

Residential Service Number Charges

These charges apply to all KCOM residential phone services; for Private Payphone Lines please [click here](#)

Superway and Standard Line Call charges can also be found [here](#) - these services are no longer available for new supply.

Call Charges to Service Numbers \pounds

Price Point	Service Charge				Access Charge	
	Pence Per Call		Pence Per Minute		Pence Per Minute	
	Ex VAT	Inc VAT	Ex VAT	Inc VAT	Ex VAT	Inc. VAT
SC001	0.000	0.000	0.000	0.000	8.75	10.50
SC002	0.000	0.000	0.833	1.000	8.75	10.50
SC003	0.000	0.000	1.667	2.000	8.75	10.50
SC004	0.000	0.000	2.500	3.000	8.75	10.50
SC005	0.000	0.000	3.333	4.000	8.75	10.50
SC006	0.000	0.000	4.167	5.000	8.75	10.50
SC007	0.000	0.000	5.000	6.000	8.75	10.50
SC008	0.000	0.000	5.833	7.000	8.75	10.50
SC009	0.000	0.000	6.667	8.000	8.75	10.50
SC010	0.000	0.000	7.500	9.000	8.75	10.50
SC011	0.000	0.000	8.333	10.000	8.75	10.50
SC012	0.000	0.000	9.167	11.000	8.75	10.50
SC013	0.000	0.000	10.000	12.000	8.75	10.50
SC014	0.000	0.000	10.833	13.000	8.75	10.50
SC015	0.000	0.000	12.500	15.000	8.75	10.50
SC016	0.000	0.000	16.667	20.000	8.75	10.50
SC017	0.000	0.000	20.833	25.000	8.75	10.50
SC018	0.000	0.000	25.000	30.000	8.75	10.50
SC019	0.000	0.000	29.167	35.000	8.75	10.50
SC020	0.000	0.000	30.000	36.000	8.75	10.50
SC021	0.000	0.000	33.333	40.000	8.75	10.50
SC022	0.000	0.000	37.500	45.000	8.75	10.50

SC023	0.000	0.000	38.333	46.000	8.75	10.50
SC024	0.000	0.000	41.667	50.000	8.75	10.50
SC025	0.000	0.000	45.833	55.000	8.75	10.50
SC026	0.000	0.000	50.000	60.000	8.75	10.50
SC027	0.000	0.000	54.167	65.000	8.75	10.50
SC028	0.000	0.000	58.333	70.000	8.75	10.50
SC029	0.000	0.000	62.500	75.000	8.75	10.50
SC030	0.000	0.000	66.667	80.000	8.75	10.50
SC031	0.000	0.000	75.000	90.000	8.75	10.50
SC032	0.000	0.000	79.167	95.000	8.75	10.50
SC033	0.000	0.000	82.500	99.000	8.75	10.50
SC034	0.000	0.000	83.333	100.000	8.75	10.50
SC035	0.000	0.000	91.667	110.000	8.75	10.50
SC036	0.000	0.000	100.000	120.000	8.75	10.50
SC037	0.000	0.000	120.833	145.000	8.75	10.50
SC038	0.000	0.000	125.000	150.000	8.75	10.50
SC039	0.000	0.000	129.167	155.000	8.75	10.50
SC040	0.000	0.000	150.000	180.000	8.75	10.50
SC041	0.000	0.000	166.667	200.000	8.75	10.50
SC042	0.000	0.000	183.333	220.000	8.75	10.50
SC043	0.000	0.000	208.333	250.000	8.75	10.50
SC044	0.000	0.000	250.000	300.000	8.75	10.50
SC045	0.000	0.000	300.000	360.000	8.75	10.50
SC046	4.167	5.000	0.000	0.000	8.75	10.50
SC047	8.333	10.000	0.000	0.000	8.75	10.50
SC048	12.500	15.000	0.000	0.000	8.75	10.50
SC049	20.833	25.000	0.000	0.000	8.75	10.50
SC050	25.000	30.000	0.000	0.000	8.75	10.50
SC051	29.167	35.000	0.000	0.000	8.75	10.50
SC052	33.333	40.000	0.000	0.000	8.75	10.50
SC053	40.000	48.000	0.000	0.000	8.75	10.50
SC054	41.667	50.000	0.000	0.000	8.75	10.50
SC055	58.333	70.000	0.000	0.000	8.75	10.50

SC056	62.500	75.000	0.000	0.000	8.75	10.50
SC057	83.333	100.000	0.000	0.000	8.75	10.50
SC058	120.833	145.000	0.000	0.000	8.75	10.50
SC059	125.000	150.000	0.000	0.000	8.75	10.50
SC060	166.667	200.000	0.000	0.000	8.75	10.50
SC061	208.333	250.000	0.000	0.000	8.75	10.50
SC062	250.000	300.000	0.000	0.000	8.75	10.50
SC063	333.333	400.000	0.000	0.000	8.75	10.50
SC064	416.667	500.000	0.000	0.000	8.75	10.50
SC065	500.000	600.000	0.000	0.000	8.75	10.50
SC066	64.167	77.000	129.167	155.000	8.75	10.50
SC067	66.667	80.000	20.833	25.000	8.75	10.50
SC068	332.500	399.000	115.833	139.000	8.75	10.50
SC069	415.833	499.000	112.500	135.000	8.75	10.50
SC070	458.333	550.000	229.167	275.000	8.75	10.50
SC071	478.333	574.000	249.167	299.000	8.75	10.50
SC072	581.667	698.000	290.833	349.000	8.75	10.50
SC073	0.000	0.000	208.333	250.000	8.75	10.50
SC074	4.1667	5.000	4.167	5.000	8.75	10.50
SC075	8.333	10.000	8.333	10.000	8.75	10.50
SC076	33.333	40.000	33.333	40.000	8.75	10.50
SC077	58.333	70.000	58.333	70.000	8.75	10.50
SC078	125.000	150.000	125.000	150.000	8.75	10.50
SC079	166.667	200.000	166.667	200.000	8.75	10.50
SC080	370.833	445.000	214.167	257.000	8.75	10.50
SC081	0.000	0.000	15.000	18.000	8.75	10.50
SC082	0.000	0.000	18.333	22.000	8.75	10.50
SC083	0.000	0.000	291.667	350.000	8.75	10.50
SC084	208.333	250.000	62.500	75.000	8.75	10.50
SC085	216.667	260.000	82.500	99.000	8.75	10.50
SC086	229.167	275.000	65.000	78.000	8.75	10.50
SC087	748.333	898.000	374.167	449.000	8.75	10.50
SC088	831.667	998.000	415.833	499.000	8.75	10.50

Directory Enquiry Fixed
Fee Calls:

SC089	998.333	1198.000	499.167	599.000	8.75	10.50
SC090	1165.000	1398.000	582.500	699.000	8.75	10.50
SC091	1331.667	1598.000	665.833	799.000	8.75	10.50
SC092	5.833	7.000	5.833	7.000	8.75	10.50
SC093	10.833	13.000	10.833	13.000	8.75	10.50
SC094	66.667	80.000	66.667	80.000	8.75	10.50
SC095	83.333	100.000	83.333	100.000	8.75	10.50
SC096	250.000	300.000	250.000	300.000	8.75	10.50
SC097	300.000	360.000	41.667	50.000	8.75	10.50
SC098	300.000	360.000	125.000	150.000	8.75	10.50
SC099	300.000	360.000	166.667	200.000	8.75	10.50
SC100	300.000	360.000	300.000	360.000	8.75	10.50

Chargeband	Pence Per Call	
	At All Times	
	Ex VAT	Inc. VAT
DQ00	95.00	115.00

Call Charges to Personal Numbers [±](#)

Price Point	Pence Per Call					
	Daytime		Evening		Weekend	
	Ex VAT	Inc VAT	Ex VAT	Inc VAT	Ex VAT	Inc. VAT
PN01	4.200	5.04	4.200	5.04	4.200	5.04
PN02	14.220	17.06	8.380	10.06	8.380	10.06
PN03	20.430	24.52	13.620	16.34	6.810	8.17
PN04	22.980	27.58	15.320	18.38	7.660	9.19
PN05	26.420	31.70	16.850	20.22	8.040	9.65
PN06	31.910	38.29	21.270	25.52	10.630	12.76
PN07	42.550	51.06	42.550	51.06	42.550	51.06
PN08	41.700	50.04	33.190	39.83	33.190	39.83
PN09	22.130	26.56	22.130	26.56	22.130	26.56
PN10	14.470	17.36	14.470	17.36	14.470	17.36
PN11	17.020	20.42	17.020	20.42	17.020	20.42

PN13	17.000	20.40	17.000	20.40	17.000	20.40
PN14	20.000	24.00	20.000	24.00	20.000	24.00
PN15	29.790	35.75	29.790	35.75	29.790	35.75
PN16	33.190	39.83	24.680	29.62	24.680	29.62
PN17	22.979	27.58	22.979	27.58	22.979	27.58
PN18	33.191	39.83	33.191	39.83	33.191	39.83
PN19	25.106	30.13	25.106	30.13	25.106	30.13
PN20	11.064	13.28	11.064	13.28	11.064	13.28
PN21	11.915	14.30	11.915	14.30	11.915	14.30
PN22	12.766	15.32	12.766	15.32	12.766	15.32
PN23	13.617	16.34	13.617	16.34	13.617	16.34
PN24	8.510	10.21	8.510	10.21	8.510	10.21
PN25	20.425	24.51	20.425	24.51	20.425	24.51
PN26	35.000	42.00	35.000	42.00	35.000	42.00
PN27	8.783	10.54	5.652	6.78	4.783	5.74

For call calculation purposes points 1, 2 and 3 apply. [click here](#) for further details

Calls Charged by Fixed Fee and Timed Duration

Where the fixed fee and the duration charge both apply from the start of the call:

Code	Pence Per Minute						Pence Per Call	
	Daytime		Evening		Weekend		At All Times	
	Ex VAT	Inc VAT	Ex VAT	Inc VAT	Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
PN12	3.360	4.03	0.850	1.02	0.850	1.02	42.600	51.12
FF31	0.00	0.00	0.00	0.00	0.00	0.00	12.5	15.00

See [below](#) for time period tables.

Please refer to the [NNG section](#) to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

These charges apply to KCOM packages only; for Private Payphone Lines please [click here](#). Superway and Standard Line Call charges can also be found [here](#) - these services are no longer available for new supply.

Code	Pence Per Minute					
	Daytime		Evening		Weekend	
	Ex VAT	Inc VAT	Ex VAT	Inc VAT	Ex VAT	Inc. VAT
NF	Number free of charge at any time					

For call calculation purposes points 1, 2 and 3 apply. [click here](#) for further details.

See [below](#) for time period tables.

Please refer to the [NNG section](#) to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

Code		Pence Per Minute					
		Daytime		Evening		Weekend	
		Ex VAT	Inc VAT	Ex VAT	Inc VAT	Ex VAT	Inc. VAT
FW01	Wi-Fi Services	13.200	15.84	13.200	15.84	6.440	7.73
FW02	Wi-Fi Services	12.500	15.00	10.400	12.48	5.300	6.36
FW03	Wi-Fi Services	13.900	16.68	11.100	13.32	5.600	6.72
FW04	Wi-Fi Services	13.500	16.20	8.250	9.90	4.130	4.96
FW05	Wi-Fi Services	12.600	15.12	10.200	12.24	5.700	6.84
FW06	Wi-Fi Services	11.000	13.20	8.800	10.56	5.300	6.36
FW07	Wi-Fi Services	10.500	12.60	10.500	12.60	10.500	12.60
FW08	Wi-Fi Services	16.000	19.20	12.500	15.00	5.300	6.36
FW09	Wi-Fi Services	14.000	16.80	14.000	16.80	14.000	16.80
FW10	Wi-Fi Services	8.372	10.05	8.372	10.05	8.372	10.05
FW11	Wi-Fi Services	11.000	13.200	11.000	13.200	11.000	13.200
FW12	Wi-Fi Services	11.000	13.200	11.000	13.200	11.000	13.200

For call calculation purposes points 1, 2 and 3 apply. [click here](#) for further details

See below for time period tables.

Please refer to the [NNG section](#) to determine the correct code for the number you are calling. Calls charges are based on the number called, not the operator.

Time Periods

Daytime Rate	Monday ~ Friday 7am ~ 7pm
Evening Rate	Monday ~ Friday, before 7am and after 7pm
Weekend Rate	All Day Saturday and Sunday

Notes

≤ Daytime rate is only free during term time. Calls are charged at the S18 rate at other times.