



FreeCall Plus

Service Description

Organisations who wish to allow their customers or employees to call at no charge to them to provide direct selling or information services over telephone lines.

Calls to these numbers are free to the caller and are charged to the organisation responsible for the number(s).

Calls to these numbers are prefixed with the digits 080.

Access

Customers may have their FreeCall Plus service delivered via analogue or digital exchange lines and also over Centrex lines.

Service Features

FreeCall Plus customers can rent advanced features which permit call routing dependent on certain call parameters (e.g. day, time, area of origin, date, diversion etc.).

Charging Structure

FreeCall Plus tariffs comprise the following key charge elements: number connection (set-up); number rental; call usage and service features (optional).

Number Connection and Rental Charges

The prices listed exclude any charges for provision, connection, rental and other charges for standard business exchange lines, Centrex lines and any telephone or other equipment connected to the line(s). The normal method of delivery for this service is delivery to the customer's PSTN.

Permanent Service (New and Takeover - minimum rental period of 12 months)

	Connection Charge		Monthly Rental	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Standard number, per number	£0.00		£0.00	
Select number, per number	£0.00		£24.99	£29.99

Temporary Service

		Connection Charge		Monthly Rental	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Standard number,	First 3 months or part thereof	£0.00		£45.00	£54.00
per number	Subsequent month or part thereof	N/A		£39.00	£46.80
Select number,	First 3 months or part thereof	£0.00		£150.00	£180.00
per number	Subsequent month or part thereof	N/A		£99.00	£118.80

The rental charge payable under the temporary service comprises of the first three months at the initial rate and any following months are chargeable at the lower rate.

Reserving Telephone Numbers

	Monthly Rental	
	Ex VAT	Inc. VAT
Reservation of FreeCall Plus– standard number	£0.00	
Reservation of FreeCall Plus – select number	£0.00	

Numbers can be reserved for a maximum of 90 days.

Call Charges for KC FreeCall Plus 080 call usage

Retail Charge Basis	Number Types Available	BT Charge band Description	Service Charge Price Point (inclusive of VAT)		Customer Payments Exc. VAT (Inc. PPP Levy & Rounded)					
			PPC	PPM	PPC Day	PPC Eve	PPC W/End	PPM Day	PPM Eve	PPM W/End
Free phone – Fixed line origination	080*				0.000	0.000	0.000	6.558	6.558	6.558
Freephone – Mobile Origination	080*				0.000	0.000	0.000	8.160	8.160	8.160