

KC Connect

(Not Available for New Supply)



1. Introduction and Summary

KC Connect - Enjoy all that the Web has to offer via your TV, using a Smart TV device such as a connected TV, Blu Ray player, set top box or games console. Choose between a self-install Powerline option or an in-home service where a KC engineer will optimise your broadband service and connect your device to the Internet for a reliable, stable connection that will never disconnect - no more buffering! Also includes double broadband usage.

2. Details and Pricing

There is a £10.00 Inc. VAT (£8.33 ex VAT) set-up fee on all Connect packages.

		KC Home Connect		KC Home Xtra Connect		KC Lightstream 45 Connect		KC Lightstream 60 Connect	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Non Direct Debit	Paper Billing	£33.74	£40.49	£40.41	£48.49	£37.08	£44.49	£39.58	£47.49
	Online Billing	£33.33	£39.99	£39.99	£47.99	£36.66	£43.99	£39.16	£46.99
Direct Debit	Paper Billing	£32.91	£39.49	£39.58	£47.49	£36.24	£43.49	£38.74	£46.49
	Online Billing	£32.49	£38.99	£39.16	£46.99	£35.83	£42.99	£38.33	£45.99

		Lightstream Xtra Connect FTTC		Lightstream Xtra Connect FTTH	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Non Direct Debit	Paper Billing	£46.24	£55.49	£48.74	£58.49
	Online Billing	£44.99	£53.99	£47.49	£56.99
Direct Debit	Paper Billing	£45.41	£54.49	£47.91	£57.49
	Online Billing	£44.16	£52.99	£46.66	£55.99

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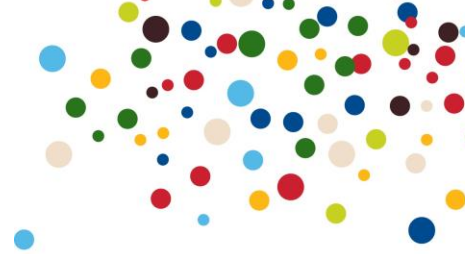
	KC Home Connect		KC Home Xtra Connect		Lightstream 45 Connect		Lightstream 60 Connect		Lightstream Xtra Connect FTTC		Lightstream Xtra Connect FTTH	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Connection method	ADSL		ADSL		FTTC / FTTH		FTTC / FTTH		FTTC		FTTH	
contract term	18 months		18 months		18 months		18 months		18 months		18 months	
inclusive hardware / service	2 x Powerline pass-through adapters or in-home wiring check and connection of a Smart device		2 x Powerline pass-through adapters or in-home wiring check and connection of a Smart device		2 x Powerline pass-through adapters or in-home wiring check and connection of a Smart device		2 x Powerline pass-through adapters or in-home wiring check and connection of a Smart device		2 x Powerline pass-through adapters or in-home wiring check and connection of a Smart device		2 x Powerline pass-through adapters or in-home wiring check and connection of a Smart device	
Monthly broadband usage	70GB		unlimited usage		150GB		300GB		unlimited usage		unlimited usage	
FREE Local calls 24/7	Yes											
FREE calls to national, 087, 084 & 197	Evenings & Weekends		Anytime - 24x7		Evenings & Weekends		Evenings & Weekends		Anytime - 24x7		Anytime - 24x7	
FREE Caller display	Yes											
FREE KC Message Minder 1571 answer phone service	Yes											
FREE calls to 118288 national directory enquiries	No		Yes		No		No		Yes			
Inclusive landline to UK mobile minutes every month	120 - weekends		180 - evenings & weekends		120 - weekends		120 - weekends		180 - evenings & weekends		180 - evenings & weekends	



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<p>Other FREE call features</p>	<p>KC Favourites (up to 25% off your most used numbers), , 141, 1471, Call Waiting, 3-way calling</p>	<p>KC Favourites (up to 25% off your most used numbers), Reject Withheld Number, , 141, 1471, Call Waiting, 3-way</p>	<p>KC Favourites (up to 25% off your most used numbers), , 141, 1471, Call Waiting, 3-way calling</p>	<p>KC Favourites (up to 25% off your most used numbers), , 141, 1471, Call Waiting, 3-way calling</p>	<p>KC Favourites (up to 25% off your most used numbers), Reject Withheld Number, 141, 1471, Call Waiting, 3-way</p>	<p>KC Favourites (up to 25% off your most used numbers), Reject Withheld Number, , 141, 1471, Call Waiting, 3-way</p>
<p>"KC Protect" - lifetime warranty on all Powerline, routers or wiring provided by KC</p>	<p>Yes</p>					
<p>free local technical support</p>	<p>Yes</p>					
<p>Half price Phone & Broadband Care (or Family Care for £5.99/month instead of £7.99/month)</p>	<p>Yes</p>					

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3. Early Termination Charges

If a customer who is still within the minimum contract period wishes to move from a KC Connect bundle to a KC bundle without Connect or to KC Talk and/or Karoo Broadband as separate products, the customer will need to pay a downgrade fee of £2.50 ex VAT per month remaining on the contract. Any customer within the minimum contract period who moves to another Connect bundle will simply carry the remainder of that minimum contract period across to the new bundle.

Early Termination Charges apply for customers ceasing all three services on the KC Connect bundle whilst still in contract. These Early Termination Charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on these charges.

Bundle	Monthly Early Termination Charge (ex VAT)
KC Home Connect	£19.18
KC Home Xtra Connect	£23.74
KC Lightstream 45 Connect	£25.83
KC Lightstream 60 Connect	£27.50
KC Lightstream Xtra Connect FTTC	£31.67
KC Lightstream Xtra Connect FTTH	£32.50