



Broadband Gold & Platinum Max UK

Service Description

Broadband Gold and Platinum are fully managed broadband services, available throughout the UK. Maximum downstream line speeds are 8Mb and upstream speeds are 448kbps (Gold Max) and 832kbps (Platinum Max).

Customer Requirements

- A new or existing BT telephone line is required to deliver the ADSL
- Gold and Platinum services require a Network Address Translation (NAT) device; a suitable firewall or a KCOM supplied Internet Server Appliance is also required
- Ethernet LAN running TCP/IP (10 BASE T minimum). For LAN connections customer to supply PC Ethernet cards.

Charging Structure

Service	Gold Plus		Platinum Plus	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Activation Fee	£0.00			
1 Year Contract	£74.99	£89.98	£99.99	£119.99
2 Year Contract	£67.49	£80.99	£89.99	£107.99

Other Charges

Service	Connection or One-Off Charge		Monthly Rental	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Reconnection fee when moving premises (Gold and Platinum only)	£55.32	£66.38	n/a	
Downgrade of service	£180.00	£216.00	n/a	
Domain Name transfer / registration (including web and email forwarding)	.co.uk and .com		£5.00	£6.00
	.co.uk		£2.00	£2.40
	all other domains (.net, .org etc.)		POA	