



Connect Broadband Plus

All charges are exclusive of VAT at the prevailing rate

Charging Structure

New Installation Charges

Service		Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Connection Charge	12 month contract	£0.00	£0.00	£0.00	£0.00
	1 month contract	£40.00	£40.00	£40.00	£40.00
Engineer Install		£55.32	£55.32	£55.32	£55.32
Recommended Hardware		Technicolor TG589vac wireless router			
Hardware Price		£80.00	£80.00	£80.00	£80.00

Migration charges

Service		Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Migration Charge	12 month contract	£12.00	£12.00	£12.00	£12.00
	1 month contract	£12.00	£12.00	£12.00	£12.00
Recommended Hardware		Technicolor TG589vac wireless router			
Hardware Price		£82.50	£82.50	£82.50	£82.50



Monthly rental

Service	Operative Date	Until	Monthly Rental
Connect Teleworker Plus 20		31/07/21	£16.49
	01/08/21		£16.75
Connect Teleworker Plus 50		31/07/21	£18.99
	01/08/21		£20.94
Connect Bronze Plus		31/07/21	£18.99
	01/08/21		£20.94
Connect Silver Plus		31/07/21	£38.99
	01/08/21		£41.88

Service features

Service	Connect Teleworker Plus 20	Connect Teleworker Plus 50	Connect Bronze Plus	Connect Silver Plus
Monthly Download Allowance	20GB	50GB		unlimited
Monthly Upload Allowance	unlimited			
Additional Usage	£0.85 ex. VAT for every GB or part thereof			n/a

Domain charges

Service	Monthly Rental	
Domain Name transfer / registration (including web and email forwarding)	.co.uk and .com	£5.00
	.co.uk	£2.00
	All other domains (.net, .org etc.)	POA

Downgrade charges

Service	One-Off Charge (per Line/Channel)
Downgrade of Service	£180.00



Temporary suspension / resumption charges

Service	One-Off Charge (per line/ channel)
Temporary Suspension /Resumption Charge	£3.00

Cancellation Charge

This charge will apply per line/channel on any order cancelled in-flight.

	Cancellation Charge
1 working day or less after order is placed	£0.00
2 or more working days after order is place	£6.00