

KCOM Line Rental

1. Introduction

KCOM Line Rental is a service provided for customers who require a line to their home for the provision of telephone only services.

2. Price plan

KCOM Line Rental	Monthly Rental	
	Ex VAT	Inc. VAT
Cash/Cheque	£12.91	£15.49
Direct Debit or Budget Scheme	£12.49	£14.99

KCOM Line Rental customers can opt for a minimum contract term that is shorter than the standard contract term, for a small connection fee, as illustrated in the table below.

Minimum Contract Term	Connection Charge	
	Ex VAT	Inc. VAT
12 Months	£0.00	£0.00
9 Months	£10.00	£12.00
6 Months	£20.00	£24.00
3 Months	£30.00	£36.00
0 Months	£40.00	£48.00

3. Call plan migration

Description	Connection Charge	
	Ex VAT	Inc. VAT
Upgrade charge between KCOM plans	£0.00	£0.00

7 days' notice is required for downward migration.

*The above change will be waived for customers who are out of contract and resign a new contract for a further 12 months or more

4. Early termination charges

Early termination charges apply for customers ceasing their KCOM Line Rental service whilst still in contract. These early termination charges are highlighted in the table below, and apply per month for the remainder of the contract term. VAT is not payable on this charge.

Description	Monthly Early Termination Charge
	Ex VAT
KCOM Line Rental	£1.90

5. Chargeable Call Information

Calls to KCOM network customers (Band K)

Code	Type of call / description	Pence Per Call	
		Daytime	
		Ex VAT	Inc. VAT
K	Calls to KCOM network	4.1	4.92
K	ISDN data Calls only	4.1	4.92

Calls to 01482 385000 (Band L)

Code	Type of call / destination	Pence Per Call	
		At All Times	
		Ex VAT	Inc. VAT
L	Calls to 01482 385000	6.00	7.20

Please [click here](#) for a list of numbers in charge band A1.

Code	Type of call / destination	Pence Per Minute			
		Daytime		Evening	
		Ex VAT	Inc. VAT	Ex VAT	Inc. VAT
A1	Calls to Adjacent Area	6.88	8.25	2.08	2.50
A2	Regional up to 56km (35 miles)	6.88	8.25	2.08	2.50
B	National Destinations	8.75	10.50	8.75	10.50

For all ISDN data calls to 'K' and calls to A2 and B, call calculation points 3, 5 and 6 apply. [click here](#) for further details.

[Click here for details of geographic area codes.](#)

Calls to mobile destinations will be charged at Daytime and Evening rates 7 days a week (with the exception of UK calls made to KCOM Mobile numbers, which are free of charge):

Code	Type of call / destination	Pence Per Minute			
		Daytime		Evening	
		Ex VAT	Inc. VAT	Ex VAT	Inc VAT
MB01	Mobile Telephones	12.917	15.50	7.708	9.25
MB02	Mobile Telephones	22.292	26.75	16.042	19.25
MB03	Mobile Telephones	12.917	15.50	7.708	9.25
MB04	Mobile Telephones	12.917	15.50	7.708	9.25
MB05	Mobile Telephones	12.917	15.50	7.708	9.25
MB06	Mobile Telephones	19.375	22.25	13.750	16.50
MB07	Mobile Telephones	13.333	16.00	7.292	8.75
MB08	Mobile Telephones	12.500	15.00	10.417	12.50
MB09	Mobile Telephones	11.250	13.50	6.875	8.25
MB10	Mobile Telephones	16.042	19.25	12.500	15.00
MB11	Mobile Telephones	14.167	17.00	14.167	17.00
MB12	Mobile Telephones	11.250	13.50	11.250	13.50
MB13	Mobile Telephones	15.000	18.00	12.917	15.50
MB14	Mobile Telephones	9.792	11.75	9.792	11.75
MB15	Mobile Telephones	10.600	12.72	10.600	12.72
MB16	Mobile Telephones	9.000	10.80	9.000	10.80
MB17	Mobile Telephones	9.500	11.40	9.500	11.40

For call calculation purposes points 3, 5 and 6 apply. [click here](#) for further details

[click here](#) to go to mobile number ranges (07xx).

7. Timebands for UK mobile calls

Daytime (Peak)	Monday to Friday, 7am-7pm
Evening (Off Peak)	Monday to Friday, 7pm-7am

International calls

Calls to **international destinations** will be charged at the KCOM plan rate.

Time Periods for calls made from a KCOM line are as per below unless otherwise stated.

Daytime (Peak)	Monday to Friday, 7am-7pm
Evening (Off Peak)	Monday to Friday, 7pm-7am
Weekend	Saturday and Sunday, All Day

8. Extra features

KCOM Line Rental includes the following features upon request. For further information, please refer to the individual Pricing Information Form for each Extra feature:

	Charges Inc. VAT
Caller Display	£1.02 per month
Message Minder	£1.02 per month
Reject withheld numbers	£1.00 per month
Call Barring	£2.50 per month
Call return	£0.00
Withhold CLI (withhold your number)	£0.00
Call diversion	£0.00
Call Waiting	£0.00
Conference call	£0.00
Three-way calling	£0.00
Ex Directory	£0.00
Ring back	25.20p per ring back
Your call	£12.24 per year