

KCOM Local, Evening & Weekend

1. Introduction

KCOM Local, Evening & Weekend is designed for those customers making a reasonable amount of national calls, calls to 084, 087 (subject to Fair Usage Policy) and 197 in the evening and at weekends and calls to mobile phones at the weekend.

2. Plan features

- Calls to other local numbers (Charge band: K and A1) are included in the plan price.
- All evening and weekend national calls (calls to 01 & 02 numbers) are also included in the plan price (Charge bands A2 & B)
- Evening and weekend voice calls of up to 60 minutes duration to 084 and 087 numbers and are included in the plan price (Subject to Fair Usage Policy)
- Up to 30 evening and weekend calls per month to 197 are included in the plan price (pence per call charge applies thereafter, please refer to the call charge section for details)
- A monthly allowance of 120 FREE minutes to UK mobiles, to be used on a weekend. (MB01 - MB12)
- Caller Display is included for free. See [here](#) for more details of this service
- Message Minder is included for free. See [here](#) for more details of this service

3. Plan price

KCOM Local, Evening & Weekend	Monthly Rental	
	Ex VAT	Inc. VAT
Cash/Cheque	£17.08	£20.49
Direct Debit or Budget Scheme	£16.66	£19.99

KCOM customers can opt for a minimum contract term that is shorter than the standard contract term, for a small connection fee, as illustrated in the table below.

Minimum Contract Term	Connection Charge	
	Ex VAT	Inc. VAT
12 Months	£0.00	£0.00
9 Months	£10.00	£12.00
6 Months	£20.00	£24.00
3 Months	£30.00	£36.00
0 Months	£40.0	£48.00

4. Call plan migration

Description	Charge	
	Ex VAT	Inc. VAT
Upgrade charge between KCOM Plans	£0.00	£0.00
Downgrade charge between KCOM Plans*	£8.51	£10.21

7 days' notice is required for downward migration.

*The above charge will be waived for customers who are out of contract and resign a new contract for a further 12 months or more

5. Early termination charges

Early termination charges apply for customers ceasing their KCOM telephony service whilst still in contract. These early termination charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on this charge.

	Monthly Early Termination Charge
	Ex VAT
KCOM Local, Evening and Weekend	£2.84

6. Chargeable call information

Call Charges

Calls to KCOM network customers (Band K)

Code	Type of Call / Destination	Pence Per Minute	
		At All Times	
		Ex VAT	Inc. VAT
K	Calls to KCOM network	0.00	0.00
K	ISDN data calls only	0.85	1.02

Calls to 01482 385000 (Band L)

Code	Type of call / destination	Pence Per Call	
		At All Times	
		Ex VAT	Inc. VAT
L	Calls to 01482 385000	6.00	7.20

Code	Type of call / destination	Pence Per Minute					
		Daytime		Evening		Weekend	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
A1	Calls to adjacent area	0.00	0.00	0.00	0.00	0.00	0.00
A2	Regional up to 56km (35 miles)	6.88	8.25	0.00	0.00	0.00	0.00
B	National destinations	8.75	10.50	0.00	0.00	0.00	0.00

For all ISDN data calls to 'K' and daytime calls to A2 and B, call calculation points 3, 5 and 6 apply. [click here](#) for further details.

[Click here for details of geographic area codes](#)

Calls to UK Mobiles

- There will be an allowance of 120 non-chargeable weekend minutes to specific UK Mobile charge bands per month.
- Unused minutes cannot be carried forward.
- Calls to UK mobiles on the weekend (Saturday and Sunday) outside of the inclusive minutes will be charged at the Daytime or Evening rate (with the exception of UK calls to KCOM Mobiles, which are free of charge)

Code	Type of call / destination	Pence Per Minute			
		Daytime		Evening	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
MB01	Mobile Telephones	12.917	15.50	7.708	9.25
MB02	Mobile Telephones	22.292	26.75	16.042	19.25
MB03	Mobile Telephones	12.917	15.50	7.708	9.25
MB04	Mobile Telephones	12.917	15.50	7.708	9.25
MB05	Mobile Telephones	12.917	15.50	7.708	9.25
MB06	Mobile Telephones	19.375	22.25	13.750	16.50
MB07	Mobile Telephones	13.333	16.00	7.292	8.75
MB08	Mobile Telephones	12.500	15.00	10.417	12.50
MB09	Mobile Telephones	11.250	13.50	6.875	8.25
MB10	Mobile Telephones	16.042	19.25	12.500	15.00
MB11	Mobile Telephones	14.167	17.00	14.167	17.00
MB12	Mobile Telephones	11.250	13.50	11.250	13.50
MB13	Mobile Telephones	15.000	18.00	12.917	15.50
MB14	Mobile Telephones	9.792	11.75	9.792	11.75
MB15	Mobile Telephones	10.600	12.72	10.600	12.72
MB16	Mobile Telephones	9.000	10.80	9.000	10.80
MB17	Mobile Telephones	9.500	11.40	9.500	11.40

For call calculation purposes points 3, 5 and 6 apply. [click here](#) for further details

For details of the MobilePlus scheme, please [click here](#)

[click here](#) to go to mobile number ranges (07xx).

Time bands for UK mobile calls

Daytime (Peak)	Monday to Sunday, 7am-7pm
Evening (Off Peak)	Monday to Sunday, 7pm-7am

International calls

Calls to **international destinations** will be charged at the KCOM plan rate.

Time periods for calls made from KCOM Local, Eve & Weekend are as per below unless otherwise stated.

Daytime (peak)	Monday to Friday, 7am-7pm
Evening (off peak)	Monday to Friday, 7pm-7am
Weekend	Saturday and Sunday, All Day