



## KCOM HEY Business Mobile

### Business single user mobile tariffs

Valid from 5<sup>th</sup> April 2019

Every business is different. With this in mind we have designed our tariffs to allow you to choose the right plan that is right for your business with a focus on simple predictable billing.

All our business plans include:

- Free calls to colleagues mobiles
- Free calls to any O2 mobile
- Free calls to voicemail
- Free text messages
- Mobile data allowance
- Option to add hardware allowance

Service	Business Single User 5GB	Business Single User 8GB	Business Single User 16GB	Business Single User 32GB	Business Single User 50GB
	Ex VAT	Ex VAT	Ex VAT	Ex VAT	Ex VAT
Monthly rental 24 months	£12.00	£14.00	£17.00	£19.00	£24.00
Monthly rental 12 months	£15.00	£18.00	£22.00	£26.00	£30.00
Calls to ALL O2 Mobiles	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Calls to voicemail	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Mins to Standard UK mobile & landlines	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
UK SMS Messages	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
UK Mobile Data	2GB	4GB	7GB	12GB	50GB
Inclusive EU Roaming Minutes	As like at home	As like at home	As like at home	As like at home	As like at home
Inclusive EU Roaming Texts	As like at home	As like at home	As like at home	As like at home	As like at home
Inclusive EU Roaming Data	As like at home	As like at home	As like at home	As like at home	As like at home

Fair usage policy applies on unlimited tariffs

## Other call charges

Type of call	Joined before 15 <sup>th</sup> June 2017	Joined after 15 <sup>th</sup> June 2017
Out of bundle calls to UK landlines and non O2 mobiles (incl. Jersey, Guernsey and Isle of Man)	33p per minute	45p per minute
Calls to Europe	8p per minute	£1.25p per minute
Out of bundle data	2.5p per MB	3p per MB
Service numbers operator access charge (08*, 09 & 118)	37p per minute	45p per minute

Type of call	As of April 1 <sup>st</sup> 2019
UK & EU roam Minutes – out of bundle	45p per minute
UK & EU Roam Texts – out of bundle	45p per SMS
UK & EU Data - Out of bundle data	3p per MB

\*0800 numbers are free



03 Numbers - Ofcom has introduced 03 numbers as an alternative to chargeable 08 numbers e.g 0870. Calls to 03 numbers will cost the same as other standard fixed line numbers (starting 01 or 02), and are included as part of the bundled minute allowance.

### **Worldwide 24 hour data bolt on – Up to 500MB of data for just £7.50 a day**

For occasional trips abroad, our Worldwide 24 hour data Bolt On gives customers up to 500MB of data (dependant on country) to use outside of Europe on their phone over a 24 hours period. Not until the clock strikes midnight, but a full 24 hours. And it costs just £7.50. Some key facts to note are:

- Your data travels with you between countries pro rating itself if you enter a different zone
- You're only charged when you start using data, in fact only after 50kbs have been used
- Data expires 24 consecutive hours after a customer starts using data while abroad, or if the customer uses all the allowance (whichever is first)
- Customers receive data usage notifications at 80%, 95% and 100% so they're always in control.
- If a customer continues using data after 100% of their current data bolt-on is used, then they will be charged another £7.50 for a further consecutive 24 hours of data usage
- No tethering to laptops or tablets is allowed.
- Compatible with O2 Travel (Europe) bolt on

### **Worldwide data bolt on (30 day) – Up to 5GB of data for just £99 a month**

For regular travellers our Worldwide data Bolt On gives customers up to 5GB of data (dependant on country) to use in any country with a data network over 30 consecutive days. It's a truly worldwide proposition, giving complete flexibility. Use a little data today in Canada and a lot next week in India. It's the customer's choice. And it costs just £99.

Some key facts to note are:

- Your data travels with you between countries pro rating itself if you enter a different zone
- You're only charged when you start using data, in fact only after 50kbs have been used
- Data expires 30 consecutive days after a customer starts using data while abroad, or if the customer uses all the allowance (whichever is first)
- Customers receive data usage notifications at 80%, 95% and 100% so they're always in control.
- If a customer continues using data after 100% of their current data bolt-on is used, then they will be charged another £99 for another Worldwide data Bolt On
- Tethering to laptops or tablets is included
- Not compatible with O2 Travel (Europe) bolt on

For full information on travel zones visit [www.o2.co.uk/business/worldwide](http://www.o2.co.uk/business/worldwide) where all the zones are updated on a regular basis.

All pricing quoted is Ex VAT.