

## Caller Display

### 1. Service description

Displays the telephone number of the incoming call, providing the number is available.

### 2. Additional information

Any customer can withhold their Call Line Identity (CLI). It can be done in two ways -

- i) On a call by call basis, by dialling 141 before the telephone number of the person they are calling, e.g. 141 123456.
- ii) By permanent line blocking. This means that the customers CLI is automatically withheld (each time they dial out) without them dialling 141.

Should any customer request permanent blocking of their Calling Line Identity, KCOM will provide this service for them free of charge. This means that they will not have to dial 141 prior to any call made.

### 3. Using the service

The following messages may be displayed:

The Telephone Number - Including the STD code of the incoming call.

Number Withheld - The calling party has dialled 141 or has "Withhold Your Number".

Number Unavailable - The call has originated from a network operator that does not offer CLI services or does not have an interconnect agreement with KCOM.

International - The call has originated from outside of the UK.

Payphone - The call has been made from a public payphone. The payphone number should also be displayed.

### 4. Charging structure

	Usage Charge Per Call	Monthly Rental	
		Ex VAT	Inc. VAT
Caller Display Facility for KC Local and Light User Scheme	Nil	£0.85	£1.02
Caller Display Facility for Social Access Package , KC Local & Weekend, Local, Evening and Weekend and KC Anytime	Nil	Free	