

KCOM Additions

1. Introduction

Customers with more than one line can apply for KCOM Addition on their second line, providing their first line is on one of the four KCOM plans.

Customers with an additional line can migrate from a KCOM plan to KCOM Addition without paying a change of tariff/plan charge.

This product is ideal for customers with an additional line that has limited call usage.

2. Qualification

- The additional line must be in the same name, at the same premises and be linked to their first line agreement.
- The customer must have one of the four KCOM plans on their first line. If a customer's first line is ceased, the line with KCOM Addition will be transferred to KCOM Local (unless an alternative KCOM package is requested).
- Payment for this service is via Budget Scheme or full payment direct debit only.

3. KCOM addition pricing

Connection and Rental Charge

For new 2nd line connections

Service	Connection Charge		Monthly Rental	
	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
KCOM Addition	£51.00	£61.82	£6.38	£7.66

Payment by Direct Debit or Budget Scheme only.

National Geographic Calls

Code	Type of call / description	Pence Per Minute	
		At All Times	
		Ex VAT	Inc. VAT
K ^a	Calls to KCOM network	8.51	10.21
K	Calls to 01482 300300	0.00	0.00
A1	Regional to Adjacent Exchange	8.51	10.21
A2	Regional up to 56km (35 miles)	8.51	10.21
B	National destinations	8.75	10.50

For call calculation purposes points 3, 5 and 6 apply. [click here](#) for further details

Calls to 01482 385000

Code	Type of call / description	Pence Per Minute	
		At All Times	
		Ex VAT	Inc. VAT
L	Calls to 01482 385000	6.00	7.20

Calling UK Mobiles

Code	Type of call / description	Pence Per Minute	
		At All Times	
		Ex VAT	Inc. VAT
MB01 - MB14	Mobile Telephones	17.02	20.42

For call calculation purposes points 3, 5 and 6 apply. [click here](#) for further details

Calls to International Destinations

Calls to International Destinations will be charged at the normal KCOM published rate.

Premium Rate Services

Calls to Premium Rate Services will be charged at the normal KCOM published rate (codes PR00-PR28, PS01-PS08, MM01-MM15, MF01-MF08, IN03-IN07, i1-i26)

KCOM TalkMore Calls

Calls to KCOM TalkMore customers will remain the same.

Other Call Types

All other call types will remain the same.

Discounts

Discounts schemes cannot be applied to the KCOM Additions Plan.

4. Early termination charges

Early Termination Charges apply for customers ceasing their KCOM telephony service whilst still in contract. These Early Termination Charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on this charge.

Description	Monthly Early Termination Charge
	Ex VAT
KCOM Addition	£1.17