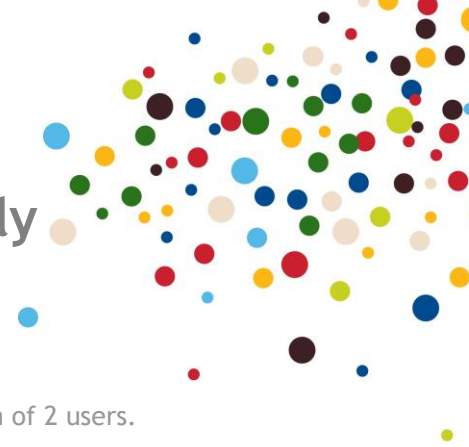


# Essential Business User Not Available for New Supply



This tariff is designed for light to moderate users and is recommended for a minimum of 2 users.

## Connection and Subscription Charges

| 01/01/2010 | Connection Charge |          | Monthly Rental |          |
|------------|-------------------|----------|----------------|----------|
|            | Ex VAT            | Inc. VAT | Ex VAT         | Inc. VAT |
| Standard   | £0.00             |          | £29.79         | £35.75   |
| Sim Only   | £0.00             |          | £29.79         | £35.75   |

## Call Charges

### Free Minutes

A total of 250 free minutes per month available to UK geographic numbers, mobile numbers, WAP services, message and fax retrieval and standard calls. These minutes may be used at any time of day. Any un-used minutes from this allowance are lost; they cannot be carried forward to the next month.

Calls in excess of this 250 minute limit and to all other number ranges are charged at the rates detailed below.

### Standard Call Charges

Calls made to all UK numbers for which no other charge is shown in this Part of the Price Manual are charged at the following rates per minute:

| 01/01/10       | Peak   |          | Off-Peak |          | Weekend |          |
|----------------|--------|----------|----------|----------|---------|----------|
|                | Ex VAT | Inc. VAT | Ex VAT   | Inc. VAT | Ex VAT  | Inc. VAT |
| Standard Calls | 8.51p  | 10.212p  | 4.255p   | 5.106p   | 4.255p  | 5.106p   |

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (2.04p Inc. VAT). The above rates are shown as pence per minute.

See [below](#) for time bands.

### Mobile to Mobile Call Charges

| 01/01/10   | At All Times |          |
|--|--------------|----------|
|  | Exc. VAT     | Inc. VAT |
| Calls to KC / O <sub>2</sub> mobile phone numbers      | 6.81p        | 8.172p   |
| Calls to non- KC / O <sub>2</sub> mobile phone numbers | 29.79p       | 35.746p  |

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All calls are charged per second with a minimum charge of 1.70p Exc. VAT (2.04p Inc. VAT). The above rates are shown as pence per minute. Calls to numbers which have been ported to KC / O<sub>2</sub> will be charged at the KC / O<sub>2</sub> rate.

## Premium Rate Service calls

Please refer to the [Premium Rates](#) section.

## International calls

Customers will be charged the [International Traveller Service](#) rates as detailed in that section of the Price Manual. Alternatively customers can receive lower rates at an additional charge by subscribing to the [Country Calling Plan](#).

## Roaming calls

Customers will be charged the [International Traveller Service](#) rates as detailed in that section of the Price Manual.

## Message and Fax Retrieval Calls

Calls to 901 are charged at the following rates.

| 01/01/10    | At All Times |          |
|-------------|--------------|----------|
|             | Ex VAT       | Inc. VAT |
| 901 service | 0.00p        |          |

## Text Messaging

50 text messages per month are free of charge. Any un-used text messages from this allowance are lost; they cannot be carried forward to the next month. Text Messaging to international numbers from the UK is not included in the free allowance.

Thereafter each text message is chargeable at the rate below.

| 01/01/10       | Per Message |          |
|----------------|-------------|----------|
|                | Ex VAT      | Inc. VAT |
| Text Messaging | 10.21p      | 12.252p  |

See the [international roaming](#) section for the charges for text messages sent while abroad.

# Essential Business User Not Available for New Supply



## Multimedia Messaging

| 01/01/10  | Per Message |          |
|---|-------------|----------|
|   | Ex VAT      | Inc. VAT |
| Standard Multimedia Messaging                             | 21.277p     | 25.532p  |
| Multimedia Messaging to international numbers from the UK | 21.277p     | 25.532p  |

## Calls to the WAP (Wireless Application Protocol) Service

Calls made to short code 915000 or +447712927927 are charged at the following rate per minute:

| 01/01/10 | At Any Time |          |
|----------|-------------|----------|
|          | Ex VAT      | Inc. VAT |
| WAP      | 8.51p       | 10.212p  |

All calls are charged per minute with a minimum charge of 3.40p Exc. VAT (**4.08p** Inc VAT). The above rates are shown as pence per minute.

## Directory Enquiries and International Directory Enquiries

Please refer to the [Directory Enquiries](#) section of the Price Manual.

## Value Added Services

Please refer to the [Value Added Services](#) section of the Price Manual.



# Essential Business User Not Available for New Supply



## Billing

Itemised billing is provided free of charge with this service.

## Additional Network Features

The following features are available free of charge:

- Divert on busy
- Divert on no answer
- Divert on not reachable
- Divert all calls
- Customer controlled call barring
- Call hold
- Call waiting

## Cancellation Charges

Customers will be required to provide notice of cancellation of these services in writing a minimum of 90 days prior to cessation. Any correspondence should clearly state all the mobile numbers requiring disconnection. A final invoice detailing all outstanding charges will be sent in due course.

## Time Bands

Peak: Monday - Friday, 7am - 7pm

Off-Peak: Monday - Friday, 7pm - 7am

Weekend: All day Saturday & Sunday