

## KCOM Landlord Lightstream Bolt-Ons

### 1. Bolt-On Description

Bolt-On's can be purchased with or in association with any Landlord Lightstream package at any point within the Landlord Lightstream service contract. There are several Bolt-Ons available detail below. Landlord Lightstream packages can be found [here](#).

### 2. Bolt-Ons

Bolt-On's available are described in the below table

Bolt On		Direct Tech Support	Wireless Access Point <sup>1</sup>
Description		<p>Allow your tenants to contact KCOM directly using direct tech support. This allows the individual property account to be password protected. Tenants of that property can discuss their connection with us through our technical support helpdesk by stating the password on the account which the Landlord has provided.</p> <p>Without Direct Tech Support, we can only discuss any network issues with the account holder.</p>	<p>Zyxel Wireless Access Points boosts home network coverage to extend the range of Wi-Fi within the home.</p> <p>Great for multi-storey houses and shared accommodation.</p>
Monthly Rental	Ex. VAT	£3 <sup>2</sup>	£6
Contract Term		12 months	12 months
Early Termination Fee		Customers who terminate before the end of their contract are subject to the costs of the service for the remainder of the contract term.	Customers who terminate before the end of their contract are subject to the costs of the service for the remainder of the contract term.

<sup>1</sup>Any hardware will remain the property of KCOM and is to be returned if the contract has ceased.

<sup>2</sup>Monthly rental prices applied per Landlord Lightstream connection

### 3. Other charges

Service	Price
	Ex VAT
<b>Cat5e Connection</b> Dual Ethernet (Cat5e) socket/cable up to 100M (90m usable) – the recommended method of connection for wireless access point	£60.00
Replacement Wireless Access Point	£72.00