

# Services No Longer Available For New Supply

## Service Description

Temporary Broadband provides a temporary broadband and telephone line that is intended for temporary installations of high speed internet access for your business.

This product is based on our [KC Broadband Silver service](#), which is ideal for small businesses and recommended for up to four computers and doesn't tie up your phone line like dial-up does.

Temporary Broadband Silver comes with a choice of download speeds starting at 250kbps. Our 750kbps, 1500kbps and 3000kbps options provide 50% extra download capacity than standard ADSL broadband.

A KC telephony business line rental is included in the service.

## Benefits

- Control your costs for temporary exhibitions or trade shows.
- Trial broadband with your business and systems
- Covers the installation costs or take-over charges and the monthly rental of an ordinary business telephone line, inclusive in the Broadband connection and set-up.
- Instant online internet access 24 hours a day, whatever the hours your business works

## Customer Requirements

- A new or existing KC copper analogue line is included in the price
- The customer must be within 5 km of the serving exchange for 250kbps and 750kbps services
- The customer must be within 4 km of the serving exchange for 1500kbps service
- The customer must be within 3.5km of the serving exchange for 3000kbps service
- Ethernet LAN running TCP/IP (10 BASE T minimum). For LAN connections customer to supply PC Ethernet cards.

## PC Minimum Specification

- Pentium 200MHz
- 32 MB RAM
- 16 bit sound card (optional)
- Minimum 4-speed CD ROM player
- Video card/display capable of 800x600, 256 colours SVGA monitor
- 150MB free on hard drive
- Windows 98SE, ME, 2000 Professional or XP

All customers should consider the security of their PC. KC recommends the use of current anti-virus software and firewall protection. Email anti-virus protection is provided with email POP accounts.

## Charging Structure

Service		Temporary Broadband Silver Connection	
01/01/2010		Exc. VAT	Inc. VAT
Broadband Set Up & Equipment Only (existing line)	One-off payment	£199.00 inc. visit	<b>£238.80</b>
Telephony take-over charge and Broadband install (inc. router)	One-off payment	£219.00 inc. visit	<b>£262.80</b>
Telephony line install and Broadband install (inc. router)	One-off payment	£343.00 inc. visit	<b>£411.60</b>
Download (kbps)	Contract length	Temporary Broadband Silver Rental (per day)	
<u>250</u>	1 Day	£5.00	<b>£6.00</b>
<u>750</u>	1 Day	£7.50	<b>£9.00</b>
<u>1500</u>	1 Day	£10.00	<b>£12.00</b>
<u>3000</u>	1 Day	£15.00	<b>£18.00</b>
Features			
Equipment provided	Router (Ethernet & USB)		
Domain (.co.uk) & forwarding	No		
IP Address	Dynamic		
Email	5 POP mailboxes; unlimited email addresses		
Email anti- virus protection	Yes		
Service Level Agreement	Target repair time: 2 working days		
Managed Service	No		
Helpdesk	0845 / 01482		
Webspace included	25Mb		
Download limits	None		
Contention	20:01		
Line	Temporary Business Line included		

## ADSL Speeds

Service 01/04/05	Silver	
	Download	Upload
250	256kbps	128kbps
750	750kbps	256kbps
1500	1500kbps	256kbps
3000	3000kbps	384kbps

## Other Charges

Service 01/01/2010	Connection	
	Exc. VAT	Inc. VAT
Change of speed	£90.00	<b>£108.00</b>
Change of tariff	£90.00	<b>£108.00</b>

Includes business ordinary line rental. Standard [KC telephone call charges](#) apply and are billed separately.

## Lead Times

Lead times from initial order are 8 working days for Temporary Broadband Silver services.

## Conditions

You cannot cancel an existing Broadband contract to transfer to these charges.

## Customer Availability & Compatible Services

KC Broadband is only available to business customers on a standard KC telephone line. KC Broadband prices apply to your high-speed Internet usage only, normal line rental and call charges apply to any telephony services you receive from KC over your telephone line.

KC Broadband is not suitable for connection on ISDN2/2e, ISDN30/30e or Business Superway lines. Customers with ISDN2/2e or Business Superway will have to have their lines ceased and converted to normal phone lines for KC Broadband. ISDN30/30e customers will also need an additional analogue line in order to receive the service.

Optimum performance of our KC Broadband services can only be guaranteed where the line length connecting the premises to the local exchange is less than 3.5 km in length. If the line length connecting the premises to the local exchange is longer than 3.5km, We will only be able to provide the service on an "extended reach" basis. We reserve the right to withdraw any KC Broadband service that we have agreed to provide on an "extended reach" basis if you experience persistent faults with the Service.

Fax users should note that Group 3, 2 or 1 fax machines may not function correctly due to frequency crossover problems. Therefore an additional analogue (telephone) line should be ordered when you still intend to use a fax machine.

Some Caller Display equipment may interfere with the broadband signal (Caller Display BT CD50 and Caller Display  
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BT CD1500 are known incompatibilities). To check whether your caller display unit or telephone is compatible with broadband, please refer to the manufacturer or supplier.

KC recommends that alarm systems are not installed on broadband lines. Most alarm systems will operate as normal, but some which use 'out of band' (greater than 4kHz) signaling will be incompatible. To check whether your alarm system is compatible, please refer to your alarm system manual or provider.

All services subject to availability, line test and confirmation.

All users of the service are subject to and must abide by our Acceptable Use Policy.

## Domain Registration

01/01/2010	Type	Reseller	Reseller Price		Reseller
		Discount	Exc. VAT	Inc. VAT	Targets
New	.uk	~25%	£37.00	<b>£44.40</b>	5 per Month or 60 per Year
	.uk.com, .uk.net		£90.00	<b>£108.00</b>	
	.gb.net, .gb.com		£90.00	<b>£108.00</b>	
	.com, .org, .net		£150.00	<b>£180.00</b>	
Renewal	International				
	.uk	As above			
	.uk.com, .uk.net	As above			
	.gb.net, .gb.com	As above			
	.com, .org, .net	As Above			

Type 01/01/2010	Reseller Discount	Reseller Price		Resell Targets
		Exc. VAT	Inc. VAT	
Business Dial Up (BDU) 56k and ISDN 64k (includes 25MB web space)	~25%	£90.00	<b>£108.00</b>	5 per month or 60 per year
Email and Web Forwarding / Pointing		£37.00	<b>£44.40</b>	
Web IP Mapping		N/A		
Domain Name Transfer		N/A		

## Dial Up Connectivity

These services are no longer available for new supply.

For Dial Up Internet Access see the [Internet Section](#) of the Price Manual.

01/01/2010	Annual Fee	
	Exc. VAT	Inc. VAT
Karoo Standard	£60.00	<b>£72.00</b>
Business Dial-Up (25MB)	£120.00	<b>£144.00</b>
BDU 50 MB	£180.00	<b>£216.00</b>
BDU 100 MB	£240.00	<b>£288.00</b>
BDU 150 MB	£300.00	<b>£360.00</b>
BDU 200 MB	£360.00	<b>£432.00</b>

BDU includes html space (no additional script types), 1 .co.uk domain (if required), 0845 access and 1 Pop.

## Transit Prices

### Internet Bandwidth

Contract Length 01/01/2010	Annual Rental					
	Year 1		Year 2		Year 3	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
64 kb/s	£1,750.00	<b>£2,100.00</b>	£1,500.00	<b>£1,800.00</b>	£1,250.00	<b>£1,500.00</b>
128 kb/s	£2,500.00	<b>£3,000.00</b>	£2,250.00	<b>£2,700.00</b>	£2,000.00	<b>£2,400.00</b>
256 kb/s	£4,000.00	<b>£4,800.00</b>	£3,750.00	<b>£4,500.00</b>	£3,500.00	<b>£4,200.00</b>
320 kb/s*	£6,589.60	<b>£7,907.52</b>	P.O.A.		P.O.A.	
512 kb/s	£7,000.00	<b>£8,400.00</b>	£6,500.00	<b>£7,800.00</b>	£6,000.00	<b>£7,200.00</b>
1 Mb/s	£12,000.00	<b>£14,400.00</b>	£11,000.00	<b>£13,200.00</b>	£10,000.00	<b>£12,000.00</b>
2 Mb/s	£20,000.00	<b>£24,000.00</b>	£19,000.00	<b>£22,800.00</b>	£14,000.00	<b>£16,800.00</b>
8 Mb/s	£72,000.00	<b>£86,400.00</b>	£68,400.00	<b>£82,080.00</b>	£64,800.00	<b>£77,760.00</b>

Pricing excludes cost of physical link to customers premises, to be charged at standard prices.

\*Only if specifically requested.

### ADSL Transit

These services are no longer available for new supply.

For ADSL Internet Access see the [ADSL Internet section](#) of the Price Manual.

#### Transit Post Dec 99

01/01/2010	Annual Fee	
	Exc. VAT	Inc. VAT
ADSL Ultra 64 kb/s	£1,800.00	<b>£2,160.00</b>
ADSL Ultra 128 kb/s	£3,480.00	<b>£4,176.00</b>
ADSL Ultra 256 kb/s	£6,720.00	<b>£8,064.00</b>
ADSL Ultra 500	£10,680.00	<b>£12,816.00</b>
ADSL Ultra 1000	£20,160.00	<b>£24,192.00</b>

#### Old ADSL Prices Pre Dec 99

01/01/2010	Annual Fee	
	Exc. VAT	Inc. VAT
ADSL Ultra 64 kb/s	£5,000.00	<b>£6,000.00</b>
ADSL Ultra 128 kb/s	£8,900.00	<b>£10,680.00</b>
ADSL Ultra 256 kb/s	£12,600.00	<b>£15,120.00</b>
ADSL Ultra 500	£17,000.00	<b>£20,400.00</b>
ADSL Ultra 1000	£30,000.00	<b>£36,000.00</b>

## Hardware

01/01/2010	Connection Charge		Single Payment	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Cisco router 1601/1603 (Network Connection)	£650.00	<b>£780.00</b>	£1,115.00	<b>£1,338.00</b>

01/01/2010	Connection Charge		Annual Fee	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Mail Gateway*	£750.00	<b>£900.00</b>	£1,250.00	<b>£1,500.00</b>
Network Gateway*	£750.00	<b>£900.00</b>	£2,215.00	<b>£2,658.00</b>

\* sold in conjunction with transit and connectivity (i.e Leased Line / ISDN or ADSL circuit)

## Firewalls

01/01/2010	Connection Charge		Single Payment	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Firewall PC*	£2,000.00	<b>£2,400.00</b>	£1,425.00	<b>£1,710.00</b>

\* sold in conjunction with transit and connectivity (i.e Leased Line / ISDN or ADSL circuit)

## Internet support

### NetPilot

Product Description	One-Off Fee		Netcare Variations	Annual Rental	
	Exc. VAT	Inc. VAT		Exc. VAT	Inc. VAT
01/01/2010					
NetPilot Standard 1	£2,245.00	<b>£2,694.00</b>	Netpilot Standard NetCare	£299.00	<b>£358.80</b>
NetPilot Standard 2	£2,995.00	<b>£3,594.00</b>	Netpilot Standard NetCare Plus	£499.00	<b>£598.80</b>
NetPilot Standard 3	£3,745.00	<b>£4,494.00</b>			
NetPilot VPN 1	£2,745.00	<b>£3,294.00</b>	NetPilot VPN NetCare	£399.00	<b>£478.80</b>
NetPilot VPN 2	£3,495.00	<b>£4,194.00</b>	NetPilot VPN NetCare Plus	£599.00	<b>£718.80</b>
NetPilot VPN 3	£4,245.00	<b>£5,094.00</b>			
NetPilot Plus 1	£3,245.00	<b>£3,894.00</b>	NetPilot Plus NetCare	£499.00	<b>£598.80</b>
NetPilot Plus 2	£3,995.00	<b>£4,794.00</b>	NetPilot Plus NetCare Plus	£749.00	<b>£898.80</b>
NetPilot Plus 3	£4,745.00	<b>£5,694.00</b>			
NetPilot Enterprise Ethernet 1	£4,245.00	<b>£5,094.00</b>	NetPilot Enterprise Ethernet NetCare	£699.00	<b>£838.80</b>
NetPilot Enterprise Ethernet 2	£4,995.00	<b>£5,994.00</b>	NetPilot Enterprise EthernetNetCare Plus	£1,049.00	<b>£1,258.80</b>
NetPilot Enterprise Ethernet 3	£5,745.00	<b>£6,894.00</b>			
NetPilot Enterprise ISDN 1	£4,245.00	<b>£5,094.00</b>	NetPilot Enterprise ISDN NetCare	£699.00	<b>£838.80</b>
NetPilot Enterprise ISDN 2	£4,995.00	<b>£5,994.00</b>	NetPilot Enterprise ISDN NetCare Plus	£1,049.00	<b>£1,258.80</b>
NetPilot Enterprise ISDN 3	£5,745.00	<b>£6,894.00</b>			
NetNetPilot Enterprise Circuit 1	£4,245.00	<b>£5,094.00</b>	NetPilot Enterprise Circuit NetCare	£699.00	<b>£838.80</b>
NetNetPilot Enterprise Circuit 2	£4,995.00	<b>£5,994.00</b>	NetPilot Enterprise Circuit NetCare Plus	£1,049.00	<b>£1,258.80</b>
NetNetPilot Enterprise Circuit 3	£5,745.00	<b>£6,894.00</b>			
NetNetPilot Enterprise Dual Ethernet VPN 1	£4,745.00	<b>£5,694.00</b>	NetPilot Enterprise Dual Ethernet VPN NetCare	£799.00	<b>£958.80</b>

NetNetPilot Enterprise Dual Ethernet VPN 2	£5,495.00	<b><u>£6,594.00</u></b>	NetPilot Enterprise Dual Ethernet VPN NetCare Plus	£1,199.00	<b><u>£1,438.80</u></b>
NetNetPilot Enterprise Dual Ethernet VPN 3	£6,245.00	<b><u>£7,494.00</u></b>			
NetNetPilot Enterprise Circuit VPN 1	£4,745.00	<b><u>£5,694.00</u></b>	NetPilot Enterprise Circuit VPN NetCare	£799.00	<b><u>£958.80</u></b>
NetNetPilot Enterprise Circuit VPN 2	£5,495.00	<b><u>£6,594.00</u></b>	NetPilot Enterprise Circuit VPN NetCare Plus	£1,199.00	<b><u>£1,438.80</u></b>
NetNetPilot Enterprise Circuit VPN 3	£6,245.00	<b><u>£7,494.00</u></b>			
NetNetPilot Enterprise ISDN VPN 1	£4,745.00	<b><u>£5,694.00</u></b>	NetPilot Enterprise ISDN VPN NetCare	£799.00	<b><u>£958.80</u></b>
NetNetPilot Enterprise ISDN VPN 2	£5,495.00	<b><u>£6,594.00</u></b>	NetPilot Enterprise ISDN VPN NetCare Plus	£1,199.00	<b><u>£1,438.80</u></b>
NetNetPilot Enterprise ISDN VPN 3	£6,245.00	<b><u>£7,494.00</u></b>			
NetPilot VPN SW L5	£395.00	<b><u>£474.00</u></b>			
NetPilot VPN SW L10	£695.00	<b><u>£834.00</u></b>			
NetPilot VPN SW L50	£2,495.00	<b><u>£2,994.00</u></b>			

Product Description 01/01/2010	One-Off Fee		Annual Rental (Year 1)		Annual Rental (Year 2+)	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
	NetPilot Boundary Filtering (N2H2) *	£0.00		£0.00		£199.00
NetPilot Boundary Scan (Sophos) **	£0.00		£0.00		£440.00	<b><u>£528.00</u></b>

\* Available on NetPilot Standard, NetPilot VPN, NetPilot Plus and NetPilot Enterprise.

\*\* Available on NetPilot Plus and NetPilot Enterprise.

Product Description 01/01/2010	One-Off Fee	
	Exc. VAT	Inc. VAT
NetPilot Std Boundary Filtering	£575.00	<b><u>£690.00</u></b>
NetPilot Enter Boundary Filtering	£900.00	<b><u>£1,080.00</u></b>
NetPilot Enter Boundary Scan	£900.00	<b><u>£1,080.00</u></b>



01/01/2010	Annual Fee	
	Exc. VAT	Inc. VAT
Contracted Support 3 Hours	£135.00	<b>£162.00</b>
Contracted Support 6 Hours	£258.00	<b>£309.60</b>
Contracted Support 9 Hours	£360.00	<b>£432.00</b>
Contracted Support 12 Hours	£472.00	<b>£566.40</b>

Please Note: Kiloline, Kiloline N, MegaLine Pricing for Internet services as already in APS, priced as two ends (same/adj or other exchange depending on location). BPG group billed KI who bundled price with transit and hardware.

## Hosting Services

01/01/2010	Connection Charge		Annual Fee	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Managed (3U, 19")	£500.00	<b>£600.00</b>	£9,000.00	<b>£10,800.00</b>
Backup for Manged or Colocated			£1,200.00	<b>£1,440.00</b>
25 Meg Virtual Space			£25.00	<b>£30.00</b>
Extra 5 Meg			£5.00	<b>£6.00</b>
25 Meg Front Page Server	£20.00	<b>£24.00</b>	£240.00	<b>£288.00</b>
25 Meg Secure Server			£1,680.00	<b>£2,016.00</b>

Type 01/01/2010	Contract Length	Price		Reseller Discount	Reseller Price		Resell Targets
		Exc. VAT	Inc. VAT		Exc. VAT	Inc. VAT	
25Meg Virtual Server Space	1	£25.00	<b>£30.00</b>	25%	£18.00	<b>£21.60</b>	No restrictions
Extra Meg Virtual Server Space	1	£1.00 per Meg	<b>£1.20</b>		£0.75 per Meg	<b>£0.90</b>	

Statistic Packages 01/01/2010	Annual Rental	
	Exc. VAT	Inc. VAT
Stats - level 2	£200.00	<b>£240.00</b>

## Website Services

01/01/10	Connection Charge		Annual Rental	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Web Site amendments (varies)	POA		0	
Web Site Income (KI - varies)	0		£25.00	<b>£30.00</b>

## Search Engine Registration

Service 01/03/04	Fee	
	Exc. VAT	Inc. VAT
Search Engine Registration	P.O.A.	

## Web Space

### NT Studio Web Space

NT Studio 01/01/2010	Annual Fee	
	Exc. VAT	Inc. VAT
25 MB	£240.00	<b>£288.00</b>
50 MB	£300.00	<b>£360.00</b>
100 MB	£360.00	<b>£432.00</b>
150 MB	£420.00	<b>£504.00</b>
200 MB	£480.00	<b>£576.00</b>

NT Studio hosts additional scripts like SSI, ASP, FrontPage Extensions and customer CGI Script hosting. (Note - Internet access and domain names sold separately).

### Data Studio

Data Studio 01/01/2010	Annual Fee *	
	Exc. VAT	Inc. VAT
25 MB	£240.00	<b>£288.00</b>
50 MB	£300.00	<b>£360.00</b>
100 MB	£360.00	<b>£432.00</b>
150 MB	£420.00	<b>£504.00</b>
200 MB	£480.00	<b>£576.00</b>

\* An ODBC database link from a Data studio service also requires a minimum of 25M NT Studio Web Space at £20 per month. Therefore minimum fee is £40 per month.

## 1. Provision Of Dial Up Internet Access over ISDN2e

If your exchange line is used to provide a dial up Internet access or related service via a number in the 01482 geographic number range or other such geographic range where KC offer untimed call charges to users connected directly or indirectly to our network, the following additional charges will apply. These charges apply to each ISDN 2/2e channel used to provide a dial up internet access or related service to users connected directly or indirectly to our network.

If your exchange line is no longer used to provide such a service, these additional charges will not apply, provided you have given us three months notice in writing detailing the change in use of your line.

Service	Connection Charge		Annual Rental	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Provision of dial up internet access, per channel	£0.00	£0.00	£364.80	<b>£437.76</b>