

# KC Mobile (bundle bolt-on)

## No longer available for new supply

### Introduction

Customers of residential KC broadband bundles can take advantage of a range of KC Mobile plans.

There are four tariffs available, each using O2's network:

- 500 minutes, unlimited texts, 500 MB data
- unlimited minutes, unlimited texts, 2 GB data
- unlimited minutes, unlimited texts, 6 GB data
- unlimited minutes, unlimited texts, 12 GB data

### KC Talk Plan Price

All contract terms are 24 months:

Tariff code	Monthly allowance			Monthly Rental SIM Only	Monthly Rental including Samsung Galaxy A3	Monthly Rental including Samsung Galaxy S5	Monthly Rental including either Apple iPhone6 16GB or Samsung S6 32GB			
	Minutes <sup>1</sup>	Texts <sup>2</sup>	Data <sup>3</sup>	Inc. VAT	Inc. VAT	One off handset charge Inc. VAT	Inc. VAT	One off handset charge Inc. VAT	Inc. VAT	One off handset charge Inc. VAT
KCO2-500	500	Unlimited	500 MB	£9.99	£19.99	£30.00	£27.99	£40.00	n/a	n/a
KCO2-2GB	Unlimited	Unlimited	2GB	£14.99	£24.99	£30.00	£32.99	£40.00	£38.99	£60.00
KCO2-6GB	Unlimited	Unlimited	6GB	21.99	n/a	n/a	£39.99	£40.00	£45.99	£60.00
KCO2-12GB	Unlimited	Unlimited	12GB	25.99	n/a	n/a	£43.99	£40.00	£49.99	£60.00

#### <sup>1</sup>Inclusive minutes

Inclusive minutes can be used for calls to standard UK landlines (starting 01, 02 and 03) and all UK network mobiles, but not international calls or calls to special or premium rate numbers. See Chargeable Call Information below for more details.

#### <sup>2</sup>Inclusive texts

Inclusive texts can be used for UK text messaging. Picture messages will cost an extra. See Chargeable Call Information below for more details.

#### <sup>3</sup>Data & Wi-Fi

UK data usage only. Fair Usage Policy applies to O2 unlimited Wi-Fi. See Wifi Fair Usage Policy below for more details.

### Chargeable Call Information



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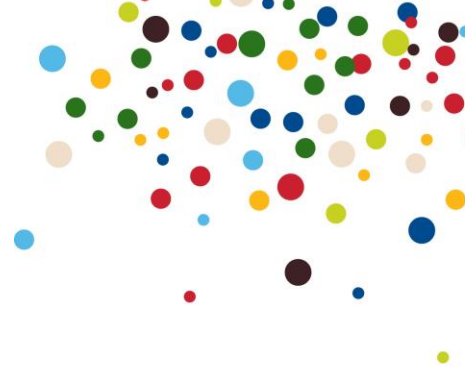
# KC Mobile



Once the inclusive minutes / text / data allowance has been used calls / texts and data will be charged at the relevant rate for the type of call made.

Type of call or message	Joined us before 15th June 2017	Joined after 15th June 2017
Calls within your O2 account	Free	Free
Calls to other O2 Mobiles	Free	Free
Calls to landlines (01, 02, 03)	33p/min	45p/min
Calls to other UK mobiles	33p/min	45p/min
Calls to 0800 and 0808 numbers	Free	Free
Calls to 05 numbers	37p/min	45p/min
Calls to 084, 087, 09, 118 numbers	37p/min mobile access charge + service charge and 5p/min access charge + service charge	45p/min mobile access charge + service charge and 5p/min access charge + service charge
10 standard landlines	Free	Free
Picture messages (home and roaming)	30p/message	40p/message
Group conferencing 322, 323	8p/min	8p/min
GSM WAP	8p/min	8p/min
Calls from UK to Europe	8p/min	£1.25/min
Calls while abroad	See International rates	See International Rates
Calls to O2 customer services	Free	Free
Text messages	10p/message	20p/message
Video calls	Data allowance	Data allowance
Data	2.5p per Mb	3p per Mb
O2 Directory Enquiry services (118402)	83p/min	£1.25/min
All other Directory Enquiry services	Up to £3.45/min	Up to £3.45/min
Calls to 07 and 01 numbers in Jersey, Guernsey & Isle of Man	33p/min	45p/min
Text to Jersey, Guernsey and	Free	20p/message

Charges shown in table above exclude VAT



## 1. Calls to UK Landlines, O2 Mobiles and other UK Mobiles

Minimum call charge is one minute and then per second billing thereafter.

Calls to any of the Channel Isles (Jersey, Guernsey & Isle of Man) are not included in voice call bundles. They are charged at the standard Out Of Bundle voice call rate 33p per minute.

## 2. UK text message

Tariffs include unlimited texts. Text messages are charged at 10p per message thereafter.

## 3. UK browsing

UK data usage only. Data used while outside of the UK is not included.

### Wifi Fair Usage Policy

The following Policy relates to your use of O2 Wifi Service only. It is designed to make sure you can get a Service that is great value, fast and reliable.

You must make sure that any use of the Service, by yourself or anyone else via your account, complies with this Policy. If you (or anyone else using the Service via your account) breach this Policy, we or O2 may:

1. give you a notice to stop or moderate the unacceptable use(s); or
2. terminate or suspend your Service, with or without notice as we consider appropriate, under the Terms.

This Policy is in addition to the Terms and Conditions for O2 Wifi and is part of the Terms for that Service. Anything which is not defined in this Policy will have the meaning set out in the Terms. If there's any inconsistency between the Policy and the Terms, the Policy will prevail.

### Contract terms Early Termination Charges

Early Termination Charges apply for customers ceasing their KC Mobile service whilst still in contract. These Early Termination Charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on this charge.

Monthly allowance			SIM Only	Samsung Galaxy A3	Samsung Galaxy S5	iPhone 6 16GB & Samsung S6 32GB
Minutes <sup>1</sup>	Texts <sup>2</sup>	Data <sup>3</sup>	Monthly Early Termination Charge	Monthly Early Termination Charge	Monthly Early Termination Charge	Monthly Early Termination Charge
500	Unlimited	500 MB	£8.33	£16.66	£23.33	n/a
Unlimited	Unlimited	2GB	£12.49	£20.83	£27.49	£32.49
Unlimited	Unlimited	6GB	£18.33	n/a	£33.33	£38.33
Unlimited	Unlimited	12GB	£21.66	n/a	£36.66	£41.66

### Handsets

All KC supplied handsets are provided with a 12 month warranty from the date of purchase. If the handset becomes faulty within 30 days of purchase a replacement handset will be provided, this will not apply to non-warranty damage i.e. cracked screen, water damage.

After 30 days the handset must be taken to or sent to the handset manufacturer recommended service centre for repair. No loan handset will be provided by KC.