

KC Anytime

1. Introduction

KC Anytime is designed for those customers whose majority of calls are to national, 084, 087 (Fair Usage applies) and 197 (at all times) and to mobile numbers at the weekend.

2. Plan features

- Voice calls to local & national are included in the KC plan price (Charge bands: K, A1, A2 & B).
- All calls of up to 60 minutes duration to 084 and 087 numbers are included in the plan price (subject to fair usage policy)
- Up to 30 calls (at any time) per month to 197 are included in the plan price (pence per call charge applies thereafter, please refer to the call charge section for details)
- Up to 30 calls per month to 118288 national Directory Enquiries service are included in the plan price. After that standard KCOM pence per call charges apply.
- A monthly allowance of 180 FREE minutes to most mobile, to be used in the evening and at the weekend. (MB01 - MB12)
- Caller Display is included for free. See [here](#) for more details of this service
- Message Minder is included for free. See [here](#) for more details of this service
- Reject Withheld Numbers is included for free. See [here](#) for more details of this service

3. Plan price

KC Anytime	Monthly Rental	
	Ex VAT	Inc. VAT
Cash / Cheque	£18.74	£22.49
Direct Debit or Budget Scheme	£18.33	£21.99

KC customers can opt for a minimum contract term that is shorter than the standard contract term, for a small connection fee, as illustrated in the table below.

Minimum Contract Term	Connection Charge	
	Ex VAT	Inc. VAT
12 Months	£0.00	£0.00
9 Months	£10.00	£12.00
6 Months	£20.00	£24.00
3 Months	£30.00	£36.00
0 Months	£40.0	£48.00

4. Call plan migration

7 days' notice is required for downward migration.

*The above change will be waived for customers who are out of contract and resign a new contract for a further 12 months or more

5. Early termination charges

Early termination charges apply for customers ceasing their KC telephony service whilst still in contract. These early termination charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on this charge.

	Monthly Early Termination Charge
	Ex VAT
KC Anytime	£2.99

6. Chargeable call information

Call Charges

Calls to KC network customers (Band K)

Code	Type of Call / Destination	Pence Per Minute	
		At All Times	
		Ex VAT	Inc. VAT
K	Calls to KC network	0.00	0.00
K	ISDN data calls only	0.85	1.02

Calls to 01482 385000 (Band L)

Code	Type of call / destination	Pence Per Call	
		At All Times	
		Ex VAT	Inc. VAT
L	Calls to 01482 385000	6.00	7.20

Calls to surrounding area (Band A1)

Code	Type of call / destination	Pence Per Call	
		At All Times	
		Ex VAT	Inc. VAT
A1	Calls to Adjacent Area	0.00	0.00

Please [click here](#) for a list of numbers in charge band A1.

Calling Nationally

Code	Type of call / destination	Pence Per Minute					
		Daytime		Evening		Weekend	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
A1	Calls to adjacent area	0.00	0.00	0.00	0.00	0.00	0.00
A2	Regional up to 56km (35 miles)	0.00	0.00	0.00	0.00	0.00	0.00
B	National destinations	0.00	0.00	0.00	0.00	0.00	0.00

For all ISDN data calls to 'K' call calculation points 3, 5 and 6 apply. [Click here](#) for further details.

Calls to UK Mobiles - (Bands MB01 - MB12)

- A monthly bundle of 180 FREE minutes to mobiles are included, to be used in the evening and at the weekend. (MB01 - MB12)
- Unused minutes cannot be carried forward.
- Calls to UK mobiles outside of the inclusive minutes will be charged at the Daytime or Evening rate (with the exception of UK calls to KC Mobiles, which are free of charge).

Code	Type of call / destination	Pence Per Minute			
		Daytime		Evening	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
MB01	Mobile Telephones	12.917	15.50	7.708	9.25
MB02	Mobile Telephones	22.292	26.75	16.042	19.25
MB03	Mobile Telephones	12.917	15.50	7.708	9.25
MB04	Mobile Telephones	12.917	15.50	7.708	9.25
MB05	Mobile Telephones	12.917	15.50	7.708	9.25
MB06	Mobile Telephones	19.375	22.25	13.750	16.50
MB07	Mobile Telephones	13.333	16.00	7.292	8.75
MB08	Mobile Telephones	12.500	15.00	10.417	12.50
MB09	Mobile Telephones	11.250	13.50	6.875	8.25
MB10	Mobile Telephones	16.042	19.25	12.500	15.00
MB11	Mobile Telephones	14.167	17.00	14.167	17.00
MB12	Mobile Telephones	11.250	13.50	11.250	13.50
MB13	Mobile Telephones	15.000	18.00	12.917	15.50
MB14	Mobile Telephones	9.792	11.75	9.792	11.75
MB15	Mobile Telephones	10.600	12.72	10.600	12.72
MB16	Mobile Telephones	9.000	10.80	9.000	10.80
MB17	Mobile Telephones	9.500	11.40	9.500	11.40

For call calculation purposes points 3, 5 and 6 apply. [Click here](#) for further details.

For details of the MobilePlus scheme, please [click here](#)

[Click here](#) to go to mobile number ranges (07xx).

Time bands for UK mobile calls

Daytime (Peak)	Monday to Sunday, 7am-7pm
Evening (Off Peak)	Monday to Sunday, 7pm-7am

International calls

Calls to **international destinations** will be charged at the KC plan rate.

Time bands periods

Time Periods for calls made from KC Local, Eve & Weekend are as per below unless otherwise stated.

Daytime (peak)	Monday to Friday, 7am-7pm
Evening (off peak)	Monday to Friday, 7pm-7am
Weekend	Saturday and Sunday, All Day