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KC PrePay Broadband Pilot



1. Introduction and Summary

KC is undertaking a PrePay Broadband Pilot. This document summarises the Pilot charges and service detail. KC reserves the right to withdraw applications for this Pilot service at any time without notice.

2. Service Description

Based on ADSL technology, the KC PrePay Broadband Pilot provides internet access with connection speeds that vary, based on your line length from the network exchange.

3. Pricing

Prices detailed below are inclusive of VAT. They are based on payment by a debit or credit card, using the KC Payment Line for any PrePay elements of the service. During the Pilot existing voice customers will continue to pay their voice service in their normal manner. Using KC Online you can view your account details whenever you want.

4. Contract Term

The standard contract length is 30 days. For this service Early Termination Fees do not apply. Please see *Set-up Charges* and *Other Charges* sections of this document.

5. Connection Charges

PrePay Broadband Pilot		Offer for existing KC voice-only customers	
Ex. VAT	Inc. VAT	Ex. VAT	Inc. VAT
£25.00	£30.00	Free	Free

Connection charges are a one-off charge at the commencement of your contract.

6. Set-up charges

	Service Detail	Ex. VAT	Inc. VAT
PrePay Broadband Starter Pack	Starter Pack wireless ADSL2+ router, including: - standard delivery - £10 PrePay top-up, with 5GB of broadband data - 30 day expiry of credit	£33.33	£40.00

Offer for existing KC voice-only customers			
	Service Detail	Ex. VAT	Inc. VAT
PrePay Broadband Starter Pack	Starter Pack wireless ADSL2+ router, including: - standard delivery - £10 PrePay top-up, with 5GB of broadband data - 30 day expiry of credit	Free	Free

Starter Pack charges are a one-off charge at the commencement of your contract.



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7. Other Charges

	Service Detail	Ex. VAT	Inc. VAT
PrePay Broadband Top-up	- PrePay top-up, with 5GB of broadband data - 30 day expiry of credit	£8.33	£10.00
PrePay Account Reactivation Fee	If your PrePay Broadband account is not topped-up after 90 days it becomes inactive. This fee reactivates the account, so you are able to make further top-ups.	£8.33	£10.00

8. Service Detail

PrePay Broadband Pilot	
Calls	
Please refer to the KC Pricing Manual for call charges that apply to your existing KC phone service.	
Broadband	
Download Speed	Check your available speeds here
Upload Speed	
Top-up Data Allowance	5 GB
Top-up expiry	30 days (unused data allowance will be lost upon expiry)
Account inactivity	If your account is not topped-up for a period of 90 days following top-up expiry it will become inactive. Reactivation of your account is subject to a one-off fee.
Other Features	
Mailboxes	5 POP3 Mailboxes per Account
Mailbox size	250 MB
Webspace	50 MB
Email Anti-Virus / Anti-	Yes
IP Addresses	1 Static IP Address
Free Technical Support	Yes

9. Equipment Charges

	Service Detail	Ex. VAT	Inc. VAT
Broadband Router	Replacement wireless ADSL2+ router, including: - standard delivery	£33.33	£40.00

KC reserves the right to apply this charge where there is non-payment of PrePay Broadband Starter Pack