB (No Longer Available for New Supply)	£120.00	£144.00
150 MB (No Longer Available for New Supply)	£180.00	£216.00
200 MB (No Longer Available for New Supply)	£240.00	£288.00