

## SmartCCTV

### Service Overview

SmartCCTV is a subscription based service that provides a sophisticated video surveillance solution. Using a simple “plug and play” architecture it delivers a new CCTV experience, and can also integrate into any existing CCTV installation. SmartCCTV is designed to overcome the inherent challenges of a standard on-site recording solution; disk failure, limited remote access, monitoring service interoperability, and risk of video loss due to theft. Storing video off-site eliminates this single point of failure and provides access to both live and archived video anywhere, anytime, by a standard internet browser. With no software or hardware to upgrade new features can be enjoyed immediately as they become available.

SmartCCTV provides continuous video recording stored both off-site and locally creating an “always available” video recording system. The user friendly dashboard provides an intuitive video/event timeline that enables rapid search for alarms, open/close activity, guard tours, or any other alarm activation. All recorded video streams are secured and camera/time-stamped making the review process easy and efficient. Event-activated video clips are distributed in ‘real-time’ to designated users and are stored in the user’s account for video retrieval and review purposes.

### SmartCCTV Gateway Options

Gateways are required to connect each camera to the SMARTCCTV service, each gateways comes complete with SmartCCTV gateway unit, 1 month of storage, power supply, data protection signage and an integrated buffer to provide business continuity. Pricing is applicable for up to 16 Camera’s

Item Description	Contract Duration	Connection		Charge per Month	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
SmartCCTV Gateway for 2 Camera’s - KCOM provided camera’s	1 Year	£0.00		£190.00	£228.00
	3 Year	£0.00		£80.00	£96.00
	5 Year	£0.00		£65.00	£78.00
SmartCCTV Gateway for 4 Camera’s – KCOM provided camera’s	1 Year	£0.00		£240.00	£288.00
	3 Year	£0.00		£120.00	£144.00
	5 Year	£0.00		£105.00	£126.00
SmartCCTV Gateway for 2 Camera’s - customer provided camera’s	1 Year	£150.00	£180.00	£210.00	£252.00
	3 Year	£150.00	£180.00	£100.00	£120.00
	5 Year	£150.00	£180.00	£85.00	£102.00
SmartCCTV Gateway for 4 Camera’s – customer provided camera’s	1 Year	£250.00	£300.00	£250.00	£300.00
	3 Year	£250.00	£300.00	£140.00	£168.00
	5 Year	£250.00	£300.00	£125.00	£150.00

## SmartCCTV Remote Storage

Remote storage options are priced and supplied on a per gateway basis.

Item Description	Charge Per Gateway Per Month	
	Ex VAT	Inc. VAT
1 Month Storage – Standard Quality (256k) – Included with each SmartCCTV Gateway	£0.00	
3 Month Storage – Standard Quality (256k)	£73.00	£87.60
6 Month Storage – Standard Quality (256k)	£118.00	£141.60
1 Month Storage – High Quality (512k)	£50.00	60.00
3 Month Storage – High Quality (512k)	£206.00	£247.20
6 Month Storage – High Quality (512k)	£305.00	£366.00

## SmartCCTV Camera Packs

Camera Packs include a Closed Circuit TV camera, 25 metres of cabling, and connectors

Item Description	Contract Duration	Connection		Charge per Month	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Internal Camera Pack	1 Year	£50.00	£60.00	£35.00	£42.00
	3 Year	£50.00	£60.00	£25.00	£30.40
	5 Year	£50.00	£60.00	£20.00	£24.00
External Camera Pack, Night/Day, Vandal Resistant	1 Year	£50.00	£60.00	£40.00	£48.00
	3 Year	£50.00	£60.00	£30.00	£36.00
	5 Year	£50.00	£60.00	£25.00	£30.00

## SmartCCTV Options

Item Description	Connection		Charge Per Month	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Monitoring Service – Triggered Response (Up to 8 PIR Detectors)	£500.00	£600.00	£200.00	£240.00
Monitoring Service – Video Verification (Intruder/PA Verification)	£150.00	£180.00	£70.00	£84.00

## Engineering Charges

Item Description	Charge Frequency	Minimum Site Visit Charge		One-Off Charge	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Engineering Hourly Rate – Weekdays (Mon-Fri, 09:00-17:00)	Per Instance Per Site	£114.00	£136.80	£57.00	£68.40
Engineering Hourly Rate – Out of Hours (Mon-Fri, 17:00-24:00)	Per Instance Per Site	£170.00	£204.00	85.00	£102.00
Engineering Hourly Rate – Out of Hours (Mon-Fri, 24:00-09:00)	Per Instance Per Site	£228.00	£273.60	114.00	£136.80
Engineering Hourly Rate – Weekends & Bank Holiday	Per Instance Per Site	£228.00	273.60	114.00	£136.80

## Moves and Changes

Item Description	Charge Frequency	One-Off Charge	
		Ex VAT	Inc. VAT
Relocation of CCTV Camera – Plus Labour Charge Per Hour	Per Instance Per Site	Subject to Survey	
Relocation of Gateway / DVR – Plus Labour Charge Per Hour		Subject to Survey	

## Lost/Damages Equipment Charge

Item Description (9)		One-Off Charge	
		Ex VAT	Inc. VAT
Lost/Damaged Equipment Charge	SmartCCTV Gateway Units	Priced at Market Rate	
	Internal Camera Pack		
	External Camera Pack		

## Early Termination Charges

Item Description	
Early cancellation of contract	50% of monthly charges on remaining contract
Contract Downgrade	25% of monthly charges on remaining contract (6)

## SmartCCTV HD Packages

The SmartCCTV HD Packages are aimed at small & medium business requiring 2-4 cameras. The packages offer easy to configure cameras with self-install options and a 7 day or 30 day retention period, as well as bolt-on options to tailor the camera and solution.

SmartCCTV HD Starter Packages	Contract Duration	Camera Price (One Off Charge)		Monthly Rental	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
SmartCCTV Internal HD Package	1 Year	£115.00	£138.00	£10.00	£12.00
	2 Year	£115.00	£138.00	£9.50	£11.40
SmartCCTV External HD Package	1 Year	£390.00	£468.00	£10.00	£12.00
	2 Year	£390.00	£468.00	£9.50	£11.40
SmartCCTV Internal HD Professional Package	1 Year	£115.00	£138.00	£20.00	£24.00
	2 Year	£115.00	£138.00	£19.50	£23.40
SmartCCTV External HD Professional Package	1 Year	£390.00	£468.00	£20.00	£24.00
	2 Year	£390.00	£468.00	£19.50	£23.40

Camera Upgrade Options	Additional One Off Charge	
	Ex VAT	Inc. VAT
Internal HD Pan-Tilt Camera	£45.00	£54.00
Internal HD Pan-Tilt Camera incl. PoE	£45.00	£54.00
Internal HD 360 Camera	£252.00	£302.40
Internal HD Vandal Resistant Camera	£434.00	£520.80
External HD Pan-Tilt Camera	£146.00	£175.20
Power Over Ethernet Power Injector (Per Camera)	20.00	£24.00

Subscription Options	Additional Monthly Charge	
	Ex VAT	Inc. VAT
Additional User Log-In (Per Log-In)	£3.50	£4.20
Maintenance of Camera (Per Camera)	£7.50	£9.00

Installation Options	Additional One Off Charge	
	Ex VAT	Inc. VAT
Installation of Camera – 1st Camera	£100.00	£120.00
Installation of Camera – 2nd and Subsequent Camera	£50.00	£60.00
Installation of Cat5e Cable	£75.00	£90.00