

Not Available for New Supply, Effective 30 April 2018

Pilot: KC PAYG Broadband

This product is available by invitation only to a limited number of pilot customers and may be withdrawn from supply at any time

Introduction and Summary

The KC Pay-As-You-Go (PAYG) broadband pilot will run in Spring 2015 to a limited number of invited participants. It will enable non-KC customers to be connected to standard broadband on a PAYG basis. Pilot participation is not available to existing KCOM customers.

A PAYG Starter Pack, which includes a broadband router and 3GB free data allowance, will be provided to Pilot participants at no charge. When data allowance has been used, customers have the option to buy more top-ups and continue to access the Internet.

Service Description

Based on ADSL technology, KCOM broadband provides internet access with connection speeds that vary, depending on your line length from the telephone exchange. PAYG broadband has no contract term or monthly charge; you simply buy top-ups to suit your internet usage when it suits you, using a debit or credit card, through a secure online website. Full details are outlined in Section 6, below.

Pricing

Prices detailed below are inclusive of VAT.

Connection Charges

Pilot: PAYG broadband	
Ex. VAT	Inc. VAT
Free	Free

Equipment

	Service Detail	Ex VAT	Inc. VAT
PAYG Starter Pack	Standard Router including 3GB of data	Free	Free
Delivery	Courier delivery, standard service	Free	Free

Service Detail

Pilot: PAYG broadband			
Telephone line	No telephone service or calls are provided as part of the PAYG broadband service. An exchange line is needed to deliver Broadband access only, and is provided by KC for that purpose.		
Broadband			
Download / upload speed	Check your available speeds here		
Top-up options			
1 GB	£5.00, purchased from kc.co.uk using a valid debit/credit card		
3 GB	£10.00, purchased from kc.co.uk using a valid debit/credit card		
5 GB	£15.00, purchased from kc.co.uk using a valid debit/credit card		
Features included with PAYG broadband service			
Free Technical Support	1 dynamic IP Address		
Features not available with PAYG broadband service			
Email / anti-virus / anti-spam	Webspace	Parental Controls	Telephone service