

Flexible CallShare Plan Not Available For New Supply



What does it look like?

Monthly FREE Minutes / SMS	Max Number Of Users*	Monthly Subscription			Price For 250 Extra Minutes		Price For 500 Extra Minutes	
			Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
250 / 25	99 users one account leader and up to 98 others	Account Leader	£26.00	£31.20				
		Others	£12.00	£14.40	£23.75	£28.50	£40.00	£48.00
500 / 50		Account Leader	£38.00	£45.60				
		Others	£12.00	£14.40	£23.75	£28.50	£40.00	£48.00
1000 / 100		Account Leader	£76.00	£91.20				
		Others	£12.00	£14.40	£23.75	£28.50	£40.00	£48.00
2000 / 200		Account Leader	£149.00	£178.80				
		Others	£12.00	£14.40	£23.75	£28.50	£40.00	£48.00
3000 / 300		Account Leader	£228.00	£273.60				
		Others	£12.00	£14.40	£23.75	£28.50	£40.00	£48.00
5000 / 500	Account Leader	£380.00	£456.00					
	Others	£12.00	£14.40	£23.75	£28.50	£40.00	£48.00	
10000 / 1000	Account Leader	£740.00	£888.00					
	Others	£12.00	£14.40	£23.75	£28.50	£40.00	£48.00	

* To subscribe to one of our Flexible CallShare Plans, an Account Leader and one User is required as a minimum. It is possible for a single user to subscribe to one of our Flexible CallShare Plans, however they would have to pay both the Account Leader and one Other User rental charges. So for example, if a single user wanted to take Flexible CallShare 500, they would have to pay the £38.00 per month Account Leader rental charge plus the £12.00 per month Other User rental charge - £50.00 per month in total.

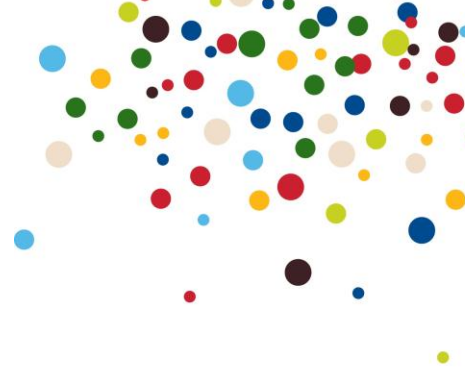
Text Bundles

100 Text Messages		250 Text Messages		500 Text Messages	
Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
£8.50	£10.20	£20.00	£24.00	£38.00	£45.60

Note: customers can only change bundles once per billing period



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Don't make your calls in nice round numbers?

Choose your base package then add top ups in increments of 250 and 500 minutes at our KC CallShare price, e.g. buy the 5000 base package and then add 1750 minutes to create your own 6750 minute package that reflects your own usage habits.

Didn't make the calls or send the texts you thought you would?

Don't worry we know that some months you may make less calls or send less SMS, which is why we will "roll" your unused minutes for up to 3 months.

Calls to the following will be counted as part of the free bundle (all anytime):

- Same network minutes
- Cross network minutes
- Minutes to fixed line geographic numbers
- Minutes between Flexible Call Share Mobiles (On-net)
- Minutes from Flexible Call Share Mobile to nominated fixed numbers (On-net)

The following are free of charge and so do not count as part of the bundle:

- 901 voicemail
- Divert on busy, no answer, not reachable, all calls
- Customers controlled barring
- Call Hold
- Call Waiting
- Conference call (set-up charges)

Call Charges

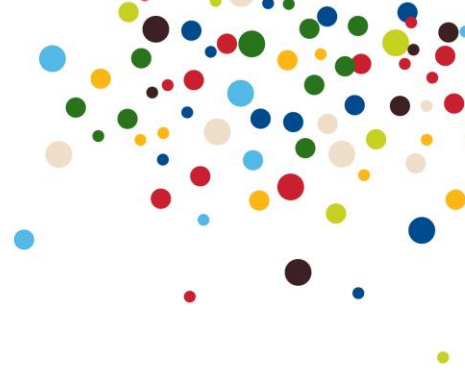
Call Charges - On Net

Customers can specify 5 UK geographic numbers or up to 250 Direct Dial In (DDI) numbers across 5 different area codes which (when the shared minutes are used up) will be charged at the following On-Net rates. The chosen numbers apply for the whole company, not per mobile.

01/01/2010	At All Times	
	Ex VAT	Inc. VAT
Flexible CallShare Mobile to nominated numbers	4.50p	5.40p
Flexible CallShare Mobile to Flexible CallShare Mobile	4.50p	5.40p

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (2.04p Inc. VAT). The above rates are shown as pence per minute.

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Call Charges - Off Net

Standard Call Charges

Calls made to all UK numbers for which no other charge is shown in this Part of the Price Manual are charged at the following rates per minute:

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Standard Calls	8.00p	9.60p

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (**2.04p** Inc VAT). The above rates are shown as pence per minute.

Mobile to Mobile Call Charges

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Calls to KC / O ₂ mobile phone numbers	6.00p	7.20p
Calls to non- KC / O ₂ mobile phone numbers	25.00p	30.00p

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (**2.04p** Inc. VAT). The above rates are shown as pence per minute. Calls to numbers which have been ported to KC / O₂ will be charged at the KC / O₂ rate.

Premium Rate Service calls

Please refer to the [Premium Rates](#) section.

International calls

Customers will be charged the [International Traveller Service](#) rates as detailed in that section of the Price Manual. Alternatively customers can receive lower rates at an additional charge by subscribing to the [Country Calling Plan](#).

Roaming calls

Customers will be charged the [International Traveller Service](#) rates as detailed in that section of the Price Manual.

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Message and Fax Retrieval Calls

Calls to 901 are charged at the following rates.

01/01/10	At All Times	
	Ex VAT	Inc. VAT
901 service	0.00p	

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (**2.04p** Inc. VAT). The above rates are shown as pence per minute.

See [below](#) for time bands.

Text and Multimedia Messaging

01/01/10	Per Message	
	Ex VAT	Inc. VAT
Text Messaging	10.21p	12.252p
Media Messaging - MMS	21.277p	25.532p

See the [international roaming](#) section for the charges for text messages sent while abroad.

Calls to the WAP (Wireless Application Protocol) Service

Calls made to short code 915000 or +447712927927 are charged at the following rate per minute:

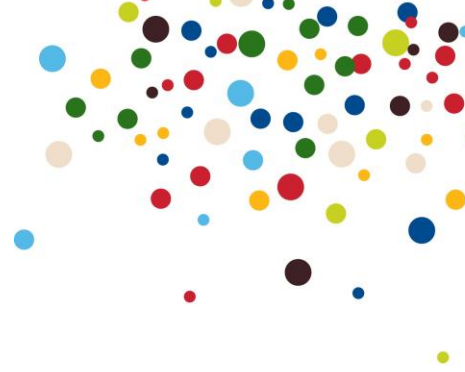
01/01/10	At Any Time	
	Ex VAT	Inc. VAT
WAP	7.00p	8.40p

All calls are charged per minute with a minimum charge of 3.40p Exc. VAT (4.08p Inc. VAT). The above rates are shown as pence per minute.

Directory Enquiries and International Directory Enquiries

Please refer to the [Directory Enquiries](#) section of the Price Manual.

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Value Added Services

Please refer to the [Value Added Services](#) section of the Price Manual.

Billing

Itemised billing will not be provided as standard. The charge for this facility is as follows:

01/01/10	Monthly Charge	
	Ex VAT	Inc. VAT
Itemised Billing	£2.13	£2.56

Additional Network Features

The following features are available free of charge:

- Divert on busy
- Divert on no answer
- Divert on not reachable
- Divert all calls
- Customer controlled call barring
- Call hold
- Call waiting
- Conference call Forced on net billing

Cancellation Charges

Cancellation is only possible after 90 days from the commencement of service. The charge for cancellation of the contract is the total of, the charge for the current month when cancellation is requested plus the subscription charge applicable for 60 days. In addition the outstanding balance of the cost of the handset must be paid. All elements are to be paid in full in the final bill.

Time Bands

Peak: Monday - Friday, 7am - 7pm

Off-Peak: Monday - Friday, 7pm - 7am

Weekend: All day Saturday & Sunday