

KCOM wholesale

Special Offers

KCOM Broadband Fibre Special Offers

Offer:

- Free connection;
- 35% discount off the Standard Monthly Rental Charge for the duration of 6 months;
- Applies to Residential services.

Offer Period

Offer valid from: 14 March 2022 00:01 hrs
 Offer expires : 31 May 2022 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Rental charges apply per calendar month	Connect Fibre Res 30/5 Unl	Connect Fibre Res 50/15 Unl	Connect Fibre Res 100/30 Unl
	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70		
Offer Connection	£0.00		
Standard Monthly Rental Charge	£21.24	£24.78	£28.33
Offer Monthly Rental Charge (Months 1-6)	£13.81	£16.11	£18.41

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of the Reseller Agreement for Connect Broadband Fibre Residential Services). The offer is therefore not valid for existing Customers (that is any Customer of the Reseller who is currently receiving Services from the reseller under the terms of the Reseller Agreement for Connect Broadband Fibre Residential) even if the Reseller commits to a new Initial Term.
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- The Offer Rental Charges set out in Table 1 for Residential services are payable for six months from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services.

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- Offer subject to status and the terms of the Reseller Agreements for Connect Broadband Fibre Residential Services available at [Connect broadband fibre residential | KCOM](#)
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

Offers No Longer Available

KCOM Broadband Fibre Special Offers

Offer:

- Free connection;
- 25% discount off the Standard Monthly Rental Charge for the duration of 6 months;
- Applies to Residential services.

Offer Period

Offer valid from: 1 January 2022 00:01 hrs
Offer expires : 31 January 2022 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Rental charges apply per calendar month	Connect Fibre Res 50/15	Connect Fibre Res 100/30	Connect Fibre Res 175/50	Connect Fibre Res 300/75	Connect Fibre Res 400/80	Connect Fibre Res 500/100	Connect Fibre Res 750/150	Connect Fibre Res 900/180
	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70							
Offer Connection	£0.00							
Standard Monthly Rental Charge	£24.78	£28.33	£31.68	£34.99	£37.30	£38.15	£44.55	£47.97
Offer Monthly Rental Charge (Months 1-6)	£18.59	£21.25	£23.76	£26.24	£27.98	£28.61	£33.41	£35.98

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of the Reseller Agreement for Connect Broadband Fibre Residential Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- The Offer Rental Charges set out in Table 1 for Residential services are payable for six months from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services.
 - Offer subject to status and the terms of the Reseller Agreements for Connect Broadband Fibre Residential Services available at [Connect broadband fibre residential | KCOM](#)
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

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KCOM Broadband Fibre Special Offers

Offer:

- Free Connection; and
- 50% discount off the Standard Monthly Rental Charge for the duration of 3 months;
- Applies to Residential and Business services.

Offer Period

Offer valid from: 16 November 2021 00:01 hrs

Offer expires : 12 December 2021 23:59 hrs

Applicable discounts listed in Table 1 (Residential) and Table 2 (Business) below.

Table 1 Residential

Rental charges apply per calendar month	Connect Fibre Res 100/30	Connect Fibre Res 175/50	Connect Fibre Res 300/75	Connect Fibre Res 400/80	Connect Fibre Res 500/100	Connect Fibre Res 750/150	Connect Fibre Res 900/180
	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£17.70						
Offer Connection	£0.00						
Standard Monthly Rental	£28.33	£31.68	£34.99	£37.30	£38.15	£44.55	£47.97
Offer Monthly Rental Months (1-3)	£14.17	£15.84	£17.50	£18.65	£19.08	£22.28	£23.99

Table 2 Business

Rental charges apply per calendar month	Connect Fibre 250 (UL) [2 Year term]	Connect Fibre 400 (UL)	Connect Fibre 750 (UL)	Connect Fibre 900 (UL)
	Unlimited	Unlimited	Unlimited	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Standard Connection	£42.50			
Offer Connection	£0.00			
Standard Monthly Rental	£33.70	£37.57	£53.30	£80.54
Offer Monthly Rental Months (1-3)	£16.85	£18.79	£26.65	£40.27

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services and Connect Broadband Fibre Business Services provided that the order is for a new Customer (that is any Customer of the Reseller who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Business Services or Connect Broadband Fibre Residential Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area as defined in the Connect Fibre agreements
- Any new Order placed will be subject to an Initial Term corresponding with the selected product.
- Business Only: Voice services are subject to separate contract terms. For the avoidance of doubt, a voice line rental is required to support each Connect Broadband Fibre Business Service.
- The Offer Rental Charges set out in Tables 1 and 2 for Residential and Business services respectively are payable for three months from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Tables 1 and 2 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreements for Connect Broadband Fibre Residential Services and Connect Broadband Fibre Business Services.
- Offer subject to status and the terms of the Reseller Agreements for
 - Connect Broadband Fibre Residential Services available at [Connect broadband fibre residential | KCOM](#)
 - Connect Broadband Fibre Business Services available at [Connect broadband fibre business | KCOM](#) .
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

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KCOM Line Rental Special Offer

Offer:

- Free Connection

Offer Period

Offer valid from: 22 March 2021 00:01 hrs
 Offer expires : 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Line Type	Standard Connection Charge Per Line	Offer Connection Charge Per Line
	Ex. VAT	Ex. VAT
Analogue	£31.21	£0.00

Terms:

- Offer applies to orders placed for a KCOM Line Rental service during the Offer Period.
- Offer applies to orders placed in respect of new Reseller Customers only (that is any Customer who has not previously received a KCOM Line Rental Service from a Communications Provider under the terms of the Reference Offer for the provision of KCOM Line Rental Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- All Charges are subject to any right KCOM may have to vary the Charges in its Reference Offer for the provision of KCOM Line Rental Services.
- Offer subject to status and the terms of the Reference Offer for the provision of KCOM Line Rental Services available at <https://www.kcom.com/regulatory/kcom-wholesale/voice/kcom-line-rental/> .KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

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Connect Business Voice Special Offer

Offer:

- Free Connection

Offer Period

Offer valid from: 22 March 2021 00:01 hrs
 Offer expires : 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Line Type	Standard Connection Charge Per Line	Offer Connection Charge Per Line
	Ex. VAT	Ex. VAT
Business Analogue	£130.00	£0.00

Terms:

- Offer applies to orders placed for a Connect Business Voice service during the Offer Period provided that the Reseller also purchases an associated Connect Broadband Fibre Business service.
- Offer applies to orders placed in respect of new Reseller Customers only (that is any Customer who has not previously received a Connect Broadband Fibre Business service from a Reseller under the terms of the Reseller Agreement for Connect Business Voice Services.
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- Any new Order placed will be subject to an Initial Term of 12 months.
- All Charges are subject to any right KCOM may have to vary the Charges in its the Reseller Agreement for Connect Business Voice Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Business Voice Services available at <https://www.kcom.com/regulatory/kcom-wholesale/voice/connect-business-voice/> .
- We reserve the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

Connect Broadband Fibre Business Special Offer

March - April 2021: Free Connection and monthly discount for 12 months on KCOM's Connect Fibre Business products. Available in conjunction with KCOM's free connection offers for supporting voice products.

Offer:

- Free Connection and 25% discount off the Standard Monthly Rental Charge for the duration of 12 months; and
- Where a new voice connection is required no Connection Charges are payable for any new KCOM Line Rental or Connect Business Voice Service – refer to the respective voice offer terms for details.

Offer Period

Offer valid from: 22 March 2021 00:01 hrs
Offer expires : 30 April 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Rental charges apply per calendar month	Connect Fibre 75	Connect Fibre 75 (UL)	Connect Fibre 250	Connect Fibre 400 (UL)	Connect Fibre 750 (UL)	Connect Fibre 900 (UL)
	150Gb	Unlimited	150Gb	Unlimited	Unlimited	Unlimited
	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT	Ex. VAT
Connection 50 metres (Upfront) – ONT only	£42.50	£42.50	£42.50	£42.50	£42.50	£42.50
Connection 50 metres (Upfront) - ONT and router* are located together within 48 metres usable of fibre entrance	£42.50	£42.50	£42.50	£42.50	£42.50	£42.50
Offer Installation	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Standard Monthly Rental Charge [12 month contract)	£27.20 per month	£29.75 per month	£34.00 per month	£38.25 per month	£55.25 per month	£84.15 per month
Offer Rental Charge (12 Months' Duration)	£20.40 per month	£22.31 per month	£25.50 per month	£28.69 per month	£41.44 per month	£63.11 per month

* Ownership of a KCOM supplied router remains the property of KCOM.

Terms:

- Offer applies to Orders for Connect Broadband Fibre Business Services provided that the order is for a new Reseller Customer (that is any Customer who has not previously received Services from the Reseller under the terms of Reseller Agreement for Connect Broadband Fibre Business Services).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- Any new Order placed will be subject to an Initial Term of 12 months. Offer is not available on any 24 month contract.
- Voice services are subject to separate contract terms. For the avoidance of doubt, a voice line rental is required to support each Connect Broadband Fibre Business Service.
- The Offer Rental Charges set out in Table 1 are payable for twelve months from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its Reseller Agreement for Connect Broadband Fibre Business Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Broadband Fibre Business Services available at <https://www.kcom.com/regulatory/kcom-wholesale/broadband/connect-broadband-fibre-business/> .
- Subject to fibre network availability
- KCOM reserves the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts

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Wholesale Direct Internet Access Special Offer

Offer: All new orders placed between 4 January 2021 and 31 March 2021 (inclusive) for a Wholesale Direct Internet Access (DIA) 1Gbps service over a 1Gbps bearer will have a reduced Annual Rental charge of £7,500 per annum.

Offer Period

Offer valid from: 4 January 2021 00:01 hrs

Offer valid until: 31 March 2021 23:59 hrs

This is a time limited Offer. KCOM reserves the right to change the Offer Period at any time.

Service	Wholesale Direct Internet Access
	1Gb Bearer only
Standard Annual Rental Wholesale DIA 1Gb	£10,244.00 ex VAT
Offer - Discounted Annual Rental	£7,500.00 ex VAT

Terms and Conditions:

- For new and existing Wholesale Direct Internet Access connections, You will be required to place a new Order and this Order will be subject to a new Initial Term of 12 months.
- The Connection Charges are still payable during the Offer Period.
 - Where Your Customer is not currently receiving a Wholesale Direct Internet Access service the Connection Charge for No Existing Network Connectivity shall remain at £1,700.00 and the Connection Charge for Existing Network Connectivity shall remain at £550.00.
 - Where Your Customer is currently receiving a Wholesale Direct Internet Access service the Upgrade within Bearer Connect Charge shall continue to be £0.00. Where an upgrade to a Bearer is required it will be subject to the Connect Charge for Existing Network Connectivity at £550.00
- All orders are subject to status and the terms of KCOM's Reseller Leased Lines Point to Point, Point to Multipoint (EAS) and Meshed Networks (VPLS) and Internet Access Services (Non-RRO) Agreement.
- Where You order a 1Gbps circuit over a 1Gbps bearer during the Offer Period, the Discounted Annual Rental Charge for that circuit shall apply until the circuit is terminated subject to any right that We may have to increase the Charges from time to time in KCOM's Reseller Leased Lines Point to Point, Point to Multipoint (EAS) and Meshed Networks (VPLS) and Internet Access Services (Non-RRO) Agreement.
- Subject to fibre network availability.
- Not valid with any other KCOM offer.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

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Connect Broadband Fibre Residential Special Offer

January 2021: Free Connection and no rental charge payable in month 1 on KCOM's Connect Fibre Residential unlimited products of 75Mbps and above and a further monthly discount in the first year where you purchase KCOM's Connect Fibre Res 200 product.

Offer:

- Free Connection and no Rental Charge payable in month 1 on any Residential FTTP Product of 75Mbps Download and above (unlimited usage); and
- Where you purchase KCOM's Connect Broadband Fibre Residential product, receive a further 26% discount off the Standard Monthly Rental Charge for the remaining 11 months in year 1.

Offer Period

Offer valid from: 18 January 2021 00:01 hrs
Offer expires : 29 January 2021 23:59 hrs

Applicable discounts listed in Table 1 below.

Table 1

Rental charges apply per calendar month	Connect Fibre Res 75	Connect Fibre Res 200	Connect Fibre Res 400	Connect Fibre Res 1000
	Unlimited			
	Ex. VAT			
Standard Installation	£17.70			
Offer Installation	£0.00			
Standard Monthly Rental Charge	£29.75 per month	£32.58 per month	£35.42 per month	£55.96 per month
Offer Rental Charge (Month 1)	£0.00	£0.00	£0.00	£0.00
Monthly Offer Rental Charge (Months 2 -12) Connect Fibre Res 200 only.		£24.08 per month		

Terms:

- Offer applies to Orders for Connect Broadband Fibre Residential Services of 75Mbps and above (unlimited only) provided that the Order is for a new Customer (for the avoidance of doubt, the Offer does not apply to re-grades to the Connect Broadband Fibre Residential Services where Your Customer is an existing Customer).
- The Service must be delivered to a Customer at an address with a postcode in the Hull Area
- Any new Order placed will be subject to an Initial Term of 12 months.

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- In respect of Connect Fibre Res 75, 400 and 1000 the Offer Rental Charge (Month 1) set out in Table 1 is payable for one month from the Service Start Date; KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply thereafter.
- In respect of Connect Fibre Res 200 the Offer Rental Charge (Month 1) set out in Table 1 is payable for one month from the Service Start Date; KCOM's Monthly Offer Rental Charge (Months 2 -12) set out in Table 1 shall apply to months 2 – 12. KCOM's standard, Monthly Rental Charge set out in Table 1 shall apply thereafter.
- All Charges are subject to any right KCOM may have to vary the Charges in its the Reseller Agreement for Connect Broadband Fibre Residential Services.
- Offer subject to status and the terms of the Reseller Agreement for Connect Broadband Fibre Residential Services available at <https://www.kcom.com/regulatory/kcom-wholesale/broadband/connect-broadband-fibre-residential/> .
- Subject to fibre network availability
- We reserve the right to amend or withdraw the Offer at any stage.
- The Offer is administered by KCOM Group Limited, 37 Carr Lane, Hull HU1 3RE and these terms are governed by the laws of England and subject to the exclusive jurisdiction of the English courts