

Business Voice Reseller

This tariff is for Fixed Line Voice services, available to Partners with forecasted call volumes in excess of 1,000,000 (one million) outbound minutes a month within the OLA (original licensed area) and EYE (East Yorkshire Expansion) area combined.

Eligible Partners should also achieve revenues of at least £300k (three hundred thousand pounds) per month across all KCOM Group PLC fixed line voice products and services.

Charging structure

Line Rentals

Business lines available on this tariff are Analogue, ISDN2 and ISDN30. Line rental charge is per line/channel and is inclusive of local calls¹.

Monthly rental, per line/per channel, per calendar month:

Line Type	Monthly Rental Per Line/Channel
	4000+ Lines/Channels
Business Analogue	£12.76
ISDN2e	£21.34
ISDN30e (per channel, minimum of 6 channels)	£12.76

¹Applies to directly dialled calls only. Includes calls to chargebands K and A1. Local ISDN data calls are specifically excluded, along with calls to chargeband L. Subject to Fair Usage Policy.

Migration charges

Migration of an existing line where only the account name and billing details are changed - this charge will apply to completed transfers:

Line Type	Connection Charge Per Line/Channel
Business Analogue	£7.00
ISDN2e (per 2 channels)	£14.00
ISDN30e (per channel, minimum of 6 channels)	£7.00

New installation charges

For a new installation of a telephone line at a customer premises which is capable of making incoming and outgoing calls.

Line Type			Connection Charge Per Line/Channel
Business Analogue			£130.00
ISDN2e (per 2 channels)			£263.00
ISDN30e	New Line Plant	Channels 1-10 (minimum of 6) per channel	£131.00
		Channels 11 and above per channel	£30.00
	Existing Line Plant	Channels 1-10 (minimum of 6) per channel	£64.80
		Channels 11 and above per channel	£30.00

Temporary suspension / resumption charge

This charge will apply per event on instructions received to temporarily suspend or to resume service to a previously temporarily suspended circuit.

Service	One-Off Charge (per line/channel)
Temporary Suspension /Resumption Charge	£3.00

Cancellation charge

This charge will apply per line/channel on any order cancelled in-flight.

	Cancellation Charge
1 working day or less after order is placed	£0.00
2 or more working days after order is place	£6.00

Administration charge

This charge will apply per line/channel on orders rejected due to incomplete information (per line/channel on that order).

Administration Charge
Ex VAT
£6.00

All other charges are as per the standard business price list.

Call charges

Calls made from lines on this tariff are subject to a 3.00p (Ex VAT) setup fee.

National Destinations

Code	Type Of Call / Destination	Pence Per Minute	Call Setup Fee (Pence)
		At All Times	At All Times
		Ex VAT	Ex VAT
A1	Regional to Adjacent Exchange	0.00	3.00
A2*	Regional up to 56 km (35 miles)	0.69	3.00
B*	National Destinations	0.69	3.00
K	<u>ISDN data calls only §</u>	0.85	3.00

Call Charges to Mobile Phones

Code Destination	Type of Call Destination	Line Type: Basic			Line Type: Essential		
		Pence per Minute		Call Setup Fee (Pence)	Pence per Minute		Call Setup Fee (Pence)
		Daytime	Evening / Weekend	At All Times	Daytime	Evening / Weekend	At All Times
		Ex VAT	Ex VAT	Ex VAT	Ex VAT	Ex VAT	Ex VAT
MB01	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB02	Mobile Telephones	15.000	15.000	3.00	0.00	0.00	0.00
MB03	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB04	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB05	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB06	Mobile Telephones	3.500	3.500	3.00	0.00	0.00	0.00
MB07	Mobile Telephones	15.00	15.000	3.00	0.00	0.00	0.00
MB08	Mobile Telephones	15.00	15.00	3.00	0.00	0.00	0.00
MB09	Mobile Telephones	11.064	11.064	3.00	0.00	0.00	0.00
MB10	Mobile Telephones	15.000	15.000	3.00	0.00	0.00	0.00
MB11	Mobile Telephones	14.000	14.000	3.00	0.00	0.00	0.00
MB12	Mobile Telephones	11.250	11.250	3.00	0.00	0.00	0.00
MB13	Mobile Telephones	15.000	12.732	3.00	0.00	0.00	0.00

MB14	Mobile Telephones	9.600	9.600	3.00	0.00	0.00	0.00
MB15	Mobile Telephones	10.602	10.602	3.00	0.00	0.00	0.00
MB16	Mobile Telephones	9.000	9.000	3.00	0.00	0.00	0.00
MB17	Mobile Telephones	9.498	9.498	3.00	0.00	0.00	0.00

International Call Charges

<u>International Call Charges</u>	<u>Call Charge</u>		<u>Call setup fee</u>
	(Pence Per Minute Ex VAT)		(Pence Ex VAT)
	At All Times		At All Times
Type Of Call / Destination	International Landline	International Mobile	All Types
Afghanistan	23.64	23.64	3.00
Albania	10.52	27.84	3.00
Algeria	6.08	32.40	3.00
Andorra	2.48	18.32	3.00
Angola	7.66	8.56	3.00
Anguilla	6.88	19.28	3.00
Antigua & Barbuda	13.60	22.92	3.00
Antilles Netherlands	39.00	39.00	3.00
Argentina	3.00	3.00	3.00
Armenia	10.58	18.68	3.00
Aruba	9.26	21.58	3.00
Ascension	92.15	92.15	3.00
Australia	1.38	1.38	3.00
Austria	1.52	3.00	3.00
Azerbaijan	22.24	22.24	3.00
Azores	12.000	N/A	3.00
Bahamas	20.24	20.24	3.00
Bahrain	4.20	9.40	3.00
Bangladesh	3.96	3.96	3.00
Barbados	8.66	19.00	3.00

Belarus	24.92	24.92	3.00
Belgium	1.50	2.71	3.00
Belize	23.40	23.40	3.00
Benin	22.22	22.22	3.00
Bermuda	3.18	3.18	3.00
Bhutan	8.22	8.22	3.00
Bolivia	13.30	13.30	3.00
Bosnia-Herzegovina	12.48	24.57	3.00
Botswana	5.52	19.82	3.00
Brazil	1.96	1.96	3.00
Brunei Darussalam	1.84	2.62	3.00
Bulgaria	1.78	5.36	3.00
Burkina Faso	21.22	27.50	3.00
Burundi	6.48	11.70	3.00
Cambodia	3.54	3.54	3.00
Cameroon	12.84	22.34	3.00
Canada	1.24	1.24	3.00
Canary Islands	4.82	16.20	3.00
Cape Verde	16.74	26.30	3.00
Cayman islands	4.82	16.20	3.00
Cent. African Republic	43.88	N/A	3.00
Chad	25.56	N/A	3.00
Chile	2.20	20.50	3.00
China	1.50	1.50	3.00
Christmas Island	67.000	82.000	3.00
Cocos Islands	67.000	71.000	3.00
Colombia	13.94	13.94	3.00
Comoros	27.80	35.82	3.00
Congo	39.86	39.86	3.00
Cook Islands	58.28	58.28	3.00
Costa Rica	2.10	5.60	3.00
Ivory Coast	21.80	26.30	3.00
Croatia	1.35	29.60	3.00
Cuba	59.000	84.82	3.00

Cyprus North	19.000	19.000	3.00
Cyprus	1.33	3.00	3.00
Czech Republic	2.12	3.84	3.00
Denmark	1.04	1.04	3.00
Diego Garcia	174.08	174.08	3.00
Djibouti	36.00	36.00	3.00
Dominica	7.78	21.54	3.00
Dominican Republic	2.34	2.34	3.00
Ecuador	10.70	10.70	3.00
Egypt	8.76	8.76	3.00
El Salvador	19.82	19.82	3.00
Equatorial Guinea	19.22	19.22	3.00
Eritrea	25.20	25.20	3.00
Estonia	1.58	12.96	3.00
Ethiopia	25.50	25.50	3.00
Falkland Islands	76.00	76.00	3.00
Faroe Islands	17.24	17.24	3.00
Fiji	23.14	23.14	3.00
Finland	3.70	3.70	3.00
France (Inc. Monaco)	0.90	1.92	3.00
French Polynesia	19.08	19.08	3.00
Gabon	42.66	48.60	3.00
Gambia	47.92	48.60	3.00
Georgia	6.18	8.000	3.00
Germany	1.48	3.26	3.00
Ghana	22.70	22.70	3.00
Gibraltar	3.52	21.34	3.00
Greece	1.28	1.28	3.00
Greenland	54.44	54.44	3.00
Grenada	9.24	9.24	3.00
Guadeloupe	1.78	22.94	3.00
Guam	1.20	20.000	3.00
Guatemala	14.50	14.50	3.00
Guinea	45.60	45.60	3.00

Guinea Bissau	28.82	67.000	3.00
Guyana	24.64	35.000	3.00
Haiti	31.08	31.08	3.00
Honduras	13.60	13.60	3.00
Hong Kong	1.52	1.52	3.00
Hungary	1.26	1.26	3.00
Iceland	1.42	7.24	3.00
India	1.62	1.62	3.00
Indonesia	7.56	7.56	3.00
Iran	5.64	6.86	3.00
Iraq	5.36	19.42	3.00
Ireland, Republic of	1.03	24.66	3.00
Israel	1.10	2.56	3.00
Italy	1.27	57.00	3.00
Jamaica	9.44	23.94	3.00
Japan	3.28	10.38	3.00
Jordan	9.82	12.40	3.00
Kazakhstan	5.38	12.12	3.00
Kenya	8.10	8.10	3.00
Kiribati	54.74	67.000	3.00
Korea (North)	58.52	67.000	3.00
Kuwait	6.30	6.30	3.00
Kyrgystan	13.78	13.78	3.00
Laos	5.26	15.000	3.00
Latvia	2.00	58.60	3.00
Lebanon	9.56	17.90	3.00
Lesotho	18.78	22.38	3.00
Liberia	43.66	43.66	3.00
Libya	21.92	31.52	3.00
Liechtenstein	7.87	62.00	3.00
Lithuania	1.66	3.34	3.00
Luxembourg	1.50	15.80	3.00
Macao	5.66	5.66	3.00
Macedonia	12.02	26.000	3.00

Madagascar	44.00	44.00	3.00
Malawi	7.84	7.84	3.00
Malaysia	1.14	2.20	3.00
Maldives Islands	75.02	75.02	3.00
Mali	21.18	21.18	3.00
Malta	1.60	6.00	3.00
North Mariana Islands	2.56	67.000	3.00
Marshall Islands	23.52	67.000	3.00
Martinique	1.88	6.34	3.00
Mauritania	44.00	44.00	3.00
Mauritius	10.16	10.16	3.00
Mexico	1.46	3.80	3.00
Micronesia	19.36	50.000	3.00
Moldova	13.60	19.52	3.00
Monaco	7.28	34.84	3.00
Mongolia	4.12	15.000	3.00
Montserrat	15.08	15.08	3.00
Morocco	15.12	40.02	3.00
Mozambique	6.66	9.60	3.00
Myanmar	29.42	67.000	3.00
Namibia	4.94	11.88	3.00
Nauru Island	91.26	91.26	3.00
Nepal	11.68	11.68	3.00
Netherlands	1.50	1.50	3.00
New Caledonia	17.52	67.000	3.00
New Zealand	1.24	4.72	3.00
Nicaragua	13.62	23.52	3.00
Niger	21.96	32.92	3.00
Nigeria	9.76	9.76	3.00
Niue Islands	125.16	125.16	3.00
Norfolk Islands	67.000	130.000	3.00
N. Mariana Islands	2.56	15.000	3.00
Norway	1.38	6.42	3.00
Oman	10.88	28.62	3.00

Pakistan	11.16	11.16	3.00
Palau	22.96	35.000	3.00
Panama	3.60	13.40	3.00
Papua New Guinea	65.40	65.40	3.00
Paraguay	3.36	12.38	3.00
Peru	1.46	8.90	3.00
Philippines	12.18	16.62	3.00
Poland	2.02	29.88	3.00
Portugal	1.74	2.36	3.00
Puerto Rico	1.30	10.000	3.00
Qatar	15.70	19.62	3.00
Reunion	1.44	9.54	3.00
Romania	1.50	5.70	3.00
Russia	6.06	16.76	3.00
Rwanda	29.14	31.38	3.00
Samoa U.S.	3.12	3.12	3.00
Samoa West	52.44	52.44	3.00
San Marino	64.60	64.60	3.00
Sao Tome & Principe	96.74	96.74	3.00
Saudi Arabia	9.00	13.88	3.00
Senegal	17.22	56.42	3.00
Seychelles	24.78	24.78	3.00
Sierra Leone	45.000	45.000	3.00
Singapore	1.23	1.23	3.00
Slovakia	1.68	14.28	3.00
Slovenia	1.78	39.38	3.00
Solomon Islands	95.18	95.18	3.00
Somalia	54.96	54.96	3.00
South Africa	10.02	10.02	3.00
Korea (South)	1.12	2.68	3.00
Spain	1.24	1.24	3.00
Sri Lanka	12.86	12.86	3.00
St Helena	76.00	76.00	3.00
St Kitts & Nevis	9.18	23.18	3.00

St Lucia	8.64	21.96	3.00
St Pierre et Miquelon	18.10	42.500	3.00
St Vincent & Grenadines	9.76	23.96	3.00
Sudan	12.32	12.32	3.00
Surinam	20.66	30.000	3.00
Swaziland	4.54	16.64	3.00
Sweden	1.16	3.06	3.00
Switzerland	1.40	12.68	3.00
Syria	10.22	17.40	3.00
Taiwan	1.42	10.60	3.00
Tajikistan	14.42	20.000	3.00
Tanzania	12.96	12.96	3.00
Thailand	1.68	1.68	3.00
Togo	35.10	39.64	3.00
Tokelau	120.000	120.000	3.00
Tonga	38.92	67.000	3.00
Trinidad & Tobago	6.96	19.74	3.00
Tunisia	43.24	45.46	3.00
Turkey	1.70	1.70	3.00
Turkmenistan	11.08	30.000	3.00
Turks & Caicos Islands	9.32	21.50	3.00
Tuvalu	50.68	80.000	3.00
United Arab Emirates	16.24	18.000	3.00
Uganda	8.16	30.000	3.00
Ukraine	10.02	10.02	3.00
Uruguay	5.40	17.60	3.00
USA	1.24	1.24	3.00
Uzbekistan	6.76	6.76	3.00
Vanuatu	36.92	80.000	3.00
Vatican City	12.000	N/A	3.00
Venezuela	1.64	1.64	3.00
Vietnam	5.64	5.64	3.00
Virgin Islands U.K.	8.66	22.24	3.00
Virgin Islands U.S.	1.44	42.500	3.00

Yemen	15.40	15.40	3.00
Zaire	67.000	N/A	3.00
Zambia	7.24	14.76	3.00
Zimbabwe	8.74	70.35	3.00

Other Call Charges

Other call types are listed in the Connect Business Voice section of the Price Mnaual.