

Home 15

Not available for new supply



1. Service Description

- Home 15 is a discount scheme for residential customers with higher levels of out of area calls. For an annual fee of £12.00 exc. VAT (**£14.40** Inc. VAT), the customer is eligible for up to 15% discount on direct dialled, out of area calls (national and international). Calls made to international mobile telephones are eligible for a 5% discount. Discount will be applied to eligible calls, as soon as the application is processed.
- The scheme fee will be applied to the customer's next account. If a customer applied for the Home 15 discount scheme, mid-way through a billing period, the fee for the scheme will be applied to their next account in the following way:

a pro rata amount to cover the time period from when they applied for the scheme, until their next account date.

- The discount is applicable on a per line basis. A customer can opt out of the scheme at any time they wish. Any advanced rental paid which covers the time period after the discount scheme was ceased, will be credited back to the customer.
- This scheme specifically excludes KC Local numbers and calls to non-geographic numbers (those starting 05, 07, 08 or 09). Similarly, discounts on calls to Directory Enquiry Services, all other Operator Services and any calls made as part of a KC Talk Plan do not apply.

2. Charging Structure

Applies To	Spend On Trunk Calls Per Annum	Discount	Monthly fee		Annual fee	
			Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Residential Customers (per line)	£113.33 or over exc. VAT (£136.00 Inc. VAT)	Up to 15%	£1.25	£1.50	£15.00	£18.00