



Enterprise Business User



This tariff is designed for customers seeking value for money from low line rental and just paying for what is used, plus cheap calls between users and the back office.

The customer may nominate one primary landline number (which could be a switchboard number). This would be programmed into the KC / O₂ network and dialled by pressing "0" on an Enterprise tariff handset. The KC / O₂ network can also be programmed to identify a pre-selected range of landline numbers: either five NNG numbers across five NNG area codes; or a range of DDI numbers totalling no more than 250 across five different area codes.

Example

Option one: 1 Main Operator Number + 5NNGs

- 01482 602000 - Operator Number
- 01482 602581 - NNG
- 01482 602582 - NNG
- 01756 601234 - NNG
- 01964 678910 - NNG
- 01430 123456 - NNG

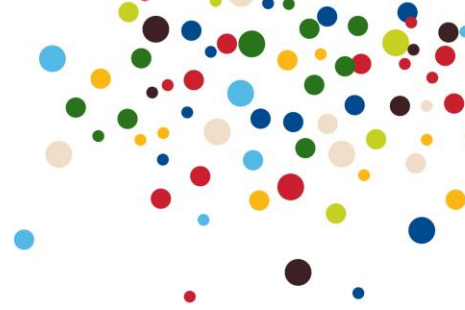
Option two: 1 Main Operator Number + upto 250 DDIs Across 5 NNG's

- 01482 602000 - Operator Number
- 01482 546000 to 546049 - 50 DDI Numbers
- 01430 547000 to 997049 - 50 DDI Numbers
- 01482 620000 to 620099 - 100 DDI Numbers
- 01482 666520 to 666525 - 5 DDI Numbers
- 01482 666333 to 666333 - 1 Directory Number

Connection and Subscription Charges

01/01/10	Monthly Connection Charge		Monthly Rental	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
Standard	£0.00		£11.91	£14.292

[Please click here for details of the Business Zones discount package](#)



Enterprise Worker Bolt-On

For an additional £5.00 exc. VAT per month (**£6.00** Inc. VAT), Enterprise Worker allows subscribers to receive free on-net calls. All other call charges remain the same.

Call Charges for Worker Bolt-On only: On Net

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Enterprise Mobile to nominated numbers	0.00p	
Enterprise Mobile to Enterprise Mobile	0.00p	

Note: On-Net calls are those made between Enterprise tariff handsets within a nominated dial plan and from Enterprise tariff handsets to the primary landline number and to the nominated single exchange line numbers or the nominated DDI range of numbers.

Off net and other call charges

All other call charges remain as per the Enterprise tariff.

What is the benefit to the customer of the Worker bolt on?

- If a user on the standard KC Enterprise tariff makes more than 2 hours of On-net calls each month then they would benefit from taking the Worker bolt on.
- Taking the Worker Bolt on will;

- Save customers money - both off their Mobile bills and also their fixed line internal costs, as users should be encouraged to use their mobiles

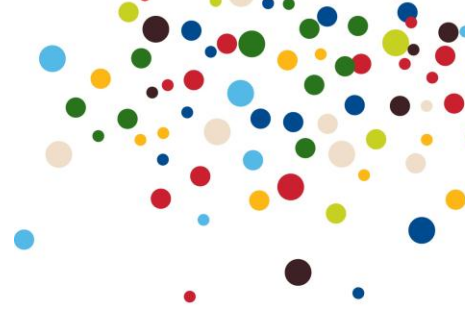
- Help control costs - as customer will have a better idea of how much their monthly bills will be which will allow them to budget for this spend.

Enterprise Worker Plus Bolt-On

For an additional £10.00 exc. VAT per month (£11.75 inc. VAT), Enterprise Worker Plus allows subscribers to receive free on-net calls and free calls to all other O₂ and KC mobiles. All other call charges remain the same.

Call Charges for Worker Plus Bolt-On only: On Net

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Enterprise Mobile to nominated numbers	0.00p	
Enterprise Mobile to Enterprise Mobile	0.00p	
Enterprise Mobile to O ₂ / KC Mobile	0.00p	



Note: On-Net calls are those made between Enterprise tariff handsets within a nominated dial plan and from Enterprise tariff handsets to the primary landline number and to the nominated single exchange line numbers or the nominated DDI range of numbers.

Off net and other call charges

All other call charges remain as per the Enterprise tariff.

Who will benefit from the Worker bolt on?

If a user on the standard KC Enterprise tariff makes more than 2.5 hours of calls to O₂ / KC Mobiles each month then they would benefit from taking the Worker Plus bolt on.

[Click here for a special offer on this bolt-on.](#)

Enterprise Worker xNet Bolt-On

This new tariff offers the benefits of Enterprise Worker Bolt-on and Enterprise xNet Bolt-on for a single monthly rental of £23.91 exc. VAT (**£28.692** Inc. VAT)

Call Charges for Worker xNet Bolt-On only: On Net

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Enterprise Mobile to nominated numbers	0.00p	
Enterprise Mobile to Enterprise Mobile	0.00p	

Note: On-Net calls are those made between Enterprise tariff handsets within a nominated dial plan and from Enterprise tariff handsets to the primary landline number and to the nominated single exchange line numbers or the nominated DDI range of numbers.

All xNet calls will be reduced to the following:

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Calls to non- KC / O ₂ mobile phone numbers	12.50p	15.00p

The definition of a xNet call are calls that are made to another mobile network, other than KC / O₂.

All other call charges

All other call charges remain as per the Enterprise tariff.



Call Types

On-Net calls

On-Net calls are those made between Enterprise tariff handsets within a nominated dial plan and from Enterprise tariff handsets to the primary landline number and to the nominated single exchange line numbers or the nominated DDI range of numbers.

Off-Net calls

Off-Net calls are those mobile to mobile and mobile to landline calls which are not charged at the On-Net rate. All land to mobile calls will be charged at standard land to mobile call rates.

Call Charges

Reduced Call Charges

The monthly subscription charge allows customers to make calls to 5 chosen UK geographic numbers or up to 250 Direct Dial In (DDI) numbers across 5 different area codes at a cost reduction of 20%.

The chosen numbers apply for the whole company, not per mobile.

Call Charges - On Net

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Enterprise Mobile to nominated numbers	4.50p	5.40p
Enterprise Mobile to Enterprise Mobile	4.50p	5.29p

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (**2.04p** Inc. VAT). The above rates are shown as pence per minute.

Call Charges - Off Net

Standard Call Charges

Calls made to all UK numbers for which no other charge is shown in this Part of the Price Manual are charged at the following rates per minute:

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Standard Calls	8.00p	9.60p

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (**2.04p** Inc. VAT). The above rates are shown as pence per minute.



Mobile to Mobile Call Charges

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Calls to KC / O ₂ mobile phone numbers	6.00p	7.20p
Calls to non- KC / O ₂ mobile phone numbers	25.00p	30.00p

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (**2.04p** Inc. VAT). The above rates are shown as pence per minute. Calls to numbers which have been ported to KC / O₂ will be charged at the KC / O₂ rate.

Premium Rate Service calls

Please refer to the [Premium Rates](#) section.

International calls

Customers will be charged the [International Traveller Service](#) rates as detailed in that section of the Price Manual. Alternatively customers can receive lower rates at an additional charge by subscribing to the [Country Calling Plan](#).

Roaming calls

Customers will be charged the [International Traveller Service](#) rates as detailed in that section of the Price Manual.

Message and Fax Retrieval Calls

Calls to 901 are charged at the following rates.

01/01/10	Peak		Off-Peak		Weekend	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
901 service	8.00p	9.60p	8.00p	9.60p	8.00p	9.60p

All calls are charged per second with a minimum charge of 1.70p Exc. VAT (**2.04p** Inc. VAT). The above rates are shown as pence per minute.

See [below](#) for time bands.

Text Messaging

01/01/10	Per Message	
	Ex VAT	Inc. VAT
Text Messaging	10.21p	12.25p

See the [international roaming](#) section for the charges for text messages sent while abroad.



Multimedia Messaging

01/01/10	Per Message	
	Ex VAT	Inc. VAT
Standard Multimedia Messaging	21.277p	25.53p
Multimedia Messaging to international numbers from the UK	21.277p	25.53p

Calls to the WAP (Wireless Application Protocol) Service

Calls made to short code 915000 or +447712927927 are charged at the following rate per minute:

01/01/10	At Any Time	
	Ex VAT	Inc. VAT
WAP	7.00p	8.40p

All calls are charged per minute with a minimum charge of 3.40p Exc. VAT (**4.08p** Inc. VAT). The above rates are shown as pence per minute.

Directory Enquiries and International Directory Enquiries

Please refer to the [Directory Enquiries](#) section of the Price Manual.

Value Added Services

Please refer to the [Value Added Services](#) section of the Price Manual.

Billing

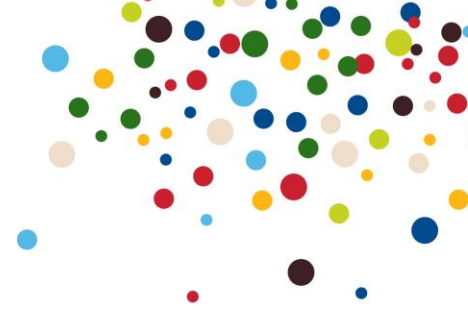
Itemised billing is provided free of charge with this service.

Additional Network Features

The following features are available free of charge:

- Divert on busy
- Divert on no answer
- Divert on not reachable
- Divert all calls
- Customer controlled call barring
- Call hold
- Call waiting
- Conference call Forced on net billing

Cancellation Charges



Cancellation is only possible after 90 days from the commencement of service. The charge for cancellation of the contract is the total of, the charge for the current month when cancellation is requested plus the subscription charge applicable for 60 days. In addition the outstanding balance of the cost of the handset must be paid. All elements are to be paid in full in the final bill.

Time Bands

Peak	Monday ~ Friday, 7am ~ 7pm
Off-Peak	Monday ~ Friday, 7pm ~ 7am
Weekend	All Day Saturday and Sunday

Call Discount Plans

[Please click here for details of the Business Zones discount package](#)

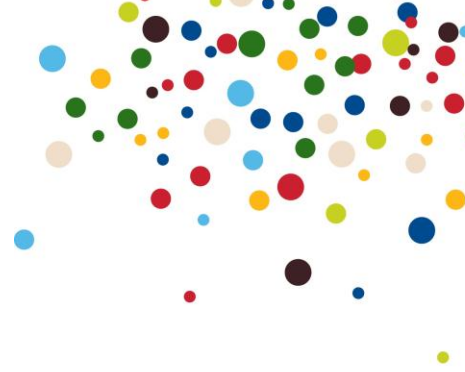
N.B. Please note discounts are optional and cannot normally be used in conjunction with other offers or agreements that are based on historic or forecast call behaviour.

Customers may be eligible for one of two discount schemes i.e. Calls to five nominated numbers or discount rewards based on total spend by each call group or mobile numbers under a customer reference.

Customers can have one but not both schemes at any one time.

1. Customers can select a 10% discount on five selected numbers (see table below for eligible and ineligible number types).

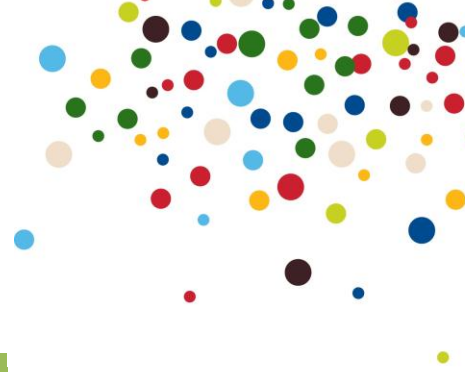
Enterprise Price Plan	Selected
Enterprise Mobile - Selected Numbers	No
Enterprise Mobile - Enterprise Mobile	No
UK Numbers	Yes
Mobile - KC / O ₂ Mobile	Yes
Message Retrieval	No
Mobile - Mobile	Yes
WAP	No
Text	No
Premium Rate	No
International	No
Unknown	No



Directory Enquiries	No
Media Messages	No

2. Customers can receive a discount based on the total call spend of call group under the same contract ID, or ungrouped mobile numbers under a customer reference, per month. Discount percentage is only applicable to the calls specified the tables below.

From Amount	To Amount	% Discount
£0.00	£99.99	0%
£100.00	£199.99	2%
£200.00	£299.99	3%
£300.00	£399.99	4%
£400.00	£499.99	5%
£500.00	£599.99	6%
£600.00	£699.99	7%
£700.00	£799.99	8%
£800.00	£899.99	9%
£900.00	£999.99	10%
£1,000.00	£1,499.99	12%
£1,500.00	£2,499.99	13%
£2,500.00	£3,999.99	14%
£4,000.00	£6,999.99	15%
£7,000.00	£9,999.99	16%
£10,000.00	£10,999.99	17%
£11,000.00	£11,999.99	18%
£12,000.00	£12,999.99	19%
£13,000.00	£13,999.99	20%
£14,000.00	£14,999.99	21%
£15,000.00	and above	22%



Corporate Price Plan	Call Discount
Enterprise Mobile - Selected Numbers	No
Enterprise Mobile - Enterprise Mobile	No
UK Numbers	Yes
Mobile - KC / O ₂ Mobile	Yes
Message Retrieval	Yes
Mobile - Mobile	Yes
WAP	No
Text	No
Premium Rate	No
International	No
Unknown	No
Directory Enquiries	No
Media Messages	No

Enterprise xNet Bolt-On - no longer available

For an additional £10.00 exc. VAT per month (**£12.00** Inc. VAT), Enterprise xNet allows subscribers to receive 50% off xNet calls. All other call charges remain the same.

All xNet calls will be reduced to the following:

01/01/10	At All Times	
	Ex VAT	Inc. VAT
Calls to non- KC / O ₂ mobile phone numbers	12.50p	15.00p

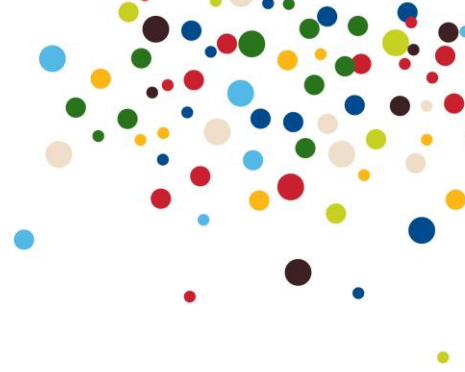
All other call charges

All other call charges remain as per the Enterprise tariff.



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Enterprise Business User



What is the benefit to the customer of the xNet bolt on?

- Users on the Enterprise user tariff that make more than 80 minutes of xNet calls at Peak times for each month
- Taking the xNet Bolt on will;

- Save you money - If your clients and suppliers are on different networks then the xNet bolt is a great way for them to be able to save money
- Flexibility - You get a great deal on cost of calls without having to commit to a bundle tariff, therefore if your usage varies every month then you are not penalised