



1. Introduction and Summary

The KC Broadband service provides standard internet access. It can be bought as a standalone product, alongside a phone service, or as part of a bundle. This document shows details of standalone broadband services.

2. Service Description

Based on ADSL technology, KC Broadband provides internet access with connection speeds that vary, depending on your line length from the telephone exchange.

3. Pricing

Prices below are inclusive of VAT. Discounts are available for payment by Direct Debit and Online Billing, both of which provide convenience and control to our customers.

4. Contract Term

The standard contract length is 12 months for KC Broadband. Flexible contract options are available for an additional charge, and Early Termination Fees apply. Please see *Service Options* and *Additional Charges* sections of this document.

5. Connection Charges

KC 135		KC 200		KC 450		KC Home Unlimited	
Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
£25.00	£30.00	£25.00	£30.00	£25.00	£30.00	£25.00	£30.00

Connection charges are a one-off charge at the commencement of your contract.

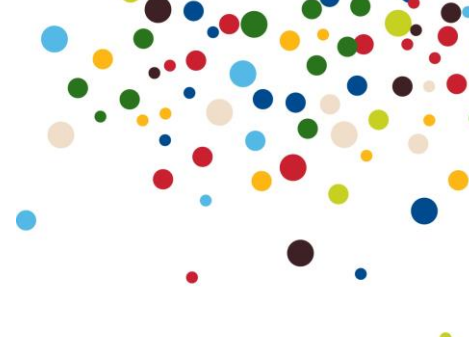
6. Installation Options

	Service Detail	Ex VAT	Inc. VAT
Standard Hardware	Next day courier delivery of ADSL router	£5.41	£6.49

7. Rental Charges

	KC 135		KC 200		KC 450		KC Home Unlimited	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Non Direct Debit	£29.16	£34.99	£31.66	£37.99	£35.83	£42.99	£35.00	£42.00
Direct Debit	£28.33	£33.99	£30.83	£36.99	£34.99	£41.99	£34.17	£41.00

Rental charges apply per calendar month.



8. Service Detail

Broadband				
	KC 135	KC 200	KC 450	KC Home Unlimited
Monthly Data Allowance	135 GB	200 GB	450 GB	Unlimited
Download Speed	Check your available speeds here			
Upload Speed	Check your available speeds here			

Other Features

Mailboxes	5 POP3 mailboxes per account
Mailbox size	250 MB
Webspace	50 MB
Email Anti-Virus / Anti-Spam	Yes
IP Addresses	1 dynamic IP address
Free Technical Support	Yes

9. Service Options

	Service Detail	Ex VAT	Inc. VAT
Flexible Contract Options (one-off charge)	12 Month Contract	£10.00	£12.00
	6 Month Contract	£20.00	£24.00
	3 Month Contract	£30.00	£36.00

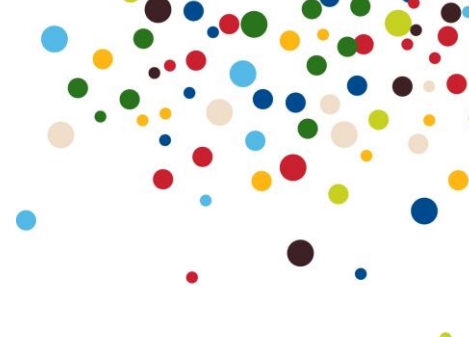
10. Equipment Charges

	Service Detail	Ex VAT	Inc. VAT
Broadband Router	Standard ADSL Broadband router Model: ZyxEL AMG 1302	£29.99	£35.99

11. Other Charges

	Service Detail	Ex VAT	Inc. VAT
Usage outside Data Allowance	Charge per GB outside data allowance	£1.67	£2.00
Downgrade Fee	Discretionary fee that may be charged for downgrading your service more than once during your contract term	£25.00	£30.00
Reconnection Fee	Discretionary fee that may be charged following disconnection or suspension due to non-payment or abuse (such as copyright infringement, viruses etc)	£25.00	£30.00

Not available for new supply KC Broadband Standalone



12. Early Termination Fees

KC 135	KC 200	KC 450	KC Home Unlimited
£15.00	£16.00	£18.00	£17.00

These charges will apply for each month remaining on the contract and do not attract VAT.