



Introduction

KC Bundles residential customers can take advantage of a range of mobile Talk Plans.

KC Mobile is a range of mobile talk plans aimed at customers whose want to take a mobile as part of the KC bundle tariffs.

KC Mobile offers 3 types of service

- KC iPhone - includes a iPhone 5C
- KC Mobile with handset - Includes a standard mobile handset
- KC Mobile SIM only - Does not include a handset

Mobile Talk Plan Features

- Inclusive mobile minutes and texts included within the bolt on rental
- 1GB data allowance included as part of the bolt on rental
- Unlimited calls to O2 mobile
- Unlimited calls to voicemail
- Unlimited O2 Wi-Fi

KC Talk Plan Price

All contract terms are a either 12 or 24 months

KC Mobile with Free handset	Monthly Rental		Monthly allowance			Contract length	Connection charge
	Ex VAT	Inc. VAT	Minutes ¹	Texts ²	Data ³	Months	One off
KC iPhone	£29.17	£35.00	Unlimited	Unlimited	1GB	24	£0.00

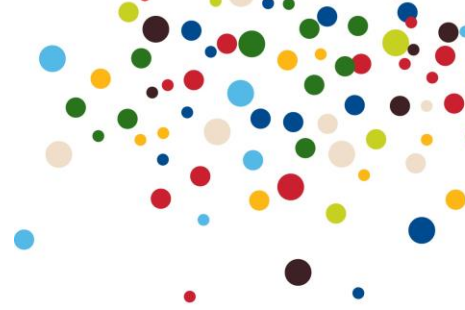
KC Mobile with Free handset	Monthly Rental		Monthly allowance			Contract length	Connection charge
	Ex VAT	Inc. VAT	Minutes ¹	Texts ²	Data ³	Months	One off
KC Mobile	£18.33	£22.00	Unlimited	Unlimited	1GB	24	£0.00
KC Mobile	£20.83	£25.00	Unlimited	Unlimited	1GB	12	£118.00

KC Mobile SIM only	Monthly Rental		Monthly allowance			Contract length	Connection charge
	Ex VAT	Inc. VAT	Minutes ¹	Texts ²	Data ³	Months	One off
KC Mobile	£16.67	£20.00	Unlimited	Unlimited	1GB	24	£0.00
KC Mobile	£19.17	£23.00	Unlimited	Unlimited	1GB	12	£118.00



KC Mobile

No Longer Available for New Supply



¹Inclusive minutes

Inclusive minutes can be used for calls to standard UK landlines (starting 01, 02 or 03) and all UK network mobiles. It excludes calls to non-geographic numbers (starting 05, 08), 07744 and 07755 numbers and premium rate (09) numbers.

²Inclusive texts

Your inclusive text allowance can be used for UK text messaging. Picture messages to UK mobiles will be charged per message at the charge below.

³Data & Wi-Fi

UK data usage only.
Excessive usage policy applies to Unlimited Wi-Fi, where applicable.

Handset

Customers connecting to the KC iPhone with handset tariff will receive a free iPhone 5c as part of the sign up process.

Description	24 Month Contract	
	Ex VAT	Inc. VAT
iPhone 5c	£375.00	£450.00

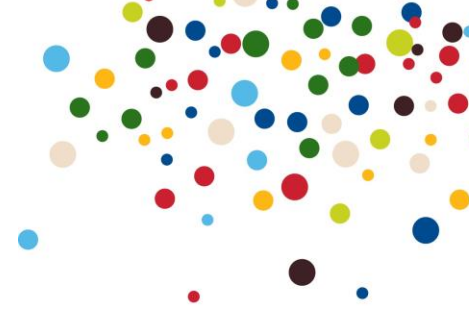
Customers connecting to the KC mobile with handset tariff will receive a free handset as part of the sign up process. Customers can choose a free handset or opt to pay the difference for a higher spec handset.

Description	12 Months contract		24 Month Contract	
	Ex VAT	Exc. VAT	Ex VAT	Inc. VAT
SAMSUNG S6810 BLUE (GALAXY FAME)	Free	Free	Free	Free
Sony Xperia E Black/white	Free	Free	Free	Free
Samsung S5360 Young Silver/white (Galaxy Y)	Free	Free	Free	Free

All KC supplied handsets are provided with a 12 month warranty from the date of purchase. If the handset becomes faulty within 30 days of purchase a replacement handset will be provided, this will not apply to non-warranty damage i.e. cracked screen, water damage.

After 30 days the handset must be taken to or sent to the handset manufacturer recommend service centre for repair. No loan handset will be provided by KC.

If customers opt to take the KC SIM tariff, no handset will be supplied, but can be purchased at the cost listed below.



Description	Charge	
	Ex VAT	Inc. VAT
SAMSUNG S6810 BLUE (GALAXY FAME)	£83.33	£100.00
Sony Xperia E Black/white	£83.33	£100.00
Samsung S6310 Young Silver/white	£83.33	£100.00

Call Plan Migration

Description	Charge	
	Ex VAT	Inc. VAT
Upgrade charge between KC Mobile Talk Plans	£0.00	£0.00

30 days' notice is required for downward migration; customers are unable to migrate down more than once in a 3 month period.

Contract terms Early Termination Charges

Early Termination Charges apply for customers ceasing their KC Mobile service whilst still in contract. These Early Termination Charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on this charge.

Description	Contract length	Monthly Early Termination Charge
		Price
KC iPhone	24 month	£27.50
KC Mobile	12 month	£23.00
	24 month	£17.00
KC SIM	12 month	£20.00
	24 month	£14.00

Chargeable Call Information

Once the inclusive minutes / text / data allowance has been used calls / texts and data will be charged at the relevant rate for the type of call made.



Call Charges

Description	Charges (pence per minute)	
	Ex VAT	Inc. VAT
UK voice calls ¹	£0.29	£0.35
07744/07755 numbers	£0.21	£0.25
0871 numbers	£0.30	£0.358
UK calls to 0870 numbers	£0.17	£0.204
UK calls to 070 numbers	£0.43	£0.511
UK video calls	£0.29	£0.35
Voicemail ²	£0.29	£0.35
UK text message ³	£0.10	£0.12
UK picture (MMS) /video message	£0.29 a message	£0.35 a message
International text message ⁴	£0.13 a message	£0.164 a message
UK browsing ⁵	£0.83 a day	£1.00 a day
International Directory Enquiries	£1.70	£2.04
Data usage abroad in the EU	£0.58 a MB (max of £33.34 a month / 100MB)	£0.70 a MB (max of £100 a month / 100MB)
Data usage abroad outside the EU	£6.00 a MB (max of £33.34 a month / 50bm)	£7.20 a MB (max of £100 a month / 50bm)
Additional data usage	All over usage is slowed down until allowance restarts the following month	

1. UK voice calls

Applies to calls made in the UK to standard UK landlines and all UK network mobiles. UK voice calls inclusive on the unlimited tariff. Excludes calls to special numbers including 0871, 0870, 070, 07744, 07755 and premium rate calls.

2. Voicemail

Calls to UK voicemail are included in your bundled minutes, on the unlimited minute tariffs when UK voicemail is free.

3. UK text message

Tariffs include unlimited texts.



4. International text message

Texts sent from the UK to an international number.

5. UK browsing

UK data usage only. Data used while outside of the UK is not included.

International call charges

World Zones	Charges (pence per minute)	
	Ex VAT	Inc. VAT
1 - Ireland	£0.17	£0.20
2 - W. Europe	£0.33	£0.40
3 - E. Europe	£0.42	£0.50
4 - USA and Canada	£0.33	£0.40
5 - Asia and Pacific	£0.50	£0.60
6 - Rest of the world	£0.83	£1.00

Prices are pence per minute, and apply 24 hours per day

International Calls made from the UK are charged in one-second increments, rounded up to the nearest second and then rounded up to the nearest penny

Minimum charge is 2p including VAT

Calls made to landlines in Kosovo from any destination will be priced as a World Zone 3 call

Wifi Fair Usage Policy

The following Policy relates to your use of our O2 Wifi Service only. It is designed to make sure we can give you a Service that is great value, fast and reliable.

You must make sure that any use of the Service, by yourself or anyone else via your account, complies with this Policy. If you (or anyone else using the Service via your account) breach this Policy, we may:

- Give you a notice to stop or moderate the unacceptable use(s); or
- Terminate or suspend your Service, with or without notice as we consider appropriate, under the Terms.

This Policy is in addition to the Terms and Conditions for O2 Wifi and is part of the Terms for that Service. Anything which is not defined in this Policy will have the meaning set out in the Terms. If there's any inconsistency between the Policy and the Terms, the Policy will prevail.

There's a 10GB monthly usage allowance. If you use more than 10GB in any month, we may give you a written warning (by email or otherwise). In extreme circumstances, if the levels of activity don't immediately decrease after the warning, we may reduce the quality of your Service for the rest of that month or permanently, suspend or terminate your Service.