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# KC TV - No longer available for new supply

## 1. Introduction and Summary

KC TV can be taken as an additional service option when buying a bundle and brings together TV, broadband and inclusive phone calls, all on a single bill. Details of these services are as below.

## 2. Pricing

Prices detailed below are based on payment by Direct Debit and with Online Billing, offering convenience and control. You can choose from a choice of payment dates to suit you, and using KC Online you can view your account details whenever you want.

## 3. Contract Term

The standard contract length is 24 months for KC TV.

## 4. Installation Options

Engineer Installation (Optional)		Self Install	
For a one-off charge of £30 Inc. VAT, an appointment will be made to suit you, for an Engineer to set up the YouView TV service in your home.		Customers can choose to install the set top box at home themselves. There is an optional home delivery charge of £6.49 Inc. VAT.	
KC TV Engineer Install		Set Top Box Home Delivery	
Ex. VAT	Inc. VAT	Ex. VAT	Inc. VAT
£25.00	£30.00	£5.41	£6.49

## 5. Minimum Requirements

Customers must have the following for the KCTV service:

- Subscription to a KC Standard or Lightstream Broadband bundle
- A spare working power socket near the TV (for the Set Top Box)
- A working TV aerial
- A spare Ethernet port on the broadband router

## 6. Rental Charges

KC TV monthly Rental	
Ex. VAT	Inc. VAT
£10.00	£12.00

Rental charges apply per Calendar month.

## 7. Service Detail

Standard Broadband Bundles		Lightstream Broadband Bundle	
Bundle	KC TV Additional Data Allowance	Bundle	KC TV Additional Data Allowance
KC Home KC Home Plus KC Home Xtra KC Home XL	100 GB	Lightstream Home Starter Lightstream Home Lightstream Plus Lightstream Xtra Lightstream XL	100 GB
KC XL Unlimited	N/A as already includes Unlimited Data	Lightstream XL Unlimited Ultrafast XL Unlimited	N/A as already includes Unlimited Data

## 8. Multiroom



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Customers are able to purchase an additional set top box using our Multiroom option. To qualify for Multiroom, a customer must still be within contract for his or her original KC TV set top box. There is no additional broadband usage included with Multiroom. Standard contract length for Multiroom is 24 months.

KC TV Multiroom Monthly Rental	
Ex VAT	Inc. VAT
£7.50	£9.00

Rental charges apply per Calendar month.

Multiroom customers may choose to purchase an additional Powerline adapter to complement any additional Powerline adapters already used to connect the original set top box to the Internet. See below for pricing.

## 9. Equipment Charges

Item	Detail	Ex VAT	Inc. VAT
Set Top Box	Humax 500GB YouView box (new customer, home delivery)	<b>NOT AVAILABLE FOR SUPPLY</b>	
	Humax 500GB YouView box (new customer, self-install)		
	Humax 500GB YouView box (new customer, home install)		
	Humax 1TB YouView box (renewing customer, home delivery)		
	Set Top Box - replacement or additional (500 GB)	£165.84	£199.00
Accessory	2 x ZyXEL PLA4201-UK0201F Powerline adapters	£27.49	£32.99
	1 x ZyXEL PLA4201-UK0101F Powerline adapter	£16.66	£19.99
	Remote Control - replacement or additional	£25.00	£30.00
	Belkin - 2M Scart Male to Male Cable	£4.99	£5.99
	Belkin - 1M Scart Male to Male Cable	£3.74	£4.49
	1m TV Aerial / UHF / RF / Freeview Coax Extension Cable	£3.33	£3.99
	2m TV Aerial / UHF / RF / Freeview Coax Extension Cable	£4.58	£5.49
	3 metre 4-way Economy Surge Protector	£6.66	£7.99
	2 x Devolo 1374 Powerline adapters (pass through)	£54.19	£64.99
	5-port Ethernet switch	£18.33	£21.99
	3 metre HDMI cable	£11.25	£13.50
	5 metre HDMI cable	£12.08	£14.50
	Router	Standard Broadband Router (ZyXEL 1302) ADSL	£29.99
Premium Broadband Router (ZyXEL 8924) ADSL/Fibre		£83.33	£99.99

## 10. Other Charges



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Item	Detail	Ex VAT	Inc. VAT
Data usage outside of allowance per GB	Standard Broadband Bundles	£1.67	£2.00
	Lightstream Bundles	£0.83	£1.00
Downgrade Fee	Charge for downgrading your service during your contract term	£25.00	£30.00
Reconnection Fee	Charge that may be charged following disconnection or suspension due to abuse or non-payment (such as copyright infringement, viruses etc)	£25.00	£30.00

## 11. Early Termination Fees

<b>KC TV including Multiroom</b>
<b>£8.00</b>

These charges will apply where a Customer ceases their KC TV service during their contract term, for each month remaining on the contract and do not attract VAT.