

KC Broadband

Not Available For New Supply



1. Service Description

KC Broadband is a range of legacy business broadband products, no longer available for new supply. Download speeds range from 500kb to 3Mb.

2. Prices

| Downstream Speed (kb/s) | | Monthly Rental | | | | | | | | | |
|-------------------------|-----------------|----------------|----------|-----------|-----------|----------|----------|----------|----------|----------|----------|
| | | Teleworker | | Bronze | | Silver | | Gold | | Platinum | |
| | | Exc. VAT | Inc. VAT | Exc. VAT | Inc. VAT | Exc. VAT | Inc. VAT | Exc. VAT | Inc. VAT | Exc. VAT | Inc. VAT |
| 500 | 1 Year Contract | £20.00 | £24.00 | £24.00 | £28.80 | £35.00 | £42.00 | £49.60 | £59.52 | £66.14 | £79.37 |
| | 2 Year Contract | £18.00 | £21.60 | £21.00 | £25.20 | £32.00 | £38.40 | £44.66 | £53.59 | £59.54 | £71.45 |
| 1,000 | 1 Year Contract | £27.00 | £32.40 | £29.00 | £34.80 | £47.00 | £56.40 | £82.68 | £99.22 | £109.15 | £130.98 |
| | 2 Year Contract | £24.00 | £28.80 | £27.00 | £32.40 | £42.00 | £50.40 | £74.42 | £89.30 | £98.24 | £117.89 |
| 2,000 | 1 Year Contract | £35.00 | £42.00 | £40.00 | £48.00 | £70.00 | £84.00 | £109.15 | £130.98 | £148.83 | £178.60 |
| | 2 Year Contract | £32.00 | £38.40 | £36.00 | £43.20 | £63.00 | £75.60 | £98.24 | £117.89 | £133.96 | £160.75 |
| 3,000 | 1 Year Contract | £40.00 | £48.00 | £63.00 | £75.60 | £75.00 | £90.00 | £137.80 | £165.36 | £165.36 | £198.43 |
| | 2 Year Contract | £36.00 | £43.20 | Withdrawn | Withdrawn | £67.00 | £80.40 | £124.04 | £148.85 | £148.84 | £178.61 |

* [For special offer click here](#)

** Billed to business with free summary billing.

*** Upgrade to use multiple static IP addresses available for £10.00pm exc. VAT (£12.00 inc. VAT), subject to RIPE approval; no-NAT configuration.

**** Subject to RIPE approval; no-NAT configuration.

3. ADSL Speeds and Maximum Line Lengths

The following speeds apply to KC Broadband:

| Service | All KC Broadband Packages | | Walkington / Woodmansey | | All Other Locations | |
|---------|---------------------------|----------|-------------------------|------------|---------------------|------------|
| | Download | Upload | Self-Install | KC Install | Self-Install | KC Install |
| 500 | 512 kbps | 256 kbps | 6 km | 6.5 km | 5 km | 6 km |
| 1,000 | 1,024 kbps | 256 kbps | N/A | | 4.5 km | 5.5 km |
| 2,000 | 2,048 kbps | 256 kbps | N/A | | 3.5 km | 4.5 km |
| 3,000 | 3,000 kbps | 384 kbps | N/A | | 3.5 km | 4.5 km |

4. Other Charges

| Service | | Connection | | Monthly Rental | |
|---|---|------------|----------|----------------|----------|
| | | Exc. VAT | Inc. VAT | Exc. VAT | Inc. VAT |
| Reconnection fee when moving premises (Gold and Platinum only) | | £149.00 | £178.80 | N/A | |
| Downgrade of service | | £180.00 | £216.00 | N/A | |
| Downgrade of speed | | £90.00 | £108.00 | N/A | |
| Domain name transfer/ registration (including web and email forwarding) | .co.uk and .com | N/A | | £5.00 | £6.00 |
| | .co.uk | N/A | | £2.00 | £2.40 |
| | all other domains (.net, .org, etc.) | N/A | | POA | |
| 1 static IP address | Teleworker or Bronze (free with Silver) | N/A | | £3.00 | £3.60 |
| Multiple static IP addresses (5 usable) | Bronze | n/a | | £10.00 | £12.00 |
| | Silver | n/a | | £5.00 | £6.00 |

5. Conditions

The minimum term is 12 months. You cannot cancel your existing contract whilst within the minimum period. Telephone line rental charges apply to all of the above, consisting of a one off connection charge and an annual Line Rental (see Exchange lines section of the Price Manual for details).

6. Notes

New KC Broadband Tariffs in association with Business Link Humber

| Existing | New |
|-----------------------------------|-------------------------------------|
| KC Broadband Platinum 250 - BLH | KC Broadband Platinum 500 - BLH |
| KC Broadband Platinum 750 - BLH | KC Broadband Platinum 1,000 - BLH |
| KC Broadband Platinum 1500 - BLH | KC Broadband Platinum 2,000 - BLH |
| KC Broadband Platinum 3000 - BLH | KC Broadband Platinum 3,000 - BLH |
| KC Broadband Teleworker 750 - BLH | KC Broadband Teleworker 1,000 - BLH |
| KC Broadband Teleworker 750 - BLH | KC Broadband Teleworker 1,000 - BLH |
| KC Broadband Bronze 250 - BLH | KC Broadband Bronze 500 - BLH |
| KC Broadband Bronze 750 - BLH | KC Broadband Bronze 1,000 - BLH |
| KC Broadband Bronze 1,500 - BLH | KC Broadband Bronze 2,000 - BLH |
| KC Broadband Bronze 3,000 - BLH | KC Broadband Bronze 3,000 - BLH |
| KC Broadband Silver 250 - BLH | KC Broadband Silver 500 - BLH |
| KC Broadband Silver 750 - BLH | KC Broadband Silver 1,000 - BLH |

| | |
|-------------------------------------|-------------------------------------|
| KC Broadband Silver 1500 - BLH | KC Broadband Silver 2,000 - BLH |
| KC Broadband Silver 3,000 - BLH | KC Broadband Silver 3,000 - BLH |
| KC Broadband Gold 250 - BLH | KC Broadband Gold 500 - BLH |
| KC Broadband Gold 750 - BLH | KC Broadband Gold 1,000 - BLH |
| KC Broadband Gold 1,500 - BLH | KC Broadband Gold 2,000 - BLH |
| KC Broadband Gold 3,000 - BLH | KC Broadband Gold 3,000 - BLH |
| KC Broadband Teleworker 250 - BLH | KC Broadband Teleworker 500 - BLH |
| KC Broadband Teleworker 750 - BLH | KC Broadband Teleworker 1,000 - BLH |
| KC Broadband Teleworker 1,500 - BLH | KC Broadband Teleworker 2,000 - BLH |
| KC Broadband Teleworker 3,000 - BLH | KC Broadband Teleworker 3,000 - BLH |

Prices are identical to existing KC Broadband products, and customers will receive a rebate from Business Link Humber dependent on the conditions detailed below. Business customers who qualify for this discount are identified within a database confirmed by Business Link Humber.

7. Business Link Humber Conditions

Business Link Humber will give £300, on a first come first served basis, for customers that qualify under the European Regional Development Fund (ERDF). To be included for the grant, the following eligibility criteria must be met. Qualifying businesses must not already have a broadband service, must employ less than 250 employees and not have a turnover of more than £17,800,000. Your premises must be included in the ERDF postcode checker at <http://www.objectivetwo.co.uk/home/>

Retail businesses do not qualify unless your business manufactures. Non-manufacturing businesses qualify if your clients are mainly other business customers or your customers are mainly outside your local area.

Other sectors that do not qualify for a grant include;

| | | | |
|---------------------|--------------------------|-----------------|------------------|
| Schools | Doctors / Dentists | Public Houses | Retail / shops |
| Colleges | Care Homes | Restaurants | Hairdressers |
| Vocational Training | Voluntary work / charity | Fitness Centres | Haulage Services |
| Day Nurseries | Nursing Homes | Taxis | Window Cleaners |
| Hospitals | Banking Services | | |

Further Business Broadband Subsidy Scheme Conditions from BLH;

- i) BLH award of the grant is discretionary and they determine whether the grant is offered.
- ii) Restricted to the Humber region with 250 or fewer employees.
- iii) The Grant scheme aim is to encourage SMEs to connect to Broadband.
- iv) The grant is paid directly to the SME after installation and on sight of a 12 month subscription to broadband. Invoice for the connection required.
- v) Eligible costs include rental, connection and equipment costs.

- vi) The grant funding covers costs up to £300.
- vii) BLH neither pay nor refund VAT.
- viii) BLH may require monitoring reports and e-business reviews.
- ix) BLH reserve the right to publicise its involvement with the Project.
- x) The grant is not available retrospectively to businesses that already have broadband.

8. No longer available for new supply

| ADSL Service | Connection | | Monthly Rental | | Monthly Rental | |
|-------------------|------------|----------|-----------------|---------------|-----------------|---------------|
| | | | 1 Year Contract | | 2 Year Contract | |
| | Exc. VAT | Inc. VAT | Exc. VAT | Inc. VAT | Exc. VAT | Inc. VAT |
| RapidBiz Solo | £149.00 | £178.80 | £41.00 | £49.20 | £37.00 | £44.40 |
| RapidBiz Solo Pro | £149.00 | £178.80 | £57.00 | £68.40 | £52.00 | £62.40 |