



UK FreeTime Extra - Not Available For New Supply

Introduction

Customers directly connected to the KCOM East Yorkshire network can benefit from a tariff that offers off-peak calls to UK geographic numbers.

When customers reach the end of their contract, they will be advised of their new tariff options directly.

Overview

KC UK FreeTime Extra customers also benefit from free and unlimited off peak calls to UK geographic numbers as part of the package, contained within the standard monthly fee.

Free, unlimited evening and weekend calls are available to

Other KCOM customers (K)

Local numbers (A1)

UK geographic numbers (A2 & B)

For each of the above packages, standard call charges apply to:

Non-geographic numbers at all times e.g. 0845, 0870 & premium rate are charged at the standard/measure service rate. (Chargeband/code – PR, PS, S, NF, LC, FC, PN, MM, MF, IN)

197, 118288 and other short codes – no reduction

Operator calls.

Service Charging Information

	Connection Charge		Monthly Rental	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
KC UK FreeTime Extra	£0.00	£0.00	£12.76	£15.31

Payment by Direct Debit only.



Chargeable Call Information

Code	Type of Call / Destination	Pence Per Call			
		Daytime		Evening and Weekend	
		Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
K	KC Local - Calls between KC customers (untimed)	6.00	7.20	0.00	0.00
K	KC Local - Calls to 01482 300300	0.00	0.00	0.00	0.00

Code	Type of Call / Destination	Pence Per Minute					
		Daytime		Evening		Weekend	
		Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
K	ISDN Data Calls Only	0.85	1.02	0.85	1.02	0.85	1.02
A1	Regional to Adjacent Exchange	2.13	2.55	0.00	0.00	0.00	0.00
A2	Regional up to 56 km (35 miles)	2.13	2.55	0.00	0.00	0.00	0.00
B	National Destinations	2.13	2.55	0.00	0.00	0.00	0.00

For call calculation purposes points 3, 4 and 5 apply. [Click Here](#) for further details

Calls to UK Mobile Networks

Code	Type of Call / Destination	Pence Per Minute					
		Daytime		Evening		Weekend	
		Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
MB01 - MB16	Mobile Telephones	12.77	15.32	8.51	10.21	5.11	6.13

For call calculation purposes points 3, 4 and 5 apply. [Click Here](#) for further details

International calls

All International calls will be charged in the same way as the **TalkMore** tariffs.

International calls will be charged a rate that does not depend upon when the call is made.

For call calculation purposes points 3, 4 and 5 apply. [Click Here](#) for further details

Additional Information

Payment will be by Direct Debit only.

Service charge will be payable monthly in advance and chargeable calls will be billed monthly in arrears.

UK FreeTime Extra customers will be subject to a minimum contract term of 12 months from service commencement. Existing KCOM internet or telephony customers will also be required to enter into a new contractual agreement when joining KC UK FreeTime Extra. Following completion of the initial contract period a 30-day written notice period will apply for all services.



Time Periods

Daytime Rate	Monday ~ Friday 7am ~ 7pm
Evening Rate	Monday ~ Friday, before 7am and after 7pm
Weekend Rate	All Day Saturday and Sunday