

Not Available for New Supply, Effective 16 April 2018 KCOM Anytime

Introduction

Consumer customers can choose from a range of Phone-Only Call Packages. KCOM Anytime is a phone package ideal for customers that make a lot of both local and UK calls.

Features

- Anytime Local calls (voice charge bands K & A1)
- A monthly bundle of 180 inclusive minutes to UK mobile numbers, to be used during evenings and weekends (voice charge bands MB01 - MB12)
- Anytime UK calls to 01 & 02 numbers (voice charge bands A2 and B)
- Evening and weekend calls of up to 60 minutes duration to 084 and 087 numbers (subject to a Fair Usage Policy)
- Up to 30 minutes per month of calls to 197 and 118288 (pence per call charge applies thereafter, please refer to the call charge section for details)
- Caller Display is included for free. See [here](#) for more details of this service.
- Message Minder is included for free. See [here](#) for more details of this service
- Reject Withheld Numbers is included for free. See [here](#) for more details of this service

Price

KCOM Local, Evening & Weekend	Monthly Rental (Inc. VAT)
	Inc. VAT
Cash/Cheque	£22.49
Direct Debit	£21.99

KCOM plan customers can opt for a flexible contract term that is shorter than the standard contract term, for a small connection fee, as illustrated in the table below:

Flexible Contract Term	Charge (Inc. VAT)
12 Months	£0.00
9 Months	£12.00
6 Months	£24.00
3 Months	£36.00
0 Months	£48.00

Package migration

Migration Charge	Charge (Inc. VAT)
Upgrade between Packages	£0.00
Downgrade between Packages	£10.21

Early termination fees

KCOM Anytime	£2.99
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These charges will apply for each month remaining on the contract and do not attract VAT.

Chargeable call information

Call charges outside of package allowance

Calls to KCOM network customers (Band K)

Code	Call Type	Pence Per Minute, at all times (Inc. VAT)
K	ISDN data calls only	5.00

Calls to 01482 385000 (Band L)

Code	Call Type	Pence Per Minute, at all times (Inc. VAT)
L	01482 385000	13.00

[Click here](#) for details of geographic area codes.

UK Mobile Calls

Calls to UK mobile destinations will be charged at Daytime and Evening rates 7 days a week, with the exception of UK calls made to KCOM Mobile numbers, which are free of charge:

Code	Call Type	Pence Per Minute, at all times (Inc. VAT)
MB01	UK Mobile	17.00
MB02	UK Mobile	30.00
MB03 - MB17	UK Mobile	17.00

Daytime (peak)	Monday to Sunday, 7am-7pm
Evening (off peak)	Monday to Sunday, 7pm-7am

International Calls

Calls to international destinations will be charged at the KCOM plan rate.

All call types quoted above are:

- subject to a 20p (Inc. VAT) set up charge per call
- timed to the next whole minute and
- total call charges are rounded to the next whole penny (Ex. VAT)

Time Periods for calls made from are as per below unless otherwise stated.

Daytime (peak)	Monday to Sunday, 7am-7pm
Evening (off peak)	Monday to Sunday, 7pm-7am
Weekend	Saturday and Sunday, All Day