

## International call and data rates

### Call rates for calling abroad

The international call rates from the UK are as follows.

Region	World zone	Calls from UK	Texts from UK
Channel Islands & Isle of Man	0	£0.33	as UK
Ireland	1	£0.08	10.2p
W Europe EU	2	£0.08	10.2p
W Europe non EU	2	£0.08	10.2p
Rest of Europe & Turkey	3	£0.34	10.2p
USA & Canada	4	£0.14	10.2p
Asia Pacific	5	£0.26	10.2p
Rest Of World	6	£0.77	10.2p

International call zones from the UK

International Call Zone	Countries Covered
Zone 0	Channel Islands and Isle Of Man
Zone 1	Ireland
Zone 2	Andorra, Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Rep, Slovenia, Spain, Sweden, Switzerland, Vatican City
Zone 4	Albania, Algeria, Bosnia, Croatia, Cyprus, Iceland, Kosovo, Libya, Macedonia, Montenegro, Morocco, Serbia, Tunisia, Turkey
Zone 5	Alaska, Canada, Cocos Islands, Hawaii, Northern Marianna Islands, United States of America (USA)

Zone 6	<p>Abkhazia, Afghanistan, American Samoa, Angola, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bora Bora, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Rep, Chad, Chile, China, Colombia, Comoros, Congo, Congo (DRO), Cook Islands, Costa Rica, Cuba, Curacao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Guiana, French Polynesia, French West Indies, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, North Korea, South Korea, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Micronesia, Moldova, Mongolia, Montserrat, Moorea, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Niue, NLD Antilles, Norfolk Island, Oman, Pakistan, Palau, Palestine, Panama, Papua, New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Reunion, Russia, Rwanda, Sao Tome &amp; Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St Helena, St Kitts, St Lucia, Saint Maarten, St Pierre &amp; Miquel., St Vincent, Sudan, South Sudan, Suriname, Swaziland, Syria, Tahiti, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos, Tuvalu, Uganda, Ukraine, United Arab Emirates (UAE), Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Wallis &amp; Futuna, Western Samoa, Yemen, Zambia, Zimbabwe, Ships/ferries/Airplane networks</p>
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## Call rates when abroad

World Zones	Calling to the UK from included countries (per min)	Calling within Zone (per min)	Calling out of Zone (per min)	Receiving a call (per min)	Sending a text	Sending a media message
Zone 1 & 2 Western Europe EU & Non EU	3.6p	3.6p	79p	Free	1p	21p
Zone 3 Eastern Europe	81p	81p	179p	52p	30p	21p
Zone 4 USA & Canada	90p	90p	179p	39p	25p	21p
Zone 5 Asia Pacific	60p	60p	179p	43p	30p	21p
Zone 6 Rest of the world Including Andorra	120p	189p (120p in country)	179p	85p	40p	21p

1. Rates are stated in pence per minute, and apply all day. Prices stated exclude VAT.
2. For calls made in Western Europe the minimum duration is 30 seconds, then charged in one second increments, rounded to the nearest penny. For calls made elsewhere the minimum duration is one minute then charged in 15 second increments.
3. All calls received while abroad are charged in one second increments, rounded to the nearest penny.

## O2 travel bolt on

By default, the O2 Travel bolt on will be applied to all customer connections. Customers will be charged £1.66 for each day for each connection uses data, calls and texts within the EU\*.

- There's no upper data usage limit, but traffic management steps apply.
- Calls are free\*\* to send and receive within the EU\*.
- SMS messages are free\*\* to send and receive within the EU\*.
- Customer daily charge will apply from midnight to midnight UK time.

\*Austria; Belgium; Bulgaria; Cyprus; Czech Republic; Denmark; Estonia; Finland; France, Monaco; Germany; Gibraltar; Greece; Guernsey; Hungary; Iceland; Ireland; Isle of Man; Italy, Vatican; Jersey; Latvia; Liechtenstein; Lithuania; Luxembourg; Malta; Netherlands; Norway; Poland; Portugal; Romania; San Marino; Slovakia; Slovenia; Spain; Sweden; Switzerland.

\*\* triggers £1.66 daily charge and subject to a Fair Use Policy of 120 mins / 120 texts per day and available to mobile connections that are opted into O2 Travel proposition. Prices valid from 12<sup>th</sup> April 2016. Calls outside the EU will not trigger daily charge and will be charged standard rates for that call.

If the customer chooses to 'opt out' of the O2 Travel Bolt on, then the customer will be charged the standard roaming rates for Europe as detailed in the Standard Data Rates table below.

### Standard Data Rates

Region	Cost per MB	Charge Limit per Month	Usage Limit per Month
Europe	3.6	£36 (Low Cap) £150 (High Cap)	1,000 MB 4,167 MB
Rest of World	£6	£36	6MB

## Worldwide 24 hour data bolt on

The Worldwide 24 hour data Bolt On provides customer connections with up to 200MB data to use in up to 24 hours for £7.50 outside Europe. Charging begins when a connection starts using it (after 50Kb usage), and if the connection travels between different zones, the data allowance travels with it, adjusting as it goes.

- £7.50 200MB for 24 hours (Zone 2 –USA and Canada)
- £7.50 100MB for 24 hours (Zone 3 – UAE, Turkey, Australia, China, Japan, New Zealand, Russia, India, Nigeria and other key destinations)
- £7.50 25MB for 24 hours (Zone 4 – Jamaica, Kuwait and other destinations)
- £7.50 2MB for 24 hours (Zone 5 – Lebanon, Cambodia, Zimbabwe and many more less travelled destinations)

The Worldwide 24 hour data Bolt On is not compatible with data-only tariffs (Mobile Broadband) and those will be charged the standard data rates. Tethering to laptops or tablets is not supported.

Zone (data)	Price and data allowance	Countries covered
Zone 2	£7.50 500MB for 24 hours	Canada, United States of America
Zone 3	£7.50 200MB for 24 hours	Albania, Anguilla, Antigua and Barbuda, Argentina, Australia, Bahrain, Bangladesh, Barbados, Belarus, Botswana, Brazil, British Virgin Islands, Cape Verde, Cayman Islands, Chile, China, Colombia, Congo, Costa Rica, Côte d'Ivoire, Dominica, Ecuador, Egypt, El Salvador, Fiji, Gabon, Ghana, Grenada, Guatemala, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea, Madagascar, Malawi, Malaysia, Mexico, Montenegro, Montserrat, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Papua New Guinea, Peru, Philippines, Qatar, Russia, Rwanda, Saint Kitts and Nevis, Saudi Arabia, Sierra Leone, Republic of Serbia, Seychelles, Singapore, South Africa, Sri Lanka, St. Vincent and the Grenadines, Taiwan, Tanzania, Thailand, Turkey, Turks and Caicos Islands, United Arab Emirates, Uganda, Ukraine, Uruguay, Venezuela, Zambia
Zone 4	£7.50 50MB for 24 hours	Afghanistan, Aruba, Azerbaijan, Benin, Burundi, Cameroon, Chad, Democratic Republic of Congo, Dominican Republic, Equatorial Guinea, Falkland Islands, French Polynesia, Guinea, Guyana, Haiti, Jamaica, Kosovo, Kuwait, Republic of Macedonia, Republic of Moldova, Mauritania, Netherlands Antilles, Niger, Paraguay, Swaziland, Timor-Leste, Togo, Trinidad and Tobago, Uzbekistan, Vanuatu, Yemen
Zone 5	£7.50 2MB for 24 hours	Algeria, Andorra, Angola, Armenia, Bahamas, Belize, Bermuda, Bolivia, Bosnia and Herzegovina, Brunei Darussalam, Burkina Faso, Cambodia, Cuba, Ethiopia, Gambia, Georgia, Greenland, Guam, Iran, Iraq, Jordan, Kyrgyzstan, Lao People's Democratic Republic, Lebanon, Lesotho, Liberia, Libya, Macau, Maldives, Mauritius, Mongolia, Morocco, Mozambique, Namibia, Nepal, Oman, Palestine, Senegal, St Lucia, Sudan, Syria, Tajikistan, Tunisia, Turkmenistan,

		Vietnam, Zimbabwe and Satellite providers: OnWaves, AeroMobile, Maritime Communications, OnAir
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For full information on travel zones visit [www.o2.co.uk/business/worldwide](http://www.o2.co.uk/business/worldwide) where all the zones are updated on a regular basis.

All pricing quoted is Ex-VAT.